LG G6™

User Guide

BC

Table of Contents

Getting Started

The following set of topics will introduce you to your phone, help you get set up with service, provide an overview of the phone screen, and get you started with basic phone operations.

Introduction

The following topics describe the basics of using this guide and your new phone.

About the User Guide

Thank you for purchasing your new LG G6. The following topics explain how best to use this guide to get the most out of your phone.

Before Using Your Phone

Read the Important Information booklet that was packaged with your phone thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

Descriptions in the User Guide

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's home screen, which is displayed by tapping the **Home key** ◯. Some operation descriptions may be simplified.

Screenshots and Key Labels

Screenshots in the user guide may appear differently on your phone. Key labels in the user guide are simplified for description purposes and differ from your phone's display.

Other Notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDXC™ card is referred to as an "SD Card" or a "memory card."

Access Instructions on the Phone

These topics will help you find help on your new phone.

Launch the Quick Help

Use the Quick Help to get help about the device usage.

- Tap ◯ > **Quick Help** .

Access Help

Use each app's Help menu to learn about the app.

- In each app, tap ⋮ > **Help** to access help.

Get Support from Sprint Zone

In addition to your phone's built-in Help menu, you can also access support for your phone and service through the preloaded Sprint Zone app.

1. Tap ⭕ > **Sprint Zone** 📳.

2. Tap an option on the main screen or tap **Menu** ☰ and select from a full list of options.
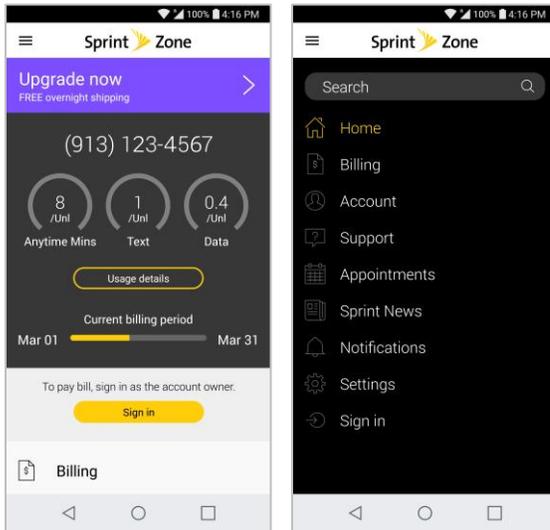
Note: Sprint Zone categories and options are subject to change. Check back frequently for new content and updates.

Feature Highlights

The LG G6 has the following key features.

Wide-Angle Cameras

Capture photos with a wider background using both the rear and front wide-angle lenses—for more inclusive scenic shots or to get all your friends in.

1. Tap ⭕ > **Camera** 📷.

2. Access either the rear or front camera.

3. Tap 🏔 to switch to Wide Angle.

   - On the front camera viewfinder, tap 👥 to switch to Wide Angle.

Note: See Camera Overview for more details about Camera.

Front Camera

Standard angle icon

Wide-angle icon

Rear Camera

Standard angle icon

Wide-angle icon
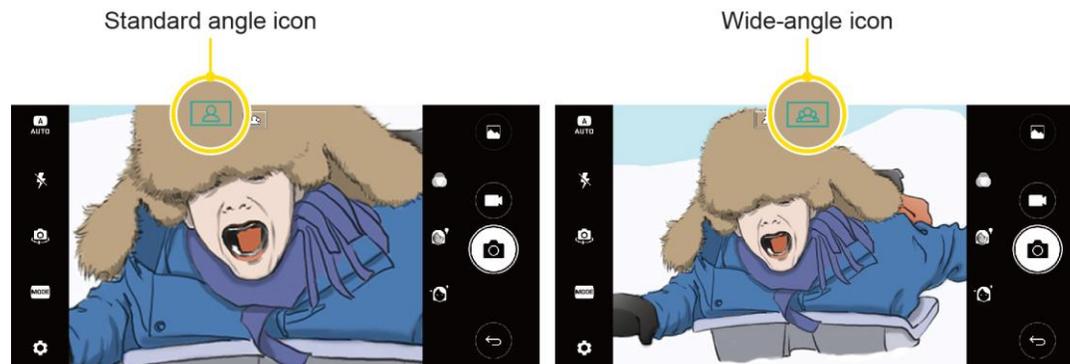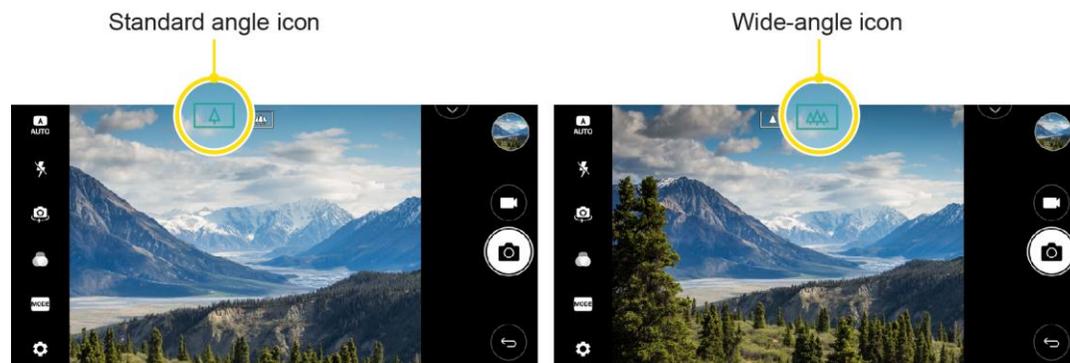
FullVision

The enhanced screen ratio allows you to take full advantage of your apps, providing an easy, one-handed user experience and useful information at a glance.

On the Email, Calendar and Music app, rotate the screen horizontally to view in an optimized side-by-side view.

Note: Not all applications feature this side-by-side view.
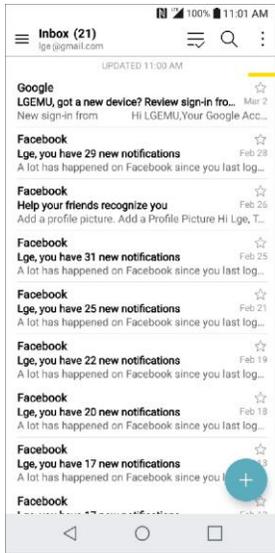
Vertical orientation in Email reveals a listing of messages
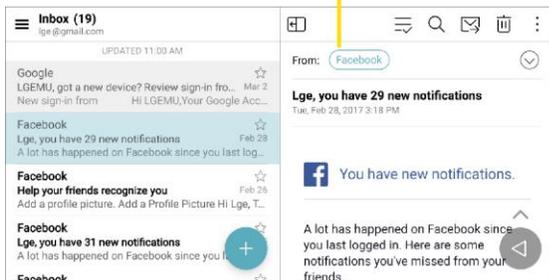
Horizontal orientation in Email provides a 1:1 ratio to view the email list and a selected message

Water and Dust Resistant Properties

This product is water and dust resistant in compliance with the Ingress Protection rating IP68. Your product has undergone testing in a controlled environment and is proven to be water and dust resistant in certain circumstances (meets the requirements of classification IP68 as described by the international standard IEC 60529 - Degrees of Protection provided by Enclosures [IP Code]; test conditions: 15-35ºC/59-95ºF, 86-106kPa, 1.5 meters, for 30 minutes).

Note: Do not expose the device in conditions that are different from the test conditions. Results may vary in actual use.

Warning: Despite a rating of IP68, your device is not impervious to conditions not tested in LG's controlled environment. Please note that any damages that occur due to such causes changes the color of the LDI (Liquid Damage Indicator). If the color of LDI located inside the product changes, the product is to be considered ineligible for any free-of-charge repair services provided under the product's limited warranty. Avoid exposing the product to environments with excessive dust or moisture. Do not use the product in the following environments:

- Do not immerse the product in any liquid chemicals (soap, etc.) other than water.

- Do not immerse the product in salt water, including seawater.

- Do not immerse the product in a hot spring.

- Do not swim with this product.

- Do not place the product directly on sand (such as at a beach) or mud.

- Do not immerse your product in water deeper than approximately 1.5 meters. Do not immerse your product in water for longer than 30 minutes.

If your product becomes wet, be sure to wipe the microphone, speaker, and stereo jack with a dry cloth before use.

- Should your product or your hands become wet, dry them before handling the product.

- Do not use the product in places where it may be sprayed with high pressure water (e.g. near a faucet or shower head) or submerge it in water for extended periods of time, as the product is not designed to withstand high water pressure.

- This product is not resistant to shock. Do not drop the product or subject it to shock. Doing so might damage or deform the main unit, causing water leakage.

- The product's water and dust resistant features may be damaged by dropping or receiving an impact.

- If the product gets wet, use a clean, soft cloth to dry it thoroughly.

- The touch screen and other features may not work properly if the device is used while wet.

- Your product is water resistant only when the SIM/Memory card tray is properly inserted into the product.

- Do not open or close the SIM/Memory card tray while the product is wet or immersed in water. Exposing the open tray to water or moisture may damage the product.

- The SIM/Memory card tray contains rubber packing to help prevent dust, water, or moisture from entering the product. Do not damage the rubber packing as this may allow dust, water, or moisture to enter your product and cause damage.

Warning: Failure to follow the provided instructions may invalidate your device's limited warranty.

Set Up Your Phone

The following topics give you all the information you need to set up your phone and wireless service for the first time.

Parts and Functions

These topics illustrate your phone's primary parts and key functions.

Note: Your phone's screens and apps layouts are subject to change. This user guide uses sample images only.

Phone Layout

The following illustration outlines your phone's primary external features and buttons.

Part	Description
Proximity/Ambient Light Sensor	Senses proximity towards other objects (such as your head) so that touch commands are not accidentally activated during a call. **Note**: Please be careful not to cover the sensors with a protective film, pouch, or a protective case not authorized by LG. The ambient light sensor analyzes the ambient light intensity when the auto-brightness control mode is turned on.
Front Camera Lens	Allows you to take pictures and videos of yourself. Also lets you participate in video chats.

Volume Keys	Allows you to adjust the ringer and media volumes, or to adjust the in-call volume during a call.
Touchscreen	Displays all the information needed to operate your phone, such as the applications, call status, the Contacts list, the date and time, and the signal and battery strength.
Back Key ◁	Returns to the previous screen. It also closes pop-up display items such as menus and dialog boxes.
Home Key ○	Returns to the home screen. If you're already viewing one of extension canvases, it opens the central home screen. Touch and hold to access Google Assistant.
Overview Key ☐	Allows you to access recently-used apps. While using an app, touch and hold to use two apps at the same time with the Multi-Window feature.
Nano-SIM/Memory Card Tray	Holds the Nano-SIM card and a memory card.
3.5mm Headset Jack	Allows you to plug in a headset for convenient, hands-free conversations.
Earpiece	Lets you hear the caller and automated prompts.
Microphone	Transmits your voice for phone calls or records your voice or ambient sounds for voice recordings and videos.
Rear Camera Lens (Wide-angle)	Lets you take pictures and record videos in a wide angle.
Rear Camera Lens (Standard)	Lets you take pictures and record videos.
Power/Lock Key with Fingerprint Sensor	Locks the screen. Press and hold to open the phone options menu for the following options: Power off, Power off and restart, and Turn on/off Airplane mode. Turn on the fingerprint recognition feature to simplify the process of unlocking the screen. See Fingerprint Recognition for details.
Speaker	Lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
Charger/Accessory Port	Allows you to connect the phone charger or an optional USB cable.
NFC Area	Allows the phone exchange data with other NFC-enabled devices by touching it with this area.

Flash	Helps you take pictures and video in dim lighting.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Battery Use

The following topics explain how to charge your phone's battery.

Warning: This device has a non-removable battery. Do not attempt to remove the back cover.

Warning: Do not charge while the device or charging cable is wet or contains moisture. This can cause fire, electric shock, injury or damage to device.

Charge the Battery

Your phone is equipped with a Li-Ion battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 28 hours of continuous digital talk time.

You can charge your phone's battery using either the included the fast charge adapter or via a USB connection with your computer.

Charge Using the Fast Charge Adapter

1. Plug the USB cable into the charger/accessory port at the bottom of your phone.

USB Type-C cable

USB Type-C port
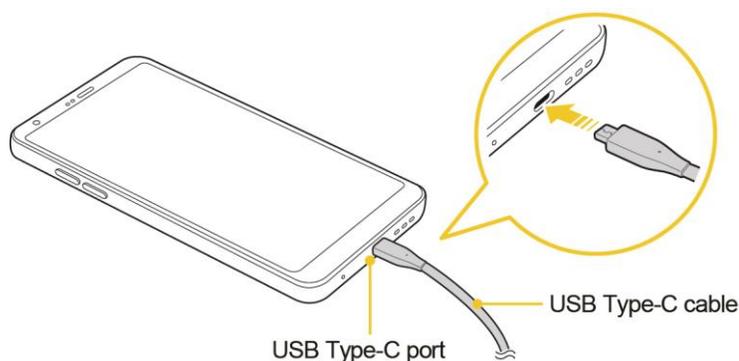
2. Plug the other end of the USB cable into the fast charge adapter.

3. Plug the fast charge adapter into an electrical outlet.

- The battery status icon is changed to ⚡ charging when charging starts. The light goes off when the battery is fully charged. Fully charging a battery may take up to four hours.

4. After charging, disconnect the phone from the charger.

- Unplug the fast charge adapter from the outlet, and remove the USB cable from the phone and the adapter.

Note: Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

Note: Do not use third party chargers with your device as they may not support fast charging and may cause damage to your device.

Charge Using a PC Connection

Before using a PC connection to charge your phone, ensure that the computer is turned on. Depending on the type of connection, your phone's battery may not charge.

1. Insert the small end of the USB cable into the charger/accessory port at the bottom of your phone.

USB Type-C cable

USB Type-C port
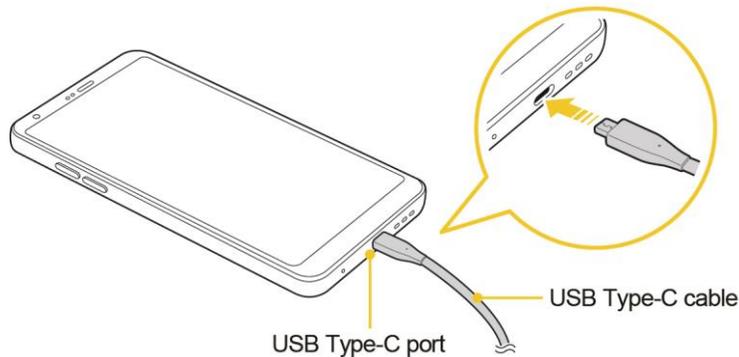
2. Insert the large end of the USB cable into an external USB port on your computer.

3. After charging, remove the USB cable from both the phone and the computer.

Warning: Make sure to use the USB cable provided; do not use third party USB cables or chargers with your device. The LG limited warranty does not cover the use of third party accessories.

Warning: Failure to follow the instructions in this guide and improper use may damage the device.

Warning: Using the device when it is charging may cause electric shock. To use the device, stop charging it.

Nano SIM Card

The Nano SIM card is an IC (Integrated Circuit) card containing phone number and other customer information. Your phone's SIM card is preinstalled and should only be accessed if directed by a customer service representative.

Handling the Nano SIM Card

Keep the following in mind when handling a Nano SIM card.

- You are responsible for any damage caused by inserting the SIM card in another-brand IC card reader, etc. Sprint is not responsible in such a case.

- Always keep the IC chip clean.

- Wipe clean with a dry, soft cloth.

- Avoid applying labels. May damage the Nano SIM card.

- See instructions included with the Nano SIM card for handling.

- The Nano SIM card is the property of Sprint.

- The Nano SIM card is replaceable (at cost) in case of loss/damage.

- Return the Nano SIM card to Sprint when cancelling your subscription.

- Returned Nano SIM cards are recycled for environmental purposes.

- Note that Nano SIM card specifications and performance may change without notice.

- It is recommended that you keep a separate copy of information that is stored on the Nano SIM card. Sprint is not responsible for damages from stored information that is lost.

- Always follow emergency procedures to suspend service if your Nano SIM card or phone (Nano SIM card inserted) is lost/stolen. For details, contact Customer Service.

- Always power off the phone before inserting/removing a Nano SIM card.

Insert a Nano SIM Card

Follow these instructions to insert a Nano SIM card. Remember to power off your phone before inserting a Nano SIM card.

Note: Your phone's SIM card is preinstalled. These instructions are for reference only.

1. Gently insert the ejection pin into the hole on the card tray and then pull out the ejected tray.

2. Place the Nano SIM card into the correct section of the tray.
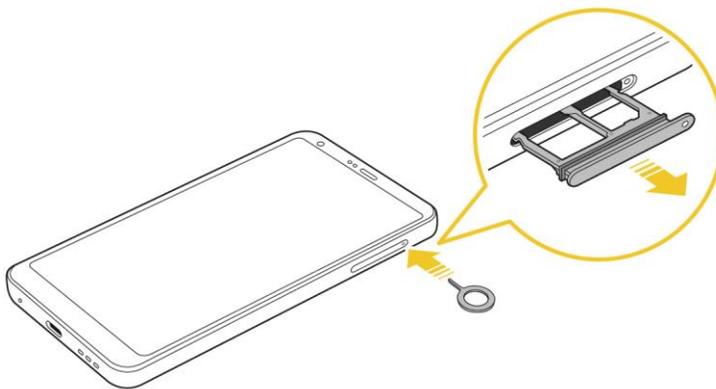
Nano-SIM card

Correct Incorrect
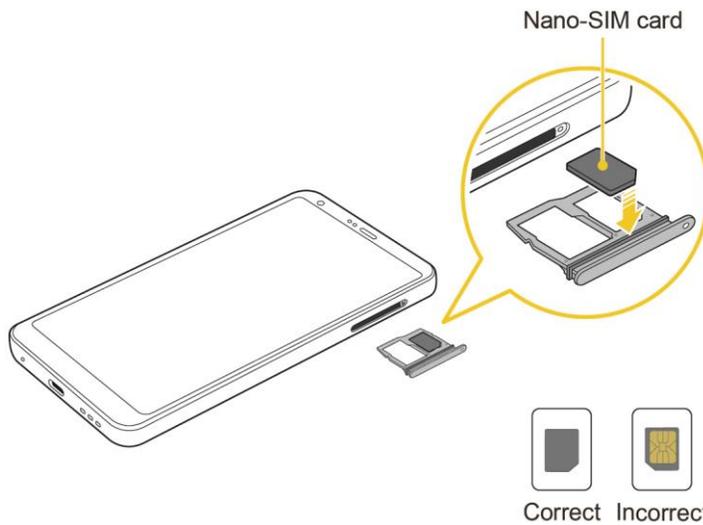
- Place gently with gold IC chip facing downward.

3. Insert the card tray back into the slot.

Note: Always use a genuine Nano-SIM card supplied by the service provider.

microSD Card

Your phone supports the use of an optional microSD card (not included) to expand its storage capacity. It supports cards up to 2TB. Some cards may not operate properly with your phone.

⚠ microSD card Cautions

Data: Information stored on the microSD card can become lost or changed accidently or as a result of damage. It is recommended that you keep a separate copy of important data. Sprint is not responsible for damages from data that is lost or changed.

Reading/Writing Data: Never power off while reading or writing data.

Battery Level: A low battery charge may prevent reading/writing to a microSD card.

Handling microSD card: Use/store microSD cards away from the reach of infants. May cause choking if swallowed.

Insert microSD Card

Follow these steps to insert an optional microSD card (not included). Make sure to power your phone off before inserting or removing a microSD card.

1. Gently insert the ejection pin into the hole on the card tray and then pull out the ejected tray.
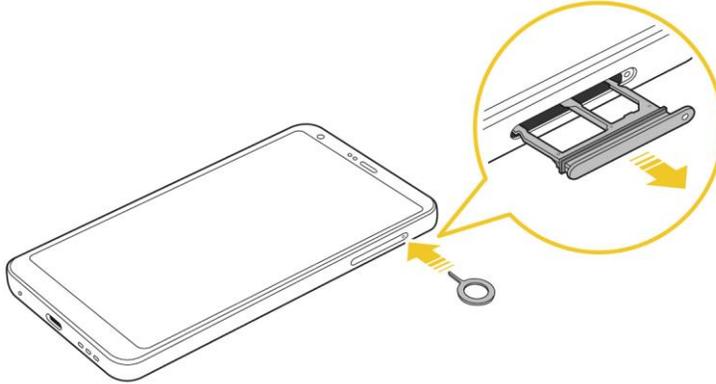
2. Place the memory card into the correct section of the tray, with the arrows oriented correctly.

   - When inserting the SIM card, make sure that the metallic contacts face down.

3. Insert the card tray back into the slot.
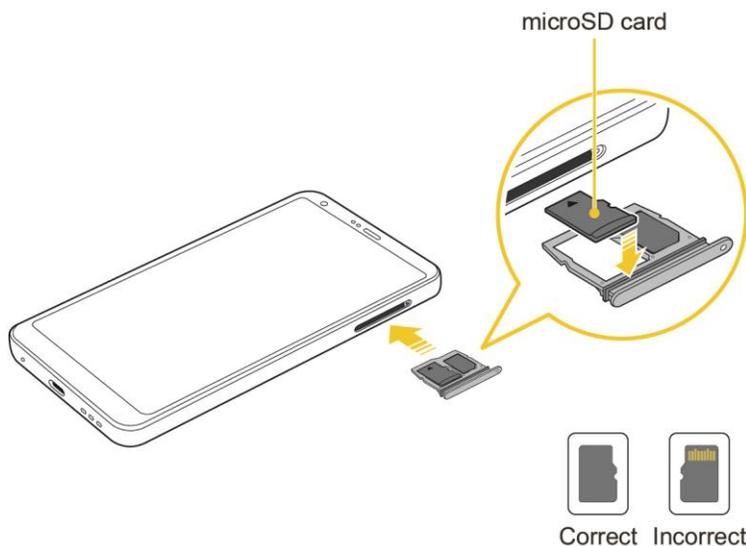
Unmount and Remove the microSD Card

Follow these instructions to unmount and remove a microSD card. Always unmount the microSD card before removing it from your phone, and always power the phone off before inserting or removing a microSD card.

1. Tap ⭕ > **Settings** ⚙ > **General** tab.

2. Tap **Storage**.

3. Tap △.

   ❖ The status of the **SD card** changes from **Ejecting** to **Ejected**. The card is now unmounted.

4. Press and hold the Power/Lock key and then tap **Power Off** > **POWER OFF** to turn off your phone.

5. Gently insert the ejection pin into the hole on the card tray and then pull out the ejected tray.
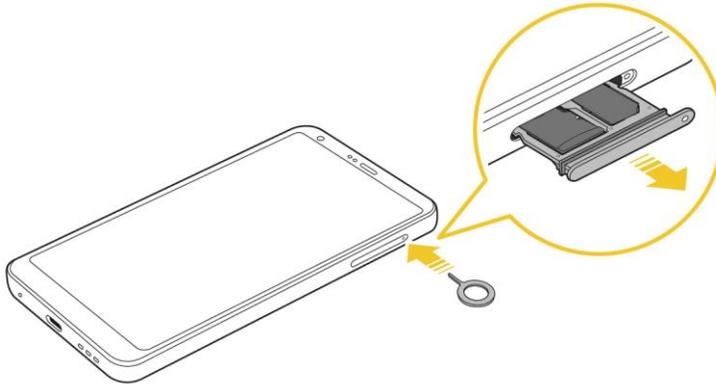
6. Take the microSD card out of the tray to remove it.
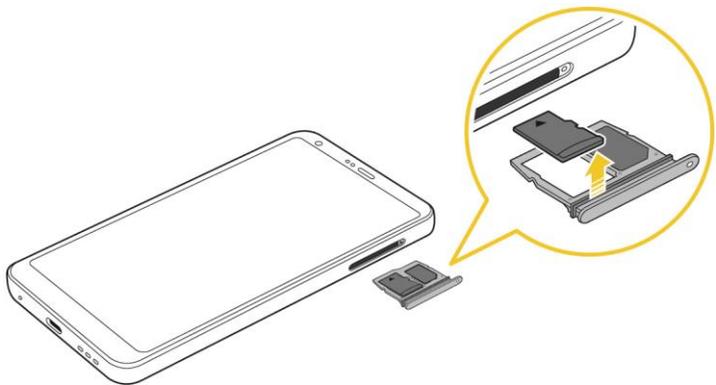
Format microSD Card

When you insert an optional microSD card for the first time, it is recommended that you format it on your phone.

Note: Formatting an SD card permanently erases all data stored on the card. It is recommended you back up any card contents to your computer before formatting the SD card.

1. Tap ◯ > **Settings** ⚙ > **General** tab.

2. Tap **Storage**.

3. Tap **SD card**.

4. Tap ⋮ > **Storage settings**.

5. Tap **Format** > **FORMAT**.

   ❖ All data on the microSD card is erased, and the card is formatted for use on your phone.

Turn Your Phone On and Off

The instructions below explain how to turn your phone on and off.

Turn Your Phone On

■ Press and hold the **Power/Lock key**.

❖ Your phone will power on. Depending on the settings, you may see the lock screen.

▪ See Lock and Unlock Your Screen and Select Screen Lock for information about using the screen lock.

▪ The first time you turn the phone on, you will see the setup screens. See Complete the Setup Screens for details.

▪ If your phone is not yet activated, see Activate Your Phone for more information.

Turn Your Phone Off

1. Press and hold the **Power/Lock key** to open the phone options menu.

2. Tap **Power off** to turn the phone off.

3. Tap **POWER OFF** to confirm.

❖ Your phone will power off.

Your screen remains blank while your phone is off (unless the battery is charging).

Tip: The KnockON feature allows you to double-tap the screen to easily turn it on or off.

Use the Touchscreen

Your phone's touchscreen lets you control actions through a variety of touch gestures.

Tap

When you want to type using the onscreen keyboard, select items onscreen such as application and settings icons, or press onscreen buttons by simply tapping or touching them with your finger.

Touch and Hold

To open the available options for an item (for example, a contact or link in a Web page), touch and hold the item.

Swipe or Slide

To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

Drag

To drag, touch and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.

Flick

Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quick strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.

Rotate

For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger keyboard. See Touchscreen Keyboards for more details.

Note: The Auto-rotate switch needs to be selected for the screen orientation to automatically change. Tap ◯ > **Settings** ⚙ > **Display** tab > **Auto-rotate screen**.

Tip: You can also access the screen rotation setting from the notification panel. Drag the status bar down and tap ⬨ / ⬨ (Rotation) to select or deselect the option.

Pinch and Spread

"Pinch" the screen using your thumb and forefinger to zoom out or "spread" the screen to zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Activate Your Phone

Follow the instructions below to activate your phone if it has not already been activated. Depending on your account or how and where you purchased your phone, it may be ready to use or you may need to activate it on your Sprint account.

- If you purchased your phone at a Sprint Store, it should be activated and ready to use.

- If you received your phone in the mail, and it is for a new Sprint account or a new line of service, it will activate automatically when you first turn it on.

- If you're swapping phones for a number already on your Sprint account, go to sprint.com/activate and follow the instructions.

To confirm activation, make a phone call. If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Tip: Do not press the Power/Lock key while the phone is being activated. Pressing the **Power/Lock key** cancels the activation process.

Note: If you are having any difficulty with activation, visit sprint.com/support.

Complete the Setup Screens

The setup screens help you set up certain features and preferences on your phone. Once your phone has been turned on, you will see a Welcome message. You can then complete the setup process.

Note: You may be able to complete the setup screens before your phone has been activated on your account.

1. On the configuration screen, touch **NEXT** to get started.

2. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen.

    - **Language Selection** - Select a desired language.

    - **Set internet connection** - If prompted, follow the prompts to sign in to an available Wi-Fi® network. For secured Wi-Fi networks, you will need to enter a password. See Wi-Fi for more details.

    - **Set up your LG-LS993** - You can choose to restore a backup or copy from a device or set up as a new device.

    - **Google Account** - Sign in or set up a Google Account.

    - **Google services** - Read all of the information for the available Google Services and, if you agree, tap **NEXT**. Otherwise, uncheck the options and tap **NEXT**.

        - **Help apps find your location** - Helps apps determine location. This means sending anonymous location to Google, even when no apps are running. Tap **Learn more** for additional information.

        - **Improve location accuracy** - Allows apps and services to scan for Wi-Fi networks even when Wi-Fi is off.

        - **Help improve your Android experience** - Allows your device to send diagnostic and usage data to Google automatically. Tap **Learn more** for additional information.

    - **Add your fingerprint** - Prevent others from using this phone without your permission by activating device protection features.

    - **Legal documents** - Read all of the information about legal documents.

        - **EULA (End-User License Agreement)** - Read the End-User License Agreement and tap the **I agree** check box if you agree to the terms.

        - **Low power location estimation** - Read the Low power location estimation information and tap the **I agree** check box if you agree to the terms.

3. Tap **DONE**. Your setup is now complete. Follow the onscreen instructions to learn about basic touch menu navigation, view tutorials, or just get started.

Basic Operations

The following topics outline basic features and operations of your phone.

Basics

The following topics offer an overview of your phone's basic operations.

Home Screen

Most of your phone's operations originate from the home screen.

■ From any screen, tap the **Home key** ◯ to display the home screen.
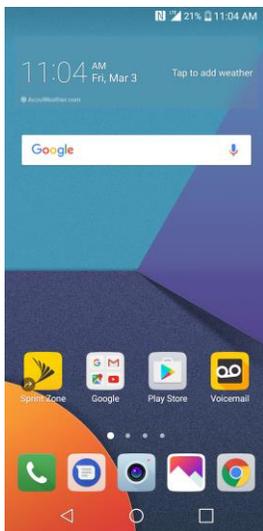
For information about using the home screen, see Home Screen Basics.

Select Options and Navigate Screens

Tap icons, onscreen keys, and other items to open or activate the assigned function.

■ Tap **Back** ◁ to return to the previous screen.

Menu Operations

You can display options menus using the menu key, any app-specific menu icon, or by tapping and holding a screen area, depending on your current app.

■ Tap ⋮ to view available settings and options.

Recent Applications

You can display a list of recently used applications using the Overview key.

■ Tap **Overview** ☐ to view a list of recently used applications.

Phone Settings Menu

You can customize your phone's settings and options through the Settings menu.

■ Tap ◯ > **Settings** ⚙.

– or –

Drag the status bar down and tap ∨ > **Settings** ⚙.

For more information, see Settings.

Portrait and Landscape Screen Orientation

The default orientation for your phone's screen is portrait (vertical), but many apps will change to landscape orientation (widescreen) when you rotate the phone sideways.
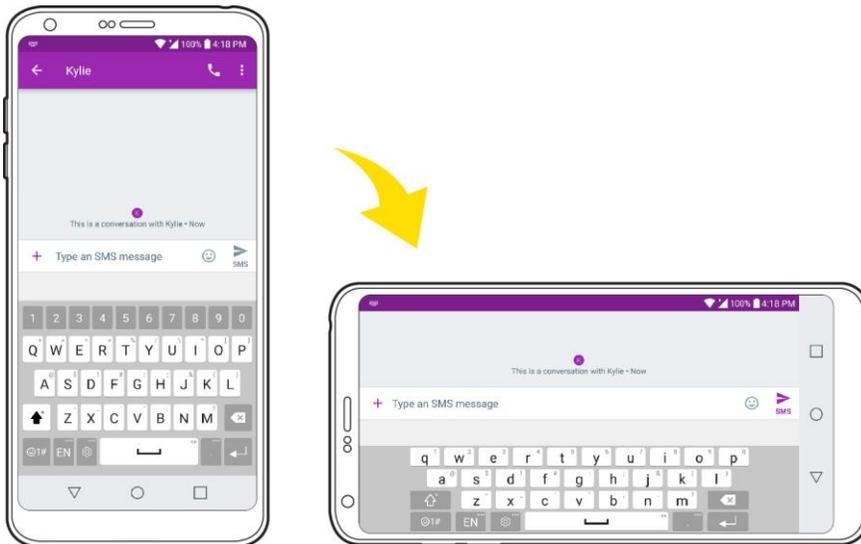
Note: Not all screens will adjust for landscape orientation.

Turn Screen Rotation On or Off

1. Pull down the status bar to display the quick settings menu.

2. Tap **Rotation** ⬦ / ⬦ to turn the option on or off.

▪ You may need to scroll left or right to see the Screen rotation option.

Note: You can also set the rotation option from the main settings menu. Tap ◯ > **Settings** ⚙ > **Display** tab > **Auto-rotate screen**.

Capture Screenshots

You can use your phone's power and volume keys to capture screenshots.

- ■ Press and hold the **Power/Lock key** and **Volume Down key** at the same time to capture a screenshot of the current screen.

    - ❖ The current screenshot will be captured and stored in the Screenshots album in the phone's Gallery. Tap ◯ > **Gallery** .

Applications

The following topics describe how to access the applications (apps) list and launch apps on your phone.

Launch Applications

All installed apps can be accessed and launched from the home screen.

1. Tap ◯.
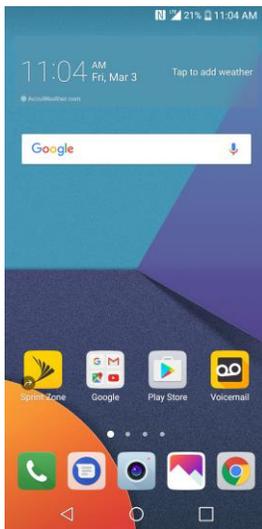
2. Tap an app icon to launch the corresponding application.
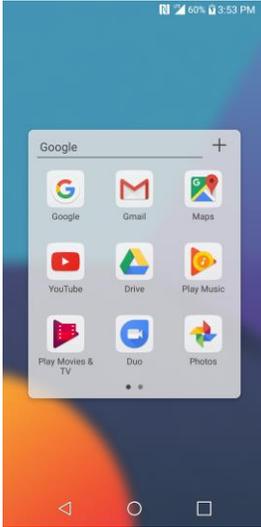
❖ The application opens.

Preinstalled Apps

The following table outlines the primary apps that have been preinstalled on your phone.

App	Function/Service
THU 26 **Calendar**	Launch the Calendar app. See Calendar.
Camera	Take pictures and record videos using the front and rear cameras. See Camera Overview.
Chrome	Browse the Internet. See Chrome Browser.
Contacts	Displays the Contacts that can be synchronized with your phone from either your Google or Outlook account. Contacts can only be synched to a managed account. See Add Contacts.
@ **Email**	Launch the Email app. See Email.
Emergency Alert	Provides access to your emergency messages and its settings.
Essentials	Access essential apps such as Contacts, QuickMemo+, Clock, Tasks, Music, Calculator, LG Health, and HD Audio Recorder.
Gallery	Displays a Gallery of camera images and video saved on your phone. See View Pictures and Videos Using Gallery.

Google	Access the Google applications.
Management	Access power and storage space management apps.
Messenger	Provides access to your text and multimedia messages. See Messenger.
Phone	Access the dial pad to make calls. See Call Using the Phone Dialer.
Play Store	Browse, search for, and download applications from the Google Play Store app. See Google Play Store.
Quick Help	Allows you to view help information about the device and FAQ.
Settings	Access the phone′s settings menu. See Basic Settings.
Sprint Zone	Access your Sprint account, get device information and help, find recommended apps, and more. See Sprint Zone.
Square Camera	Launch Square Camera to take multiple photos or videos in the form of a collage using the front and rear cameras. See Square Mode.
Voicemail	Use Visual Voicemail for a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. See Voicemail.

Fingerprint Recognition

You must register your fingerprint on your device first before using the fingerprint recognition function.

You can use the fingerprint recognition function in the following cases:

● To unlock the screen

● To view the locked content in the Gallery or QuickMemo+

● To confirm a purchase by signing in to an app or identifying yourself with your fingerprint

Note: Your fingerprint can be used by the device for user identification. Very similar fingerprints from different users may be recognized by the fingerprint sensor as the same fingerprint. To enhance the device security, set the screen lock to a pattern, PIN or password.

Precautions for Fingerprint Recognition

Fingerprint recognition accuracy may decrease due to a number of reasons. To maximize the recognition accuracy, check the following before using the device:

- The device's Power/Lock key has a fingerprint sensor. Ensure that the Power/Lock key is not damaged by a metallic object, such as coin or key.

- When water, dust or another foreign substance is on the Power/Lock key or your finger, the fingerprint registration or recognition may not work. Clean and dry your finger before having the fingerprint recognized.

- A fingerprint may not be recognized properly if the surface of your finger has a scar or is not smooth due to being soaked in water.

- If you bend your finger or use the fingertip only, your fingerprint may not be recognized. Make sure that your finger covers the entire surface of the Power/Lock key.

- Scan only one finger for each registration. Scanning more than one finger may affect fingerprint registration and recognition.

- The device may generate static electricity if the surrounding air is dry. If the surrounding air is dry, avoid scanning fingerprints, or touching a metallic object such as coin or key before scanning fingerprints to remove static electricity.

Registering Fingerprints

You can register and save your fingerprint on the device to use fingerprint identification.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Fingerprints & security** > **Fingerprints**.

Note: This feature is available when the secured lock is activated. Lock the device with Knock Code, Pattern, PIN or Password. If the screen lock is not active, configure the lock screen by following the on-screen instructions. See Select Screen Lock for details.

2. Locate the Power/Lock key on the back of the device and gently put your finger on it to register the fingerprint.

Note: Gently press the Power/Lock key so that the sensor can recognize your fingerprint. If you press the Power/Lock key with an excessive force, the screen lock function may start or the screen may be turned off. Ensure that your fingertip covers the entire surface of the sensor of the Power/Lock key.
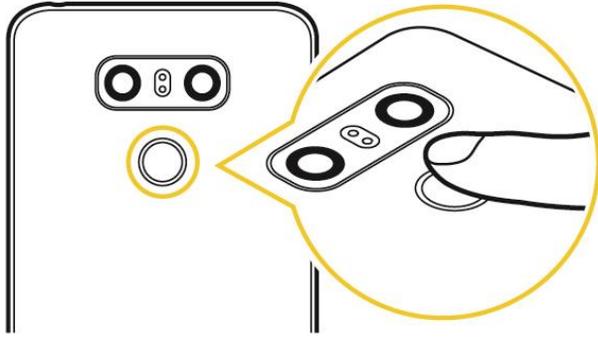
3. Follow the on-screen instructions.

   - Repeat scanning the fingerprint by moving your finger little by little until the fingerprint registers.

4. When the fingerprint registration is done, tap **OK**.

   - Tap **ADD MORE** to register another fingerprint. If you register only one fingerprint and the corresponding finger is not in a good condition, the fingerprint recognition may not work well. As the preventive measure against this kind of situation, register multiple fingerprints.

Managing Fingerprints

You can edit or delete registered fingerprints.

1. Tap ⭕ > **Settings** ⚙ > **General** tab > **Fingerprints & security** > **Fingerprints**.

2. Unlock according to the specified lock method.

3. From the fingerprint list, tap a fingerprint to rename it.

   - To delete it, tap 🗑.

Unlocking the Screen with a Fingerprint

You can unlock the screen or view the locked content by using your fingerprint.

Activate the desired function:

1. Tap ⭕ > **Settings** ⚙ > **General** tab > **Fingerprints & security** > **Fingerprints**.

2. Unlock according to the specified lock method.

3. On the fingerprint settings screen, activate the desired function:

   - **Screen lock**: Unlock the screen with a fingerprint.

   - **Content lock**: Unlock content with a fingerprint. To do this, make sure that the content lock is set.

Multi-tasking Feature

You can use two apps at the same time by separating the screen into multiple windows.

Multi-Window

While using an app, touch and hold ▢ from the Home touch buttons, then select an app from the recently-used apps list.

- You can use two apps at the same time.

- To stop the Multi-Window feature, touch and hold ⊟.
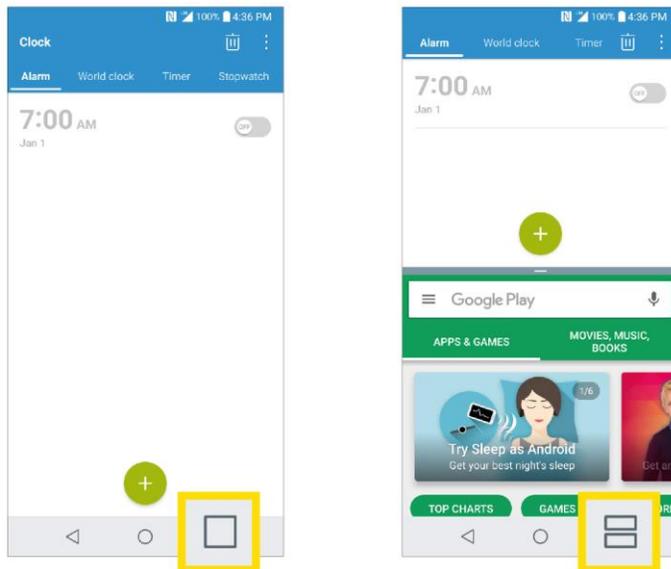
Note: The Multi-Window feature is not supported by some apps, including downloaded apps.

Overview Screen

The Overview screen provides a preview of your recently-used apps.

To view the list of recently-used apps, tap ▢ on the Home touch buttons.

- ■ Touch and hold an app and drag it to the top of the screen to start the app with the Multi-Window feature. You can also tap ⊟ at the top of each app preview.

Phone Number

Follow the instructions below to display your phone's wireless phone number.

1. Tap ◯ > **Settings** ⚙ > **General** tab.

2. Tap **About phone**.

3. Tap **Status**.

❖ You will see the number listed under **My phone number**.

Airplane Mode

Airplane mode turns off all functions that emit or receive signals, while leaving your phone on so you can use apps that don't require a signal or data.

To turn on airplane mode:

1. Press and hold the **Power/Lock key** to display the phone options menu.

2. Tap **Turn on Airplane mode** > **TURN ON**.

   ❖ Your phone is now in airplane mode. You will see the airplane mode icon ✈ in the status bar.

Tip: You can also access airplane mode through the status bar menu. Drag the status bar down and tap **Airplane mode** 🛩 > **TURN ON**.

To turn off airplane mode:

1. Press and hold the **Power/Lock key** to display the phone options menu.

2. Tap **Turn off Airplane mode**.

   ❖ Your phone's wireless connection features are now restored.

Tip: You can also turn off airplane mode through the status bar menu. Drag the status bar down and tap **Airplane mode** ✈.

Enter Text

You can type on your phone using one of the available touchscreen keyboards or Google voice typing.

Touchscreen Keyboards

Your phone offers you a choice of touchscreen keyboards for entering text. The keyboard appears automatically onscreen when you tap a text entry field, and they can be used in either portrait or landscape mode.

The methods available include:

● **Google voice typing** allows to use Google voice recognition to convert speech to text.

● **LG Keyboard** allows you to use a LG keyboard to enter text.

Note: Keyboard layouts and options may change depending on where you're using them. For example, if you're entering text to do a Web search, a search icon may be available instead of an enter key.

To change the keyboard:

1. From any screen where you can enter text, tap the input field to reveal the keyboard.

2. Drag the status bar down and tap **Change keyboard**.

QWERTY Keyboard

You can enter text using the on-screen keyboard. The on-screen keyboard appears on the screen when you tap an available text entry field.

Letters Entry Keyboard

Shift Key
Tap once to capitalize the next letter you type. Tap again to turn on CAPS lock. And tap again to turn off CAPS lock.

Symbols Key
Tap to change input to the symbol entry.

Settings/ Voice Input/ Manual Input/ Clip Tray Key
Tap to access the keyboard settings. Touch and hold to select entering text by voice input, manual input, or access the Clip Tray.
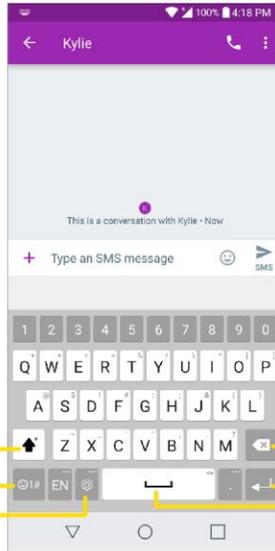
Delete Key
Tap to delete characters to the left of the cursor.

Enter Key
Tap to move to a new line of text.

Space Key
Tap to enter space.

Symbols Entry Keyboard

Navigation Key
Tap to access additional symbols until you see the one you want.

Letters Key
Tap to return to letters mode.

Emoticons Key
Displays the emoticons bar and allows you to choose any to enter in the message.
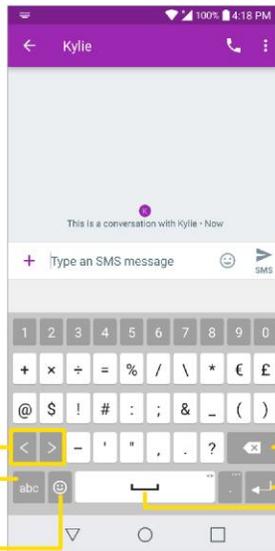
Delete Key
Tap to delete characters to the left of the cursor.

Enter Key
Tap to move to a new line of text.

Space Key
Tap to enter space.

Phone Keyboard

When T9 is off, to enter text, tap the key labeled with the desired letter until it appears on the screen. For example, tap [2 abc] once for "a", twice for "b", or three times for "c."

Letters Entry Keyboard

Delete Key
Tap to delete characters to the left of the cursor.

T9 Key
Tap to turn on/off the T9 text entry mode.

Settings/ Voice Input/ Manual Input/ Clip Tray Key
Tap to access the keyboard settings. Touch and hold to select entering text by voice input, manual input, or access the Clip Tray.

Symbols Key
Tap to change input to the symbol entry.

Space Key
Tap to enter a space.

Enter Key
Tap to move the cursor to the next line.

Symbols Entry Keyboard

Navigation Key
Tap to access additional symbols until you see the one you want.

Delete Key
Tap to delete characters to the left of the cursor.

Letters Key
Tap to return to letters mode.

Enter Key
Tap to move to a new line of text.

Emoticons Key
Displays the emoticons bar and allows you to choose any to enter in the message.

Space Key
Tap to enter space.

Tips for Editing Text

Your phone gives you many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

To cut/copy and paste:

1. Touch and hold a word to highlight it.

2. Drag the blue highlight markers to highlight the text you want.

   – or –

   To select all the text, tap ⋮ > **SELECT ALL** in the context menu.

   ▪ To cancel the selection, simply tap unselected text or empty area.

3. Tap **CUT** or **COPY** in the context menu.

4. Place the cursor on the location where you want to paste the text.

5. Touch and hold the text field and tap **PASTE**. The text that you pasted also remains in the phone's memory (temporarily), so you can paste that same text in another location.

Move Cursor Using the Space Bar

Touch and hold the **space bar** and slide your finger to the left or right to move the cursor.
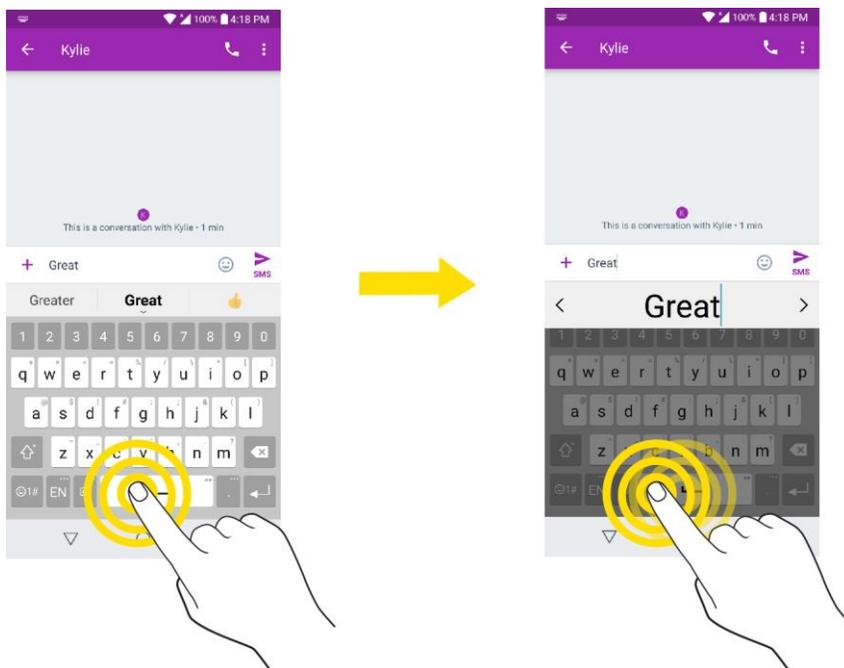
Split Keyboard Using Gesture

The split keyboard feature allows you to use both hands to type while in landscape view. Each half of the keyboard withdraws to the left and right of the screen. Place both thumbs on the keyboard and slide them outwards in opposite directions.
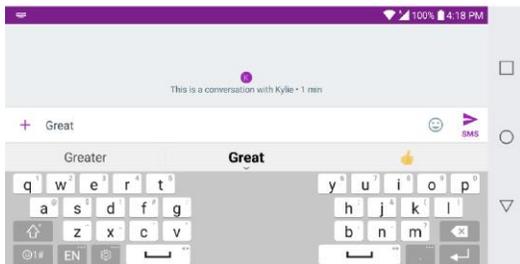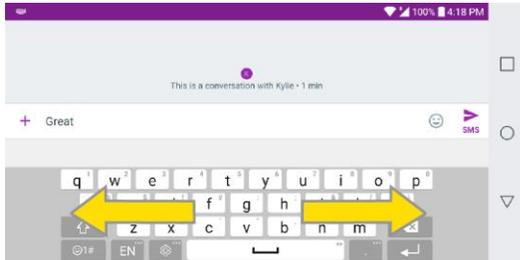
To change the keyboard height:

1. Tap ⚙ > **Keyboard height and layout** > **Keyboard height**.

2. Drag the blue bar to adjust the keyboard height.

To change the bottom row keys:

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Language & keyboard** > **LG Keyboard** > **Keyboard height and layout** > **QWERTY keyboard layout**.

2. Drag to add or delete keys or change the order. To change to another character on the visible key, tap the key and choose the desired character that you want displayed.
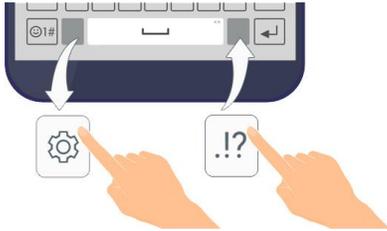
Note: This function does not support some languages.

Google Account

You will need a Google Account to access several phone features such as Gmail, Google Maps, Duo, and the Google Play applications. Before you are able to access Google applications, you must enter your account information. These applications sync between your phone and your online Google Account.

⚠ **Google Account Cautions**

Be sure not to forget your Google Account ID or password.

Create a Google Account

You must create and/or sign into a Google Account to use Gmail, Duo™, Google Calendar™, and other Google Apps. Signing into a Google Account is also necessary to download applications from the Google Play Store app to sync your data (if applicable) with the Google servers, and to take advantage of any other available Google services on your phone.

If you don't have a Google Account, you will be prompted to create one. If you have an enterprise account through your company or other organization, your IT department may have special instructions on how to sign into that account.

Create a Google Account Online

1. From a computer, or from your phone's Browser, navigate to www.google.com.

2. On the main page, tap or click **Sign in** > **Create an account**.

3. Follow the on-screen prompts to create your free account.

4. Log into your provided email address, locate the email from Google, and respond to the new email to both confirm and activate your new account.

Create a Google Account Using Your Phone

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Google**.

2. Tap **Google** and then tap **Or create a new account**.

3. Follow the prompts to set up your account. Tap **NEXT** to proceed between steps, which may include:

   - Enter your **First name** and **Last name**.

   - Enter a desired **Username**.

   - Enter and reenter a password.

   - Create a security question and answer, enter a secondary email address to help you recover your password if you ever lose it.

   - On the Finish account screen, select your Web history and additional Google Play options.

   - Enter the letters from the Authenticating screen.

   - After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap **Sync now**.

4. Tap **Finish setup**.

   ❖ You are signed in to your Google Account, and your phone will synchronize the selected items.

Note: When setting up a new Google Account, either on your phone or online, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

Create an Exchange Account

If you synchronize your phone with your Exchange account, you can read, manage, and send email in the same easy way as with a Gmail Account.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Microsoft Exchange**.

2. Enter the **EMAIL ADDRESS** and tap **NEXT**.

3. Enter the **PASSWORD** and then tap **NEXT**.

4. Follow the onscreen prompts to configure options for the account.

5. Enter an account name and a display name and tap **NEXT** to complete setup.

   ❖ Your corporate email account is set up and you will begin receiving email for the account.

Sign into Your Google Account

If you have a Google Account but have not yet signed in with your phone, follow these instructions to sign in to your Google Account.

1. Tap ○ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Google**.

2. Enter a Google Account and tap **NEXT**.

Note: If you do not already have a Google Account, tap **Or create a new account** and follow the on-screen prompts to create your new account.

3. Enter your Password and tap **NEXT**.

4. Select if you want to back up your phone's apps, app data, settings, and Wi-Fi passwords and tap **NEXT**.

5. Checkmark the entries you want to set up payment info (if necessary) and tap **NEXT**.

   ❖ Your phone then communicates with the Google servers to confirm your information.

Factory Reset Protection

When you sign in to a Google Account on your device, Factory Reset Protection is turned on. Factory Reset Protection (FRP) prevents other people from using your device if it is reset to factory settings without your permission. For example, if your device is lost or stolen and a factory data reset is performed, only someone with your Google Account username and password can use the device.

You will not be able to access the device after a factory data reset if you do not have your Google Account username and password. For more information, see Factory Data Reset.

Caution: You should remove your Google Account before shipping your device to LG or any other service provider for service and before resetting the device to factory settings.

Enable Factory Reset Protection

Adding a Google Account to your device automatically turns on the Factory Reset Protection (FRP) security feature. No further action is necessary to turn on FRP.

Disable Factory Reset Protection

To disable FRP, remove all Google Accounts from the device.

1. Tap ○ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **Google**.

2. Tap a **Google Account**.

3. Tap ⋮ > **Remove account** > **REMOVE**.

Google Play Store

Google Play™ is the place to go to find new Android apps, books, movies, and music for your phone. Choose from a wide variety of free and paid content ranging from productivity apps and games to bestselling books and blockbuster movies and music. When you find what you want, you can easily download and install it on your phone.

To access the Google Play store app, you must first connect to the Internet using your phone's Wi-Fi or mobile data connection and sign in to your Google Account. See Sign into Your Google Account for details.

⚠ Installing Applications

Many different kinds of applications can be installed on your phone from Google Play (provided by Google Inc.). Sprint is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Important: Our policies often do not apply to third-party applications. Third-party applications may access your personal information or require us to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Find and Install an App

When you install apps from Google Play app and use them on your phone, they may require access to your personal information (such as your location, contact data, and more) or access to certain functions or settings of your phone. Download and install only apps that you trust.

1. Tap ⬤ > **Play Store** ▶.

2. Browse for an application. Once you have decided on one, tap it to view its details.

3. Read the application descriptions and comments.

4. Tap **INSTALL** (for free applications) or the price button (for paid applications).

Warning: Use caution with applications which request access to any personal data, functions, or significant amounts of data usage times.

5. Check the progress of the current download by opening the Notifications Panel.

6. You will be notified when the item is downloaded and installed on your phone.

7. On the Play Store screen, tap ☰ > **My apps & games**, tap the installed application in the list, and then tap **OPEN**.

⚠ Purchasing Applications

Purchase apps at your own risk. Sprint is not responsible for any harm to you or third parties resulting from the use of purchased applications.

Request a Refund for a Paid App

If you are not satisfied with an app, you can ask for a refund within 15 minutes of the purchase. Your credit card is not charged and the app is uninstalled from your phone.

If you change your mind, you can install the app again, but you can't request a refund a second time.

1. Tap ◯ > **Play Store** ▶.

2. Tap ☰ > **My apps & games**.

3. Tap the app to uninstall for a refund.

   ❖ The details screen for the app opens.

4. Tap **Refund**, and then tap **Yes** to confirm.

   ❖ Your app is uninstalled and the charge is canceled.

Update an App

Depending on your settings, many apps will update automatically, or you can update apps directly from the Play Store app.

Update an App Directly

1. Tap ◯ > **Play Store** ▶.

2. Tap ☰ > **My apps & games**.

3. Tap the app you want to update, and then tap **UPDATE** > **CONTINUE**.

   ❖ The app update is downloaded and installed.

Set Automatic App Updates

1. Tap ◯ > **Play Store** ▶.

2. Tap ☰ > **Settings**.

3. Tap **Auto-update apps** and select an option.

   ❖ The app is set to update automatically whenever an update becomes available (depending on your settings).

Note: Automatic updates are unavailable for some apps.

Uninstall an App

You can uninstall any app that you have downloaded and installed from Google Play.

1. Tap ◯ > **Play Store** ▶.

2. Tap ☰ > **My apps & games**.

3. On the Installed screen, tap the app you want to uninstall, and then tap **UNINSTALL** > **OK**.

❖ The app is uninstalled and removed from your phone.

Get Help with Google Play

The Google Play store app offers an online help option if you have questions or want to know more about the app.

1. Tap ◯ > **Play Store** ▶.

2. Tap ☰ > **Help & feedback**.

❖ The Web browser will take you to the Google Play Help Web page, where you will find comprehensive, categorized information about Google Play.

Lock and Unlock Your Screen

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

Turn the Screen Off When Not in Use

■ To quickly turn the screen off, press the **Power/Lock key**. Pressing the **Power/Lock key** again or receiving an incoming call will turn on your phone screen and show the lock screen.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.

Note: For information on how to adjust the time before the screen turns off, see Display Settings.

Turn the Screen On and Unlock It

1. To turn the screen on, press the **Power/Lock key**.

❖ The lock screen appears.

2. Swipe your finger across the screen to unlock it.

❖ The screen is unlocked.

▪ If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN. See Select Screen Lock.

Unlock Your Screen Using the Knock Code Feature

The Knock Code feature allows you to create your own unlock code using a combination of knocks (or taps) on the screen.

To activate the Knock Code feature:

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen**.

3. Tap **Select screen lock** > **Knock Code**.

4. Use the 2x2 grid to create a sequence of knocks (or taps) to set your knock code.
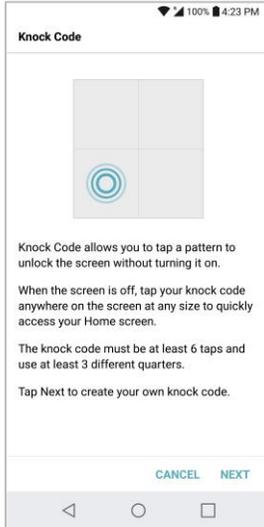
To unlock the phone using Knock Code:

■ While the screen is off, tap the same sequence you established anywhere on the screen. The home screen will be accessed directly.

Update Your Phone

From time to time, updates may become available for your phone. You can download and apply updates through the **Settings** > **General** tab > **System updates** menu.

⚠ **Software Update Cautions**

During update: The phone cannot be used until the software update is complete. It may take time to update your phone's software.

Signal during update: Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

Other functions during update: Other phone functions cannot be used during a software update.

Update Your Phone Software

You can update your phone's software using the System Update option.

Before Updating Your Phone

Updating your phone may result in a loss of saved data depending on the condition of your phone (malfunctioning, damaged, water seepage, etc.). You must back up all critical information before updating your phone firmware.

Back Up All Data Prior to Update

To back up your Gmail information:

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync**.

2. Tap the **Auto-sync data** option to enable the feature.

   ▪ If the Auto-sync option is on, email, Calendar and Contacts automatically synchronize whenever a change is made.

   ▪ If the Auto-sync option is off, tap the sync icon within the account field to reveal the account's synchronization settings screen.

3. Select an account and then tap ⋮ > **Sync now** to sync your Google Account information.

To back up your Exchange Mail information:

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **Microsoft Exchange**.

2. Select an account and then tap ⋮ > **Sync now** to sync your Microsoft Exchange account information.

   ▪ Toggle the onscreen buttons to manually synchronize the desired parameters (Contacts or Calendar).

To restore your Google apps following the update:

1. Tap ◯ > **Play Store** ▶.

2. Tap ≡ > **My apps & games** > **ALL** tab.

3. Scroll through the list of previously downloaded Google apps and choose those you wish to reinstall.

4. Follow the onscreen instructions.

Note: Your Google app purchases are reloaded remotely and can be re-installed after the update is applied.

As an added precaution, to preserve any data on your microSD card, please unmount it from your phone prior to starting the update process. Tap ◯ > **Settings** ⚙ > **General** tab > **Storage** > △.

Update Your Phone's Software

Once you have backed up all your data, use the Update now option to update your phone's software.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **System updates**.

2. Tap **Update LG software** > **CHECK FOR UPDATE**.

❖ Your phone automatically downloads and installs any available updates. You may be required to power your phone off and back on to complete the software upgrade.

Alternatively, you can access system updates through the notification panel.

1. Locate the **System Update Available** icon 📲 in notifications.

2. Pull down the status bar.

3. Tap 📲 to open the System Updates screen.

4. Tap **Download** and follow the onscreen instructions.

   ❖ The downloading icon ⬇ appears within the status bar to indicate the phone is downloading the necessary files.

5. Tap **Restart** and install to complete the process.

Confirm Your Current Phone Software

1. Tap ◯ > **Settings** ⚙ > **General** tab > **About phone**.

2. Tap **Software info**.

Update Your Profile

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **System updates** > **Update profile**.

2. Follow the onscreen instructions.

   ❖ The phone will download and install the profile update and you will see a confirmation when complete.

Note: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

Update Your PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **System updates** > **Update PRL**.

2. Follow the onscreen instructions.

   ❖ The phone will download and install the PRL update and you will see a confirmation when complete.

Your Phone's Home Screen

The following topics describe how to use and customize your phone's home screen, understand the status bar, and use the notification panel.

Home Screen Basics

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.

Home Screen Layout

Your home screen extends beyond the initial screen. Swipe the screen left or right to display additional screens.
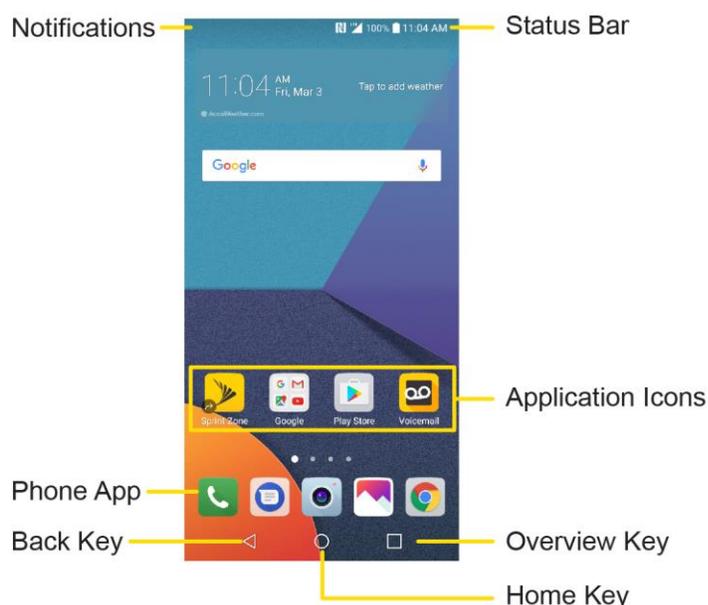
Item	Description
Notifications	Displays your current notifications.
Phone App 📞	Tap to open the dial pad. Also provides additional tabs to access Call logs, Contacts, and Groups.
Back Key ◁	Tap to return to the previous screen.
Home Key ◯	Tap to display the main home screen.

Overview Key ☐	Tap to access a list of your most recently-used apps. Touch and hold while using an app to use the Multi-window feature.
Application Icons	Tap an icon (application, folder, etc.) to open and use it.
Status Bar	Shows device status information including the time, signal strength, battery status, and notification icons.

Extended Home Screens

In addition to the main home screen, your phone features extended home screens provide more space for adding icons, widgets, and more. Swipe across the screen to move from the main screen to an extended screen. The small circles above the primary shortcuts let you know your current screen position.

- ■ Tap the **Home Key** ◯ to display the main home screen.

To go directly to a particular screen:

- ● Swipe left and right to access additional home screen panels.

- ● Tap the location dots near the bottom of the home screen to move to the selected panel.

Status Bar and Notification Panel

Your phone's status and notifications are available at a glance at the top of the screen.

Status Bar

The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left. To view the notification panel or access the quick settings menu, pull down the status bar from the top of the screen.

Note: Status and notification icons are subject to change. Not all icons are depicted below.

Status Bar Layout

Notifications   Status

Main Status Icons

Icon	Status
✳	Bluetooth® active
📍	GPS active

	Wi-Fi active
	Downloading
	Vibrate
	Network (full signal)
	Network (roaming)
	4G LTE data service
	3G (data service)
	Airplane mode
	Sync active
	Alarm set
	Battery (fast charging)
	Battery (full charge)

Main Notification Icons

Icon	Notification
	Missed call
	New voicemail
	New email
	New Gmail
	New text or MMS message

	New Sprint Zone message
	Event
	USB connection
	Warning
	Update available
	Update downloading
	Update successful
	Keyboard active
	More notifications available (pull down to view)

Note: Additional notification icons may appear. All notifications may be accessed through the notification panel.

Notification Panel

Your phone's notifications appear at the left side of the status bar, and you can access the full notification panel by pulling down the status bar. From there, you can check notifications, download updates, open messaging apps, use the quick settings menu, and more.

Open the Notification Panel

■ Pull down the status bar. (Slide your finger down from the top of the screen.)

❖ The notification panel opens. To check notifications, tap an item in the list.

Close the Notification Panel

■ Slide the notification panel up. (Slide your finger up from the bottom of the screen.)

– or –

Tap **Back** ◁ to close the notification panel.

Notification Panel Layout

The notification panel gives you access both to notifications and the quick settings menu.

Quick Settings
Tap or drag down to expand the quick settings.

Notification
Tap to respond to the notification.
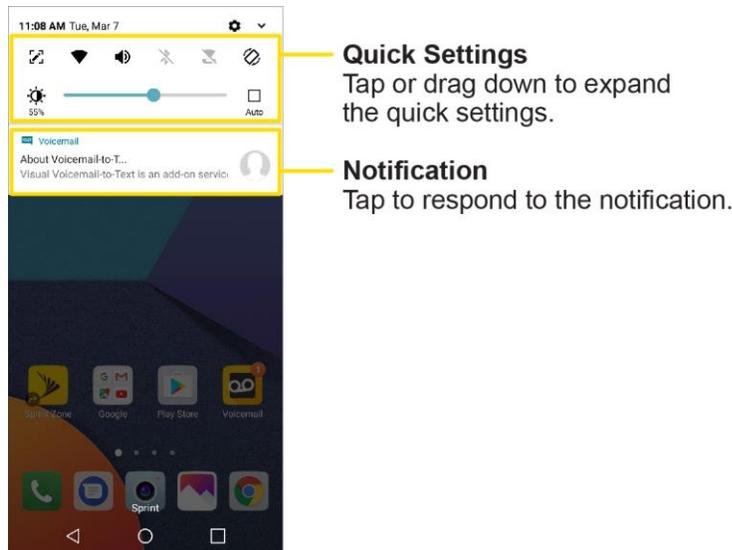
Customize the Home Screen

Learn how to set the wallpaper and add, move, or remove shortcuts, widgets, and folders from the home screen.

Rearranging Items on the Home Screen

- **Moving Widgets and Icons**: From home, touch and hold an item and then drag it to the desired location.

- **Deleting Widgets**: From home, touch and hold an item and then drag it to 🗑 **Remove**.

- **Displaying the Home Screen Menu**: From home, touch and hold an empty space to display the home screen menu. Menu options include Widgets, Theme, Home screen settings and App trash.

Change the Wallpaper

Select and assign your phone's background wallpaper.

1. Tap ○ > **Settings** ⚙ > **Display** tab > **Home screen/Lock screen** > **Wallpaper**.

2. Tap an option to select the wallpaper.

    - **Home screen** to set the background wallpaper for your home screen. Select from **Wallpaper gallery**, **Gallery**, **Sprint ID**, **Live wallpapers**, and **Photos**.

    - **Lock screen** to set the wallpaper for your phone's lock screen. Select from **Wallpaper gallery**, **Gallery**, or **Collage Wallpapers**.

3. Select a wallpaper and tap **OK** or **SET WALLPAPER**.

❖ The wallpaper is set.

Note: If you select **Gallery**, you will need to select an album and a picture. Once selected, use the crop tool to resize and position the image and then tap **OK**.

Note: If you select **Live Wallpapers**, before you tap **APPLY**, you can tap **EDIT** to select custom animation settings, etc., for the live wallpaper.

Add Widgets to the Home Screen

You can add widgets to your phone's home screen. Widgets are self-contained apps that display on a home screen. Unlike a shortcut, the Widget works like an onscreen application. There are all kinds of widgets, including links to a specific contact, Internet bookmarks, Facebook® status windows, Gmail and email accounts, and many others.

1. Tap ◯, touch and hold an empty space, and then tap **Widgets**.

   ❖ The widget list opens.

2. Touch and hold a widget icon.

   ❖ The icon will disengage and you will see thumbnails of your home screens.

3. Drag the icon to an empty location on one of the home screens.

   ❖ The widget is added to the home screen.

Add Folders to the Home Screen

You can group home screen shortcuts into folders for convenient access.

1. Tap ◯, touch and hold a shortcut you want to place in a folder and drag it over another icon you want to place in the folder. Then release it.

   ❖ A new folder is created.

2. To add more app shortcuts to the folder, touch and hold a shortcut and drag it on top of the new folder.

   ❖ The new shortcut is added to the folder.

Change Folder Names

Once you have added folders, you can change the name easily from the folder display.

1. Tap ◯, tap the folder to open it, and then tap the folder name.

2. Type a new name and then tap **OK**.

Making Connections

The following set of topics will cover your phone's ability to help you make connections, from phone calls and maintaining contacts, to text messages, email, Internet, and international services.

Phone Calls and Voicemail

The following topics outline the use of your device's phone app to place and receive calls, use voicemail, set up and manage contacts, and more.

Place and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options.

Adjust In-Call Volume

- **Adjusting Call Volume**: Press the **Volume keys** during the call.

⚠ Emergency Call Cautions

Emergency calls are restricted in Airplane mode.

Call Using the Phone Dialer

The most "traditional" way to place a call is by using the phone's dialer screen.

1. Tap ◯ > **Phone** 📞 > **Dial** tab.

2. Enter a phone number using the on-screen dialpad and tap 📞.

   - If you enter a wrong number, tap ⌫ to erase digits one by one.

   - To erase the entire number, touch and hold ⌫.

- You can open other applications during a call. The 📞 will appear in the status bar while the call is underway.

- Press the **Volume Up/Down keys** to adjust the call volume.

- Use the on-screen buttons to add another call, put a call on hold, to use the speakerphone, and for other options, as described in In-Call Screen Layout and Operations.

3. Tap 📞 End to end the call.

Tip: To redial your last outgoing call, follow step 1 to access the Dialer, tap the **Call logs** tab, locate the call entry and tap 📞.

You can also make calls from your Contacts list and from the Call logs.

Call Emergency Numbers

You can place calls to 9-1-1 even if the phone's screen is locked or your account is restricted.

To call the 9-1-1 emergency number when the phone's screen is locked with a screen lock:

1. From the lock screen, tap **Emergency call**.

2. Tap 911 📞.

   ❖ As long as you are in an area covered by wireless service, the emergency call is placed.

To call the 9-1-1 emergency number normally or when your account is restricted:

1. Unlock the screen. For more information, see Lock and Unlock Your Screen.

2. Tap ◯ > **Phone** 📞 > **Dial** tab.

3. Tap 9 WXYZ 1 1 📞.

   ❖ As long as you are in an area covered by wireless service, the emergency call is placed.

Enhanced 9-1-1 (E 9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Answer Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who is not stored in your contacts, only the default caller ID icon and phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.

Answer an Incoming Call

1. When a call arrives, drag 📞 in any direction to answer it.

2. To end the call, tap 🔴 End .

Mute the Ringing Sound

To mute the ringer without rejecting the call, you can do any of the following:

● Press the **Volume Down key**.

● Place the phone face down on a level surface.

Reject an Incoming Call

■ When a call arrives, drag 🔴 End in any direction to reject it.

❖ The ringtone or vibration will stop and call will be sent directly to voicemail.

Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

1. When a call arrives, slide **Decline with message** up from the bottom of the screen.

❖ The ringtone or vibration will stop and you will see a list of preset text messages.

2. Tap one of the messages to send it to the caller.

❖ The selected message will be delivered to the caller.

▪ You can edit the reject messages through the Call settings menu. From the phone app, tap ⋮ > **Call settings** > **Call blocking & Decline with message** > **Decline with message** and edit or create the reject messages.

In-Call Screen Layout and Operations

While you're on a call, you will see a number of onscreen options. Tap an option to select it.

In-Call Screen Layout

Tap options to activate them during a call.

- **Add call** to initiate a 3-way call.

- **End** to end the current call.

- **Dialpad** to display the dialpad to enter additional numbers, for example, an extension or access code.

    - For example: When you call your bank's 800 number, use your dialpad to enter your account number and PIN.

- **Speaker** to route the phone's audio through the speaker (On) or through the earpiece (Off).

    - Activate the speaker to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys.)

    - Deactivate the speaker to use the phone's earpiece.

Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

- **Mute** to mute the microphone during an active call. Tap again to unmute the microphone.

- **Bluetooth** (Only available when a Bluetooth headset is connected to your phone) to route the phone's audio through a connected Bluetooth headset (On) or through the speaker (Off).

    - When the call is routed to a Bluetooth headset, the current call area shows the Bluetooth call icon ( ).

Note: The Headset button is activated to show the current call is routed to the connected Bluetooth headset.

- To route the current call back to the phone, tap **Bluetooth** to temporarily use the phone. Tap it again to route the call back to the connected Bluetooth headset.

- When Bluetooth or the Bluetooth headset is turned off, the call is routed through either the earpiece or speaker and shows ( ).

- Tap ⋮ during a call to display a list of additional in-call features:

    - **Contacts**: Display your contacts list.

Place a Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. Tap ◯ > **Phone** to display the phone app.

2. Tap the **Contacts** tab to display the Contacts list.

3. Tap a contact.

4. Tap **Call** next to the number you want to call.

5. To end the call, tap End .

Call from Call Logs

The Call logs list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. Tap ◯ > **Phone** to display the phone app.

2. Tap the **Call logs** tab to display the Call logs list.

3. Tap an entry to display the call details.

4. Tap **Call** to place a call.

5. To end the call, tap End .

Voicemail

The following topics describe how to set up and use your phone's voicemail and visual voicemail features.

Voicemail Setup

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. Tap ◯ > **Phone** > **Dial** tab.

2. Touch and hold $\overset{\mathbf{1}}{\underset{\infty}{}}$ to dial your voicemail number.

3. Follow the system prompts to:

    ▪ Create your password.

    ▪ Record your name announcement.

    ▪ Record your greeting.

Important: **Voicemail passcode** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Visual Voicemail Setup

This topic describes the Visual Voicemail feature of your phone's service, as well as the steps required to set up Visual Voicemail on your phone.

About Visual Voicemail

Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This feature periodically goes out to your voicemail, and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

Set Up Visual Voicemail

Setting up Visual Voicemail follows many of the same procedures as setting up traditional voicemail. You should set up your voicemail and personal greeting as soon as your phone is activated. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

Note: To set up your traditional voicemail box, see Voicemail Setup.

1. Tap ◯ > **Voicemail** 📼.
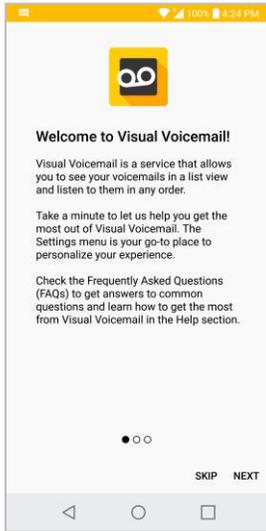
❖ You'll see a Welcome to Visual Voicemail screen.

2. Scroll through the introduction screens to view a brief explanation of visual voicemail services.

3. At the end of the welcome screens, you'll come to a Personalize your voicemail prompt.
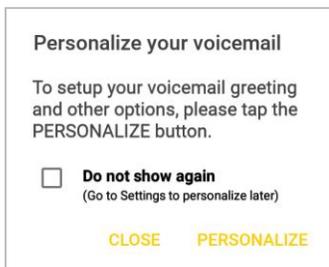
4. Tap **PERSONALIZE** and follow the system prompts to:

- Create a password (part of standard voicemail).

- Record your name announcement.

- Record your greeting.

Important: **Voicemail passcode** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Review Visual Voicemail

Visual Voicemail lets you easily access and select which messages you want to review.

1. Tap ⬭ > **Voicemail** 📼.
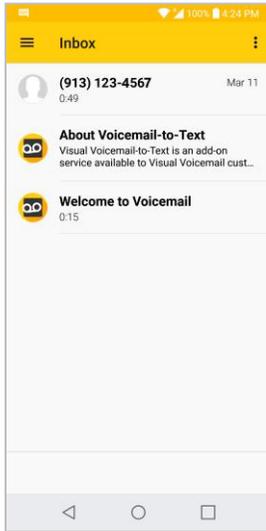
   ❖ You will see the voicemail inbox.

2. Tap a message to review it.

3. Tap **Back** ◁ to return to the voicemail inbox to review additional messages.

Tip: There are several icons at the bottom of the review screen for maintenance, storage, messaging, and other options. For an explanation of all your options, tap **Menu** ⋮ > **Help** > **Visual Voicemail Menu**.

Visual Voicemail Options

Use the following options to access and configure your Visual Voicemail options.

1. Tap ⬭ > **Voicemail** 📼.

2. From this initial screen, you can:

   ▪ Tap ☰ to view the voicemail messages in other folder: **Inbox**, **Sent**, **Archive**, and **Trash**.

   ▪ Tap ⋮ to access **New Voice SMS**, **New Avatar message**, **Search**, **Store**, **Help**, and **Settings**.

Configure Visual Voicemail Settings

The Visual Voicemail settings menu lets you access settings for notifications, pictures, greetings, and more.

1. Tap ⬭ > **Voicemail** 📼.

2. Tap ⋮ > **Settings** and select from the following:

- **Avatar**

  - **Disable Avatar** to disable Avatar compose features and content store.

  - **Avatar Facebook ad signature** to enable avatar advertising signature when posting on Facebook.

  - **SMS delivery** to allow sending SMS message to recipients who do not have Avatar capability.

- **Display**

  - **Themes** to choose the type of theme used for the application.

  - **Display name** to enter a name to identify yourself to people when replying or forwarding messages.

- **Help/Info** to see the visual voicemail help.

- **Preferences**

  - **Manage subscription** to subscribe and unsubscribe from the visual voicemail premium monthly subscription service. This may take a minute.

  - **Data consent agreement** to agree or disagree to send speech data to assist with the quality of the voicemail feature.

  - **Auto forward to email** to send a copy of new messages to an email address of your choice.

  - **Personalize voicemail** to change your voicemail greeting for incoming calls and update password.

  - **Transcription language** to choose the transcription language (if available).

  - **Delete messages** to set Visual Voicemail to permanently delete messages from the Trash folder after a specific number of days.

  - **Transcriptions displayed** to transcribe Voicemails from voice to text.

  - **Enable/Disable free trials** to opt in or out of future free trials.

  - **SMS delivery of voice message** to allow voice message delivery via SMS to recipients who do not always have VoiceSMS capability.

- **Sound**

  - **Notifications** to determine how you are notified of new voicemails. Set the notification sound and vibrate option.

  - **Speakerphone** to automatically turn the speaker on or off.

- **Updates** to search for an upgrade to your Visual message software.

- **About Voicemail** to view build information about the current visual voicemail application.

Change Your Main Greeting via the Voicemail Menu

Your main greeting can be changed directly via the Visual Voicemail system. This direct access saves you from having to navigate within the voicemail menu.

1. Tap ◯ > **Voicemail** .

2. Tap ⋮ > **Settings** > **Preferences** > **Personalize voicemail**.

3. Tap **OK** to connect to the voicemail system. Follow the prompts to change your current greeting.

Edit the Display Name via the Voicemail Menu

From your Visual Voicemail menu, you can quickly change the name or number attached to your voice messages.

1. Tap ◯ > **Voicemail** .

2. Tap ⋮ > **Settings** > **Display** > **Display name**.

3. Tap the existing identification field and enter a new identifying name or number (used to identify you to recipients of your voice messages).

4. Tap **OK** to save your information.

Optional Calling Services

The following topics outline additional voice-related services available with your phone, including Wi-Fi calling, call services and more.

Wi-Fi Calling

Wi-Fi Calling uses Wi-Fi networks to help improve voice and data coverage. It sends and receives calls and text messages over a connected Wi-Fi network and may offer better coverage in buildings and areas of poor cellular reception.

For more information about Wi-Fi and your phone, see Wi-Fi.

Set Up Wi-Fi Calling

1. Tap ◯ > **Settings** > **Networks** tab.

2. Tap **Wi-Fi Calling** and follow the online prompts to set up Wi-Fi Calling.

   ❖ Wi-Fi Calling is set up. You will see 📶 in the status bar when Wi-Fi Calling is active, or 📶 if Wi-Fi Calling is set up but you are not currently connected to a Wi-Fi network.

Tip: For more information about Wi-Fi Calling, visit this FAQ link at sprint.com/support.

Enable or Disable Wi-Fi Calling

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **Wi-Fi Calling**.

2. Tap [OFF] to turn Wi-Fi Calling on or off.

   ❖ Wi-Fi Calling will be turned off, and the Wi-Fi Calling icon will not appear in the status bar.

Tip: You can also turn Wi-Fi Calling on or off through the quick settings menu. Pull down the status bar to display the quick settings menu and tap **Wi-Fi Calling** 📶 to enable or disable the feature.

Caller ID Blocking

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Tap ◯ > **Phone** 📞 > **Dial** tab.

2. Tap ✱ 6 7.

3. Enter a phone number.

4. Tap 📞.

   ❖ Your caller information will not appear on the recipient's phone.

To permanently block your number, call Sprint Customer Service.

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available).

To respond to an incoming call while you're on a call:

■ Swipe 📞 in any direction. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

■ Tap **Swap calls**.

Note: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ✱ 7 0 📞 before placing your call. Call Waiting is automatically reactivated once you end the call.

Conference Calling

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the dial pad screen, enter a number and tap 📞 (or place a call from Log or Contacts).

2. Once you have established the connection, tap **Add call**, and dial the second number (or place the call from Logs or Contacts).

   ❖ This puts the first caller on hold and dials the second number.

3. When you're connected to the second party, tap **Merge calls**. Your conference call is now in session.

4. To end the three-way call, tap 📞.

Note: If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

Note: You are charged a higher rate for calls you have forwarded.

To activate Call Forwarding:

1. Tap ◯ > **Phone** 📞 > **Dial** tab.

2. Tap ＊ 7 2 .

3. Enter the area code and phone number to which you want your calls forwarded.

4. Tap 📞.

   ❖ You will hear a tone to confirm the activation of Call Forwarding. All calls to your wireless number will be forwarded to the designated phone number.

To deactivate Call Forwarding:

1. Tap ◯ > **Phone** 📞 > **Dial** tab.

2. Tap ＊ 7 2 0 .

3. Tap 📞.

   ❖ You will hear a tone to confirm the deactivation.

Call Settings Menu

Your phone's Call Settings menu lets you configure your voicemail options and a number of other settings for the phone application.

Use the Call Settings Menu

1. Tap ◯ > **Phone** 📞.

   ❖ The phone app opens.

2. Tap ⋮ > **Call settings**.

   ❖ The call settings menu appears.

3. Configure your options.

   ▪ Tap a menu item to display its options.

   ▪ Select your options and follow the prompts to set them.

   ❖ Your call settings options are set.

Call Settings Overview

Use the Call Settings menu to adjust the following settings:

Setting	Description
Decline with message under Call blocking & Decline with message	You can send out a text message when you want to ignore an incoming call and respond to the caller with a text instead. You can add or edit quick messages.
Blocked numbers under Call blocking & Decline with message	You can set call rejections and manage the reject list.
Digit filter under Call blocking & Decline with message	Block calls based on the starting or ending digits in their number.
Private numbers under Call blocking & Decline with message	You can set call rejections from a private number.
End calls with the Power key under Answer and end calls	You can set the phone to end calls with the Power/Lock key.
Auto answer under Answer and end calls	Allows you to set the time before a connected hands-free device automatically answers an incoming call.
Voice clarity	You can set the phone to enhance voice clarity in noisy environments so you can hear more clearly.

Incoming voice call pop-up under More	Activate to display the incoming call pop-up when using an application.
Vibrate when call ends Under More	Activate to vibrate when a call ends.
Smart dialing under More	Activate to make a call to the U.S. from abroad without entering the national code. Touch and hold $\overset{0}{+}$ or tap the contact.
Answer incoming call under More > Gestures	You can answer an incoming call by bringing the phone to your ear.
Silence incoming calls under More > Gestures	You can set the phone to silence incoming calls by just flipping the phone.
Save unknown numbers under More	You can set the phone to save the phone numbers not saved in Contacts yet.
Proximity Sensor under More	When receiving and making calls, this sensor automatically turns the backlight off and locks the touch keypad by sensing when the phone is near your ear. This extends battery life and prevents the touch keypad from activating unintentionally during calls.
TTY mode under More	A TTY (also known as a TDD or Text Telephone) is a telecommunications phone that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone. Your phone is compatible with select TTY phones. Please check with the manufacturer of your TTY phone to ensure that it is compatible with digital cell phones. Your phone and TTY phone will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY phone, contact your TTY phone manufacturer to purchase the connector cable.
Hearing aids under More	Tap to turn on hearing aid compatibility.

TTY Mode

A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect using a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Tap ◯ > **Phone** 📞 > **Dial** tab.

2. Tap ⋮ > **Call settings** > **More** > **TTY mode**.

3. Tap **TTY Full**, **TTY HCO**, or **TTY VCO** to turn TTY mode on.

    – or –

    Tap **TTY Off** to turn TTY mode off.

    ❖ Your phone's TTY mode is set.

Note: When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

Warning: 9-1-1 Emergency Calling
It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 9-1-1 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google Account, your PC, compatible email programs (including Exchange Server), and your friends from compatible social networking applications.

⚠ **Cautions**

Information saved in Contacts may be lost or changed if the battery is left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. Sprint is not responsible for any damages from lost or changed contacts.

Add Contacts

You can add contacts on your phone and synchronize them with the contacts in your Google Account, Microsoft Exchange account, or other accounts that support syncing contacts.

The Contacts application tries to join new addresses with existing contacts to create a single entry. You can also manage that process manually.

1. Tap ○ > **Essentials** 🔲 > **Contacts** 👤.

2. Tap ✛ to add a contact.
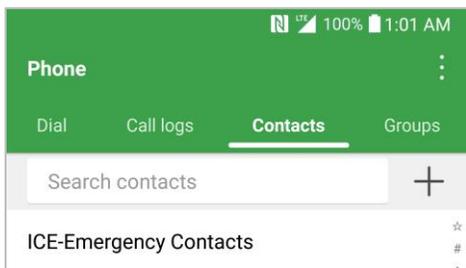
3. Tap a destination type, **Phone contact** or **Google** (if available).

4. Tap 🔘 to select a picture to display next to the name in your list of contacts and in the Caller ID.

5. Tap the **Name** field and enter a name for your contact.

6. Tap the **Phone** field and enter a phone number.

Note: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the type next to the field and select the appropriate type.

Note: To add more phone numbers, email addresses, etc., tap ⊕ **Add phone** or ⊕ **Add email**.

7. Enter any additional information you may want to save and when you're finished tap **SAVE**.

   ❖ The contact is added.

Save a Phone Number

You can save a phone number to Contacts directly from the phone keypad.

1. Tap ◯ > **Phone** 📞.

2. Enter a phone number.

3. To add the number to an existing contact, tap **Update contact**. To add a new contact, tap **Create contact**.

   ▪ For an existing contact, tap the contact name and select a number type for the new number.

   ▪ For a new contact, enter the name and any additional information.

4. Tap **SAVE**.

   ❖ The contact is added.

View Contacts

View a contact's details by displaying a contact entry.

1. Tap ◯ > **Essentials** 📇 > **Contacts** 👤.

   ❖ You will see the Contacts list.

2. Tap a contact to view its details.
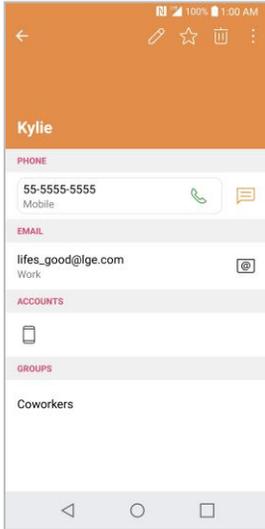
Contacts Screen Layout

The following illustration shows your Contacts app layout and describes the various features.
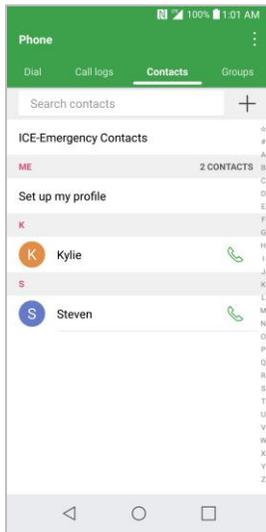
Item	Description
Groups tab	Show contact groups.
Contacts tab	Show all contacts.
Contact	Tap to show a contact's details.

Image	Tap to show a thumbnail of the contact entry. Tap an icon to place a call, send a message, etc.
Search	Search contacts.
Index	Browse contacts by letter.
Add new	Add a new contact.

Edit Contacts

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

1. Tap ⬭ > **Essentials** ▦ > **Contacts** ⬤ .

   ❖ You will see the Contacts list.

2. Tap the contact to view its details.

   ❖ The contact's detailed listing appears.

3. Tap **Edit** ✎ .

4. Tap any field you want to change or add. See Add Contacts.

5. Add or edit the information, and then tap **SAVE**.

   ❖ Your changes are saved to the contact entry.

Note: To select a type (label) for a phone number, email address, or postal address (such as Mobile, Home, Work, etc.), tap the type next to the field and select the appropriate type.

Note: To add more phone numbers, email addresses, etc., tap ⊕ **Add phone** or ⊕ **Add email**.

Delete Contacts

You can delete a contact from the contacts details page.

1. Tap ⬭ > **Essentials** ▦ > **Contacts** ⬤ .

   ❖ You will see the Contacts list.

2. Tap a contact to view its details.

   ❖ The contact's detailed listing appears.

3. Tap 🗑 .

4. Tap **DELETE**.

❖ The contact is deleted.

Tip: You can also touch and hold the contact from the contact list and then tap **Delete contact** > **DELETE**.

Share Contacts

You can quickly share contacts using Bluetooth, email, Gmail, or text messaging.

1. Tap ◯ > **Essentials** > **Contacts** .

    ❖ You will see the Contacts list.

2. Tap ⋮ > **Share**.

3. Tap the contacts you want to share, then tap **SHARE**.

4. Choose the method for sending.

5. Complete the required steps as prompted for the selected method.

    ❖ The selected contact will be shared.

Import Contacts

You can import contacts from your internal storage directly to your Contacts application.

1. Copy the vCard files to your phone from your computer.

2. Tap ◯ > **Essentials** > **Contacts** .

3. Tap ⋮ > **Manage contacts** > **Import**.

4. Select where to import from and save to, then tap **OK**.

5. Tap the files you wish to import and tap **IMPORT** and **IMPORT** to confirm.

Back Up Contacts

You can back up and export all of the contacts on your phone, as vCard files. You can then copy this file to a computer or another phone that is compatible with this format, such as an address book application.

1. Tap ◯ > **Essentials** > **Contacts** .

2. Tap ⋮ > **Manage contacts** > **Back up**.

3. Select a storage location and then tap **OK**.

4. Tap the contacts you want to export, then tap **BACK UP** and **BACK UP** to confirm.

5. Enter a file name and tap **OK**.

Messaging

With wireless service and your phone's messaging capabilities, you have the opportunity to share information through many different channels and accounts, including Messenger, Gmail (Google), personal and corporate email.

Messenger

You can send and receive text messages, photos, voice messages, and video using Messenger. When you receive a new message, you will be notified by your phone. Messaging is available via the Messenger application. The icon ▤ appears status bar when a new message is received.

Send a Text Message

Quickly compose and send text messages (SMS) on your phone.

Note: See your service plan for applicable charges for text messaging.

1. Tap ○ > **Messenger** ▣.

2. Tap ⊕.

3. Tap the **To** field and enter a contact's names, phone numbers, or email addresses that you'd like to message. You can also pick from your top contacts or your whole contact list.

4. Tap ⊘.

5. Tap the text field and enter your message.

   ▪ To enter a emoji, tap ☺. Select a category and make a selection from the list to insert it into your current message.

6. Review your message and tap ➤.

Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with the contents such as images, videos, etc.

Note: See your service plan for applicable charges for multimedia messaging.

Compose Multimedia Messages

1. Tap ○ > **Messenger** ▣.

2. Tap ⊕.

3. Tap the **To** field and enter a contact's names, phone numbers, or email addresses that you'd like to message. You can also pick from your top contacts or your whole contact list.

4. Tap ⊘.

5. Tap the text field and enter your message.

6. Tap ✚.

7. Select a multimedia attachment type:

   ▪ ⊙ **Sticker**: Diverse stickers are available.

   ▪ ⊡ **Take picture/Record video**: Take a picture or record a video to insert in your message.

      • To take a picture, tap ✓.

      • To see the camera in full-screen view, tap ⌟⌞.

      • To swap the camera lens, tap ⊡.

      • To start recording a video, tap ◻◀.

      • To stop recording a video, tap ▣.

   ▪ ⛰ **Gallery**: Opens the Gallery application. Tap a picture or a video to attach to your message.

   ▪ ⏺ **Record audio**: Touch and hold ⏺ until you finish recording.

   ▪ ⊙ **Location**: You can send your location.

Note: To remove or replace a picture or an audio attachment, on the Compose screen, tap ⊗ next to the attachment.

8. When you are finished creating your new MMS message, tap ➢.

Save and Resume a Draft Message

While composing a text or multimedia message, tap ◁ to automatically save your message as a draft.

To resume composing the message:

1. On the screen with all message threads, tap the message. The Draft label is shown if a saved draft is available.

2. When you finish editing the message, tap ➢.

New Messages Notification

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see Text and MMS Options for details.

A new message icon ▤ also appears in the notifications area of the status bar to notify you of a new text or multimedia message. The Messages application icon (if shown on the home screen) also displays the number of new messages 💬.

■ To open the message, pull down the status bar to open the notification panel. Tap the new message to open and read it. For information on reading and replying to messages see Manage Message Conversations.

Manage Message Conversations

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messenger screen. This allows you to see exchanged messages (similar to a chat program) with a contact on the same screen.

Read a Text Message

● Do one of the following:

▪ On the Messenger screen, tap the message thread to open and read it.

▪ If you have a new message notification, drag the status bar down to open the notification panel. Tap the new message to open and read it.

View a Multimedia Message (MMS)

1. Tap ◯ > **Messenger** 💬.

2. On the Messenger screen, tap a message thread to open it.

3. While viewing a message, tap the play icon (on the video or audio file) to playback the file or tap the image to view the picture.

Tip: The file attachment on the multimedia message can be saved to your phone's internal storage. To save the attachment, touch and hold the file and tap 💾.

Note: When Auto-download MMS is disabled, only the message header is downloaded. To download the entire message, tap the **Download** button in the message. For details, see Text and MMS Options.

Reply to a Message

1. Tap ◯ > **Messenger** 💬.

2. On the Messenger screen, tap a message thread to open it.

3. While viewing a message, tap the text field and type your reply message.

4. Once completed, tap ➤.

To return to the All messages screen from a text message thread, tap ◁.

Note: To view the details of a particular message, in the message thread, touch and hold the message to open the options menu, and then tap ⓘ.

Note: If a message contains a link to a web page, tap the message and then tap the link to open it in the web browser.

Note: If a message contains a phone number, tap the message and then tap the phone number to dial the number or add it to your contacts.

Delete Conversations

1. Tap ◯ > **Messenger** 💬.

2. On the Messenger screen, touch and hold a message thread to display 🗑 .

   ▪ To select multiple conversations, tap each conversation to delete. ✓ will be shown.

3. Tap 🗑 and then tap **DELETE** to confirm.

Tip: You can also delete a conversation while you're viewing it. While viewing a conversation, tap ⋮ > **Delete**.

Delete a Single Message

1. While viewing a conversation, touch and hold the message that you want to delete.

2. Tap 🗑 and then tap **DELETE** to confirm.

View Contact Information from a Message

When you have received a message from someone in your stored contacts, you can tap the contact's photo or icon in the message thread to open a menu of options. Depending on the stored contact information, you can view the contact details, place a phone call, send an email message to the contact, and more.

Text and MMS Options

The messages settings menu lets you control options for your text and multimedia messages including message limits, size settings, and notifications.

1. Tap ◯ > **Messenger** 💬.

2. On the Messenger screen, tap ⋮ > **Settings**.

3. Adjust the following settings according to your needs:

- **Default SMS app**: To change your default messenger app.

- **Get notifications**: Select whether to get notifications or not when a new message arrives.

- **Notification sound**: Allows you to select a ringer to sound when a new message is received. Tap this option, and then select a ringtone that is specific to new text and multimedia messages. A sample will briefly be played upon selection, then tap **OK** to save your new setting.

- **Hear outgoing message sounds**: Select whether to hear sounds when you send a message.

- **Vibrate**: Enable this option if you want the phone to vibrate when a new text or multimedia message is received.

- **Advanced**

  - **Enhanced features**: Configure the enhanced features (available when the mobile network allows).

  - **Group messaging**: Select the group messaging option between Send an SMS reply to all recipients and get individual replies (mass text) and Send an MMS reply to all recipients (group MMS).

  - **Auto-download MMS**: Enable this option to automatically retrieve the entire content of your multimedia message. When enabled, the multimedia message header, message body, and any attachments will automatically download to your phone when the message is received. If you disable this option, only the multimedia message header will be retrieved and displayed.

  - **Auto-download MMS when roaming**: Disable this option if you only desire the multimedia message headers to download while roaming. Enable this option to automatically download your complete multimedia messages even while roaming.

  - **Use simple characters**: Turn this on to change special characters in text messages into simple ones.

  - **SIM card messages**: You can view SIM card messages.

  - **Phone number**: Tap this to change the phone number you use to send messages.

Gmail

Use Google's Gmail service and your Google Account to send, receive, and manage your Gmail messages. Before using Gmail, you must register a Google (Gmail) Account on your phone. See Google Account for details.

⚠ Gmail Cautions

Gmail is handled as email from a PC. Restricting email from PCs on your phone prevents your phone from receiving Gmail.

Create and Send Gmail

Use your phone to create and send Gmail messages.

1. Tap ◯ > **Google** > **Gmail** .

    ❖ The Gmail inbox opens.

2. In the inbox, tap .

    ❖ The Gmail composition window opens.

3. Enter the message recipient(s), subject, and message, and then tap **Send** .

    ❖ The Gmail message is sent.

Gmail Composition Options

- **Adding Cc/Bcc**: In the mail composition window, tap and then add recipients.

- **Attaching Pictures or Videos**: In the mail composition window, tap **Attach file** . Locate the file and then tap the picture or video you want to attach.

- **Save as a Draft (Send Later)**: While composing your message, tap > **Save draft**. The message is saved as a draft for later.

- **Delete Mail Being Composed**: In the mail composition window, tap > **Discard**.

Note: To view your draft email messages, in the inbox, tap > **Drafts**.

Note: To view your sent messages, in the inbox, tap > **Sent**.

Open Gmail Messages

Your phone allows you to access, read, and reply to all your Gmail messages.

Open Gmail Messages from Notifications

When new Gmail arrives, you will see in the status bar.

1. Pull down the status bar to display the notification panel.

2. Tap the new message from the notification panel.

    ❖ The new Gmail message opens.

        - If you have two or more new Gmail messages, tapping the notification opens the Gmail inbox.

Open Gmail Messages from the Inbox

You can also read and reply to all your Gmail messages from the Gmail inbox.

1. Tap ◯ > **Google** 📧 > **Gmail** M.

   ❖ The Gmail inbox opens.

2. Tap the message thread you want to view.

   ❖ The message thread opens, with the newest message displayed.

Options when Reviewing Gmail Messages

● **Replying to Gmail Messages**: With the Gmail message open, tap **Reply** ↰, compose your reply message, and tap **Send** ➤.

   ▪ To reply to all, tap ⋮ > **Reply all**.

● **Forwarding Gmail Messages**: With the Gmail message open, tap ⋮ > **Forward**, enter a recipient and an additional message, and tap **Send** ➤.

Use Gmail Labels

Gmail saves all mail in one box, but you can add labels that allow you to sort your Gmail conversation threads. For example, when a new thread starts with a received mail, the label "Inbox" is automatically added to the thread. By then adding the label "travel," all threads with "travel" are shown in a list.

1. Tap ◯ > **Google** 📧 > **Gmail** M.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap ⋮ > **Change labels**.

3. Tap a label for the thread.

   ❖ The thread is added to the selected label.

Archive Gmail Threads

Remove sent and received Gmail threads so they do not appear in the inbox. When replies arrive for archived threads, they appear in the inbox again.

1. Tap ◯ > **Google** 📧 > **Gmail** M.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Archive** ⬇.

   ❖ The thread is now archived.

Mute Gmail Threads

If registered on a mailing list, there will be threads with always-continuing conversations. For long threads that are not important, mute the threads and they will no longer appear in the inbox. When mail arrives that includes user's address as a recipient or in Cc, mail will again appear in the inbox.

1. Tap ◯ > **Google** ▦ > **Gmail** ✉.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap ⋮ > **Mute**.

   ❖ The thread is now hidden.

Delete Gmail Threads

If you no longer wish to keep a Gmail conversation thread, you can simply delete it from the inbox.

1. Tap ◯ > **Google** ▦ > **Gmail** ✉.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Delete** ▯.

   ❖ The thread is deleted.

Search Gmail Messages

If you need to find a specific message or message thread, you can search Gmail from the inbox.

1. Tap ◯ > **Google** ▦ > **Gmail** ✉.

   ❖ The inbox opens.

2. Tap 🔍.

3. Enter your search text and tap 🔍.

   ❖ The search results appear. Tap a message or thread from the list to display it.

Report Spam Gmail

You can report spam Gmail messages from your phone's Gmail inbox.

1. Tap ◯ > **Google** ▦ > **Gmail** ✉.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap ⋮ > **Report spam**.

   ❖ The selected message is reported as spam Gmail.

Add Another Google (Gmail) Account

If you have multiple Gmail accounts you wish to view on your phone, you can add them from the **Settings** > **Accounts & sync** menu.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT**.

2. Tap **Google**, and then tap **Email or phone**.

3. Enter your Gmail username and password, and then tap **NEXT**.

4. After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap **Sync now**.

5. Tap **Finish setup**.

   ❖ You are signed in to your Google Account, and you can access both of your Gmail accounts from the Gmail app.

Note: You can also sign up for a new Gmail account from the Settings menu. In step 2 above, tap **Or create a new account** and follow the prompts.

Switch between Gmail Accounts

If you have more than one Gmail account set up, you can switch between them in the Gmail app.

1. Tap ◯ > **Google** > **Gmail** .

   ❖ The inbox opens.

2. Tap ▤.

3. Tap the account you want to view from the list at the top of the menu.

   ❖ The selected account inbox is displayed.

Gmail Settings

You can access settings for the Gmail app and for your individual Gmail accounts from the Gmail Settings menu.

1. Tap ◯ > **Google** > **Gmail** .

   ❖ The Primary inbox opens.

2. Tap ▤ > **Settings** ⚙.

3. Tap **General settings** to access settings for all accounts, or tap an **account name** to configure settings for a specific Gmail account.

   ▪ **General settings**: Gmail default action, Conversation view, Swipe actions, Sender image, Reply all, Auto-fit messages, Auto-advance, Confirm before deleting, Confirm before archiving, and Confirm before sending.

- **Account settings**: Inbox type, Inbox categories, Notifications, Inbox sound & vibrate, Signature, Vacation responder, Sync Gmail, Days of mail to sync, Manage labels, Download attachments, and Images.

Note: Available settings are subject to change.

Email

Use the Email application to send and receive emails from your webmail or other accounts, using POP3 or IMAP, or access your Exchange account for your corporate email needs.

Set Up Email Account

Your phone supports several types of email accounts and allows you to have multiple email accounts set up at one time.

Before setting up an email account, make sure you have the username (user ID), password, server name, etc., so you can get set up successfully.

1. Tap ◯ > **Email** @ .

   ❖ A popup window for adding an account appears if no email account has been previously set up.

2. Follow the onscreen instructions to set up your email account.

   ❖ The email account is set up and you will begin receiving email.

Add Email Account

You can add several types of personal email accounts, such as POP3 and IMAP accounts, on your phone.

Add an Email Account from the Email App

You can add email accounts directly from the email app, even if you have another email account set up.

1. Tap ◯ > **Email** @ .

   ❖ The email inbox opens.

2. Tap ⋮ > **Settings**.

3. Tap **Add account**.

4. Follow the onscreen instructions to complete the account setup.

   ❖ The email account is added and you will begin receiving email for the account.

Add an Email Account from the Settings Menu

You can also set up email accounts from the **Settings** > **General** tab > **Accounts & sync** menu.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Email** > **Yahoo** or **Other**.

2. Enter the **EMAIL ADDRESS** and **PASSWORD** for the email account and then tap **NEXT**.

   ❖ Tapping **NEXT** prompts your phone to attempt a "regular" email setup and test the incoming and outgoing servers.

     ▪ If you have custom settings you need to configure, tap **MANUAL SETUP** and enter your settings. These may include mail type, user name, password, server, security type, etc.

3. Select your sync settings and then tap **NEXT**.

4. Enter an account name and a display name and tap **DONE** to complete setup.

   ❖ The email account is set up and you will begin receiving email for the account.

Important: If the account type you want to set up is not in the phone database, you will be asked to enter more details. You should get all pertinent information for the email account, such as incoming and outgoing server settings, before you proceed.

Add Exchange ActiveSync Accounts

If you synchronize your phone with your Exchange account, you can read, manage, and send email in the same easy way as with a POP3/IMAP account. However, you can also access some powerful Exchange features.

Important: Before setting up a Microsoft Exchange Account, contact your company's Exchange Server administrator for required account settings information.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Microsoft Exchange**.

2. Enter the **EMAIL ADDRESS** and **PASSWORD** for the email account and then tap **NEXT**.

3. Enter the required information:

   ▪ **DOMAIN/USERNAME**: Enter your network domain and username, separated by "\."

   ▪ **PASSWORD**: Enter your network access password (case-sensitive).

   ▪ **SERVER ADDRESS**: Enter your system's Exchange server remote email address. Obtain this information from your company network administrator.

   ▪ **Use secure connection (SSL)**: Tap to enable this feature, if your system requires SSL encryption.

   ▪ **Client certificate**: Tap add a certificate, if your system requires certification.

4. Follow the onscreen prompts to configure options for the account.

5. Enter an account name and a display name and tap **DONE** to complete setup.

❖ Your corporate email account is set up and you will begin receiving email for the account.

Create and Send Email

Compose and send email using any account you have set up on your phone. Increase your productivity by attaching files such as pictures, videos, or documents to email messages.

1. Tap ◯ > **Email** @ .

2. From the Inbox, tap ➕ .

3. Enter the recipient's email address in the **To** field.

    ▪ You can add as many message recipients as you want.

Note: To send an additional carbon copy (Cc) or a blind carbon copy (Bcc) of the current email to other recipients, enter the recipients in the **Cc** or **Bcc** field.

4. Tap the **Subject** field and enter the email subject.

5. Tap the body field and compose your email.

    ▪ To add an attachment (such as picture, video, contact, event, audio, etc.), tap 🔗 .

    ▪ You can access the internal storage and navigate to the file you wish to attach.

    ▪ Tap the file you wish to attach.

6. Tap ▷ to send the email.

Note: If you close the messaging window before sending it, the message will be stored in Drafts.

Open Email Messages

You can open and read email messages directly from the email inbox. Reading and replying to email on your phone is as simple as on your computer.

1. Tap ◯ > **Email** @ .

    ❖ The email inbox opens.

2. Tap the message you want to view.

    ❖ The email message opens.

3. Tap ✉ to reply to the message.

Tip: Tap the account name at the top of the screen to switch to a different email account.

Tip: You can also access new email messages from the notification panel. Pull down the status bar to display the notification panel, and then tap an email notification. The email inbox will open and display the new email message.

Options when Reviewing Email Messages

- **Resetting Mail as Unread**: Tap ⩛. Tap the check box on the left side of a read message and then tap **MARK AS UNREAD**.

- **Deleting Email**: Tap ⩛. Tap the check box on the left side of a message or messages and then tap **DELETE**.

Delete Email Account

You can delete an email account from your phone if you no longer wish to receive messages for the account on your phone.

1. Tap ◯ > **Email** ⊚ .

   ❖ The email inbox opens.

2. Tap ⋮ > **Settings**.

3. Tap ⋮ > **Remove account**.

4. Select the account(s) to delete, and then tap **REMOVE**.

5. Tap **REMOVE** to confirm.

   ❖ The account is deleted from your phone.

Manage Your Email Inbox

Your email inbox provides management options for viewing, sorting, and deleting your email messages.

View Your Email Inbox

1. Tap ◯ > **Email** ⊚ .

   ❖ The email inbox opens.

2. Tap ≡ to select a different inbox, or tap **COMBINED VIEW** to see all your email inboxes at once.

Refresh an Email Account

Whatever your automatic synchronization settings are, you can also synchronize your sent and received email messages manually at any time.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync**.

2. Tap an account to reveal the account's synchronization settings screen.

3. If the option is available, turn on each option you want the phone to automatically synchronize. If you want to manually synchronize, tap ⋮ > **Sync now**.

Sort Email Messages

1. From the inbox, tap ⋮ > **Sort by**.

2. Select from the options to sort email messages.

Delete an Email Message

1. From the inbox, touch and hold the message you want to delete.

2. On the options menu, tap **DELETE**.

Delete Multiple Email Messages

1. From the inbox, touch and hold each message you want to delete.

2. Tap **DELETE**.

Microsoft Exchange Email Features

Set options for your corporate Microsoft Exchange email messages, including synchronization options, flagging messages, out-of-office messages, meeting requests, and message priority.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accounts & sync**.

2. Tap **Microsoft Exchange**, then select **Email Settings** and tap the desired account to reveal the account's synchronization settings screen.

3. The following settings are available.

- **Account name**: Displays the name used by the phone to track the account.

- **Signature**: To add a signature or other information to outgoing email.

  - **Edit signature**: Displays a signature. Tap this to change it.

- **Notifications**: Allows you to decide whether to notify you of new email.

  - **Notification sound**: Allows you to select the notification sound for new emails.

  - **Vibrate**: Allows you to configure vibrate options for new emails.

  - **Vibration type**: Allows you to select the vibration type for new emails.

  - **Sent email sound**: Plays a sound when an email is sent.

- **Auto-sync email**: Allows you to automatically sync email.

- **Sync schedule**: Allows you to choose when to sync your email.

- **Folders to sync**: Select the folders you want to synchronize.

- **Email sync period**: Choose how many days of email you want to sync.

- **Default email size**: Allows you to set the size limit for messages.

- **Message format**: Select the format you want to view email messages in.

- **Auto-download attachments**: Allows you to download attachments for new emails while connected to Wi-Fi.

- **Always Cc/Bcc me**: Allows you to copy yourself to emails sent out.

- **Auto-resend times**: Set the number of tries to resend a failed email message.

- **Out of office**: Allows you to set your out of office settings and message.

- **Security settings**: Set digital signatures and encryption to secure email.

- **Calendar sync period**: Allows you to set the period of time to sync with your calendar.

- **Corporate directory**: Searches online directory for the recipient input.

- **Server policy**: View the server policy currently applied.

- **Server info**: Allows you to change the server settings for your account.

4. Tap ◁ to return to the previous screen, your changes will be saved.

Internet and Social Networking

The following topics describe how to connect to and use the Internet on your phone, and how to access popular social networking sites such as Facebook, Twitter, and Duo.

Data Services General Information (4G LTE and 3G Networks)

The following topics will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Important: Certain data services requests may require additional time to process. While your phone is loading the requested service, the touchscreen or QWERTY keyboard may appear unresponsive when in fact they are functioning properly. Allow the phone some time to process your data usage request.

4G LTE

The 4G enhanced LTE network provides your phone with wireless Internet access over greater distances than Wi-Fi and delivers data transfer rates of up to 60 Mbps. To connect your phone to 4G, you need to be in an area covered by the 4G enhanced LTE network.

For more information about the availability of 4G in your location, visit sprint.com/coverage.

Note: The availability and range of the network depends on a number of factors including your distance to the base station, infrastructure, and other objects through which the signal passes.

Set Your Network Options

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Network mode**.

2. Select the desired option.

   ❖ By default, the phone will scan for the best available Sprint network and will automatically connect to it.

When your phone is connected via 4G, the LTE icon ◢ appears in the status bar.

Note: The 4G network is self-discoverable, which means no additional steps are required for your phone to connect to it.

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

Icon	Status
	Network (full signal): The number of bars indicate the strength of the signal. More bars mean a better signal.
	Enhanced 4G LTE data service: Your phone is connected to the 4G enhanced LTE network.
	3G (data service): Your phone is connected to the 3G network.
	Wi-Fi connection: Your phone is connected to a Wi-Fi network for data.

Chrome Browser

You can use the Chrome mobile Web browser to browse the Web on your phone. If you are signed in with a Google Account, the Chrome browser will import all your bookmarks and other Web preferences for use on your phone.

Use the Browser

Launching the browser is as easy as tapping an icon.

1. Tap ◯ > **Chrome** .

   ❖ The browser opens.

2. Tap the address bar at the top and enter search words (for a Google search) or a Web address.

   ❖ The search results appear or a Web page opens.

Chrome Support

■ To find help in the Chrome browser, tap ⋮ > **Help & feedback**.

   ❖ A Web page will open displaying Google help for Chrome.

Tip: For more information, visit: google.com/intl/en/chrome/browser/mobile/.

Add a Bookmark

Bookmark favorite sites using the browser menu options.

1. Tap ◯ > **Chrome** .

   ❖ The browser opens.

2. Navigate to the Web page you want to bookmark, and tap ⋮ > ☆.

  ❖ The Web page is added to bookmarks.

Bookmark Options

● **Editing Bookmarks**: From the browser, tap ⋮ > **Bookmarks** > ⋮ > **Edit** > edit the favorite > ←.

● **Deleting Bookmarks**: From the browser, tap ⋮ > **Bookmarks** > ⋮ > **Delete**.

View Browser History

Use the browser menu options to view your browsing history.

1. Tap ◯ > **Chrome** .

  ❖ The browser opens.

2. Tap ⋮ > **History**.

  ❖ The browser history window opens.

3. Tap an entry to open the Web page.

Open New Browser Tabs

Use tabbed browsing to switch between websites quickly and easily.

1. Tap ◯ > **Chrome** .

  ❖ The browser opens.

2. Tap ⋮ > **New tab**.

  ❖ A new tab appears.

Tip: To view recently-closed tabs, tap ⋮ > **Recent tabs**.

Browser Settings

Customize your experience with the Internet through the browser settings menu.

1. Tap ◯ > **Chrome** .

  ❖ The browser opens.

2. Tap ⋮ > **Settings** and customize your browser settings.

  ❖ Your browser settings are saved.

Facebook

Post updates, read what your friends are up to, upload pictures and check-ins, and more with on-the-go Facebook access.

Install the Facebook App on Your Phone

Before you use Facebook on your phone, you must download and install the app from the Google Play store app. See Find and Install an App for details.

1. Tap ◯ > **Facebook** .

2. Tap **INSTALL** (or **UPDATE**).

   ❖ The app will be downloaded and installed on your phone.

3. When the download has completed, tap **OPEN**.

   ▪ Tap ◯ > **Facebook** .

Sign in to Your Facebook Account from Account Settings

1. Tap ◯ > **Settings** > **General** tab > **Accounts & sync** > **ADD ACCOUNT**.

2. Tap **Facebook** .

3. Enter your Email or Phone and password and tap **LOG IN**.

   ❖ Your Facebook account is added to your phone.

Use Facebook

Once you've downloaded the app and signed in, you can post and read updates, upload pictures, tag locations, and more, all from your phone.

1. Tap ◯ > **Facebook** .

   ❖ The Facebook app launches.

   ▪ If this is the first time you've used Facebook on your phone, enter your Email or Phone and password and tap **LOG IN** to sign in to an existing account, or tap **CREATE NEW FACEBOOK ACCOUNT** to set up a new Facebook account.

2. Tap **What's on your mind?** and type an update, tap **Photo/Video** and upload a picture or video from the gallery, tap **Check In** to share your location, "Like" and comment on friends' posts, and more.

Twitter

Tweet (post messages) and view other people's tweets on Twitter. Login may be required to use Twitter. For details on Twitter, visit twitter.com.

Install the Twitter App on Your Phone

Before you can use Twitter on your phone, you have to download and install the app from Google Play.

1. Tap ◯ > **Play Store** .

2. Tap the Search icon and search for "twitter."

3. Tap **Twitter** from the results list.

4. Tap **INSTALL** (or **UPDATE**).

   ❖ The app will be downloaded and installed on your phone.

5. When the download has completed, tap **OPEN**.

   ▪ Tap ◯ > **Twitter**.

Use Twitter

Read Twitter feeds, follow your friends, and tweet your own updates right from your phone.

1. Tap ◯ > **Twitter**.

   ❖ The Twitter app launches.

      ▪ If this is the first time you've used Twitter on your phone, tap **Log in** to sign in to an existing account, or tap **Sign up** to set up a new Twitter account.

2. Tap type a tweet, and tap **Tweet**.

   ❖ The tweet is sent and appears on your Twitter feed.

Duo

Duo is a one-to-one simple video calling app for everyone, regardless of OS (Android/iOS).

Open the Duo Application

▪ Tap ◯ > **Google** > **Duo** .

Global Services

With your phone and global roaming service from Sprint Worldwide^{SM} Wireless Service, you can make phone calls and use wireless data services around the globe on compatible CDMA and GSM/UMTS networks. For a country-specific travel guide, select your phone and destination from sprint.com/traveltips.

Note: Global roaming is auto-enabled on your new Sprint phone. Visit sprint.com/globalroaming for more information.

Activate Sprint Worldwide Service on Your Account

Before using your phone in global roaming mode, you must activate Sprint Worldwide service.

To activate Sprint Worldwide service:

- Chat with or email an international support rep by visiting sprint.com/swwsupport.

    – or –

    Call Sprint Worldwide Customer support at **1-888-226-7212**.

Your Phone's SIM Card for International GSM Roaming

Your phone comes with a preinstalled SIM (Subscriber Identity Module) card to support roaming on compatible GSM networks.

Note: Your SIM card should be preinstalled. If you need to reinstall your SIM card, follow the instructions below.

Note: The SIM card included with your phone contains information specific to your phone and should be retained for use on GSM networks.

Insert a SIM Card

Follow these instructions to insert a Nano SIM card. Remember to power off your phone before inserting a Nano SIM card.

1. Gently insert the ejection pin into the hole on the card tray and then pull out the ejected tray.
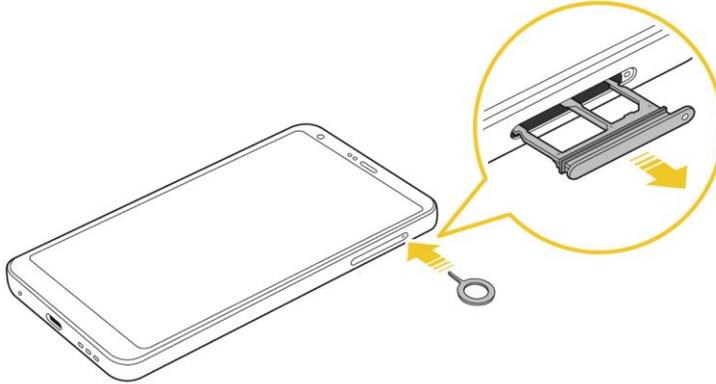
2. Place the Nano SIM card into the correct section of the tray.
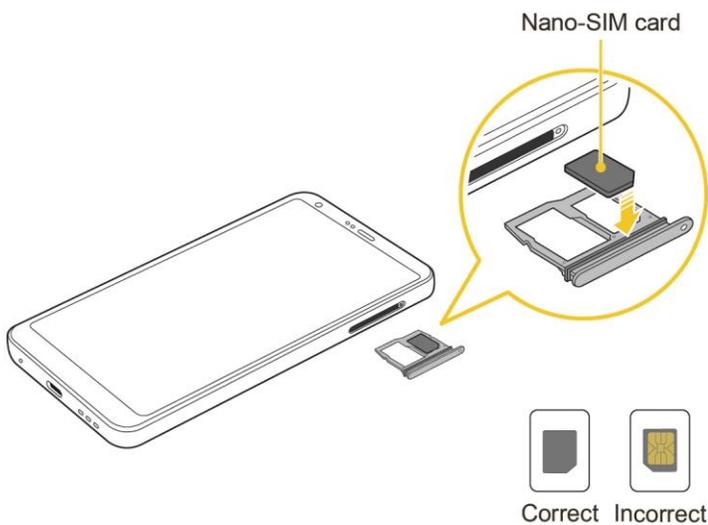
- Place gently with gold IC chip facing downward.

3. Insert the card tray back into the slot.

- For more information, see Nano SIM Card.

Enable Global Roaming Mode

Your phone is designed to enter global roaming mode automatically when you activate your Sprint Worldwide service, meaning that it should automatically connect to an appropriate CDMA/LTE network or GSM/UMTS network when you travel. You may set global roaming options through the settings menu.

You may also need to set your network mode options through the settings menu. See Set the Communications Method for Global Use.

Note: Global roaming is auto-enabled on your new Sprint phone. Visit sprint.com/globalroaming for more information.

To set your roaming options manually:

1. Tap ⭘ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Roaming**.

2. Tap **Use roaming** ⬭OFF .

3. Select the desired roaming options for each category.

   ❖ The selected options are set.

Set the Communications Method for Global Use

Select a communications method for an overseas carrier as needed.

1. Tap ⭘ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.

2. Tap **Network mode** > **Automatic / LTE/CDMA / CDMA / GSM/UMTS**.

   ❖ The communications method is set.

Note: At the time of purchase, your phone is set to the Automatic mode by default. This allows global usage and normally will not need to be changed.

Select a Carrier

You can select a specific local carrier to use when traveling internationally. At the time of purchase, your phone is preset to connect automatically to an appropriate carrier in your current area.

1. Tap ⭘ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **4G settings** > **Network operator**.

2. Tap an available network.

   ❖ The selected carrier is set.

   ▪ To automatically select an appropriate carrier (default), tap **Choose automatically**.

   ▪ To search for all available networks, tap **Search networks**.

Make and Receive Worldwide Calls

When traveling on international networks, you can place and answer calls as you would on the Sprint network (see Place and Answer Calls), although some additional instructions may be required to place a call. Some features and services are not available in all countries. For more information on services that are available while roaming, visit sprint.com/sww.

Make Calls Using Plus (+) Code Dialing

Placing calls from one country to another country is simple with the Plus (+) Code Dialing feature. When placing international calls, you can use Plus Code Dialing to enter the appropriate international access code for your location (for example, 011 for international calls placed from the United States).

Note: Plus Code Dialing is only available when roaming internationally on GSM networks and on certain CDMA networks in the United States, Canada, and the Caribbean.

Note: International access codes and dialing information are available online at sprint.com/sww.

To use Plus Code Dialing to place an international call:

1. Tap ◯ > **Phone** 📞 > **Dial** tab to display the phone screen.

2. If you are on the GSM network, touch and hold 🔟 to insert a "+" on the phone dial screen. (The "+" symbol automatically inserts the international access code for the country from which you are calling.)

3. If you are on the CDMA network outside Canada or the Caribbean, enter the international access code for the country from which you are calling.

4. Tap 1️⃣ to insert the US country code, and then enter the area code and number.

5. Tap 📞 to place the call.

Sprint International Voicemail Service

Your Sprint voicemail will follow you as you travel. All of your unanswered calls will be forwarded to your Sprint voicemail. You will need to be sure your voicemail box is already set up and that you know your voicemail passcode.

Note: Sprint voicemail may not be available on all networks; check sprint.com/sww for service information.

International Voicemail Troubleshooting

There are a few tips to keep in mind when using Sprint voicemail while traveling.

● Some carriers may not support voicemail indicators. It may be necessary to call your voicemail to see if you have any new messages.

● If you hear the message ″Please enter the number of the subscriber you wish to call,″ enter your 10-digit wireless phone number.

Set Up Your Voicemail Access Number for International Use

To simplify accessing your Sprint voicemail while traveling, you can set up your voicemail access number as a Contacts entry. This will make it faster and easier to access your messages while roaming internationally.

1. Tap ◯ > **Essentials** 📇 > **Contacts** 👤.

2. Tap ➕ to add a contact.

3. Type the contact information (for example, "My Voicemail").

4. Touch and hold **0** and then tap **1** (+1), your area code, and your wireless phone number.

5. Tap **SAVE**.

   ❖ Your voicemail access number is saved as a contact.

Access Your Voicemail Internationally

You will need to call your voicemail number to access your voicemail while roaming internationally.

New Message Indicators

Your voicemail message indicators may be displayed differently when roaming internationally.

● A ″Message Waiting″ indicator icon or a text message is displayed when a voicemail message is received.

● You may see ″Missed Call″ on your screen prior to receiving a message notification.

● You must call voicemail in order to retrieve messages. Follow the instructions on the previous page to store your voicemail number for easy access.

Retrieve Voicemail Messages

The voicemail retrieval process while traveling is the same as on the Sprint Network; however, you will be required to enter your voicemail passcode.

To retrieve your voicemail messages:

1. Tap ⬭ > **Essentials** > **Contacts** .

2. Tap the voicemail entry and then tap the number to call it.

   ❖ Your phone dials your voicemail number.

3. When your voicemail answers, tap **✳** , enter the passcode, and then tap **#** to access your voicemail.

   ❖ Your voicemail box is accessed.

International Data Roaming

Sprint Worldwide Wireless Service can also keep you connected via email and Web browsing when traveling in countries in which Sprint offers data service.

Data services are available on both CDMA and GSM/UMTS networks. Check sprint.com/traveltips and sprint.com/sww to determine the services available where you are traveling.

Note: Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.

Get Started With Sprint Worldwide Data Services

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

- ■ To activate, call Sprint Worldwide Customer Support at **1-888-226-7212**. Representatives are available 24 hours a day, 7 days a week to assist you.

Access Email and Data Services Internationally

To access your email and browse the Web when traveling, you may need to manually select the carrier that provides Sprint service in your location. You can find a list of carriers for each country where GSM data service is offered at sprint.com/sww. Then, follow the instructions below to select the appropriate carrier network on your phone.

Access International Data Services on GSM/UMTS Networks

To select a GSM data service carrier for a specific country:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.

2. Tap **Network mode** > **GSM/UMTS**.

   ❖ Data roaming on GSM/UMTS networks is set.

Access Email and Data Services Internationally on CDMA Networks

If data service is available on an international CDMA network, then you only need to set the phone to CDMA; you will not need to select the specific carrier. Selecting a specific carrier is only necessary for providers on the GSM network. If your phone has automatically selected a GSM network while traveling, then you will need to set the phone to CDMA to access CDMA data services. (See Enable Global Roaming Mode.) Visit sprint.com/sww for a list of services available in each country.

Contact Sprint for Assistance with International Service

If you experience any issues with voice or data services while outside of the United States, Sprint offers customer support 24 hours a day. In the event that you do experience an issue, try the following actions:

- ● First try powering your phone off and then back on; this will force your phone to reregister with the network.

- ● Try manually selecting another network. Information for selecting networks can be found in the phone guide.

If neither of these actions resolves your issue, you will need to contact customer service (see below). When calling to report an issue, the following information will be beneficial in trying to resolve your issue as quickly as possible:

- ● Your wireless phone number.

- ● The city and country you are traveling in.

- Any error message that displays on your phone or that you heard when trying to place a call.

- If the issue is with data, were you able to place voice calls?

- If the issue is with voice service, were you able to access data?

Please call the numbers below if you need assistance:

While in the United States: Call **1-888-226-7212**.

While traveling outside the United States:

- In GSM mode: touch and hold 0 and then dial **1-817-698-4199**.

- In CDMA mode: enter the country code and then dial **1-817-698-4199**.

There is no charge for this call from your wireless phone.

From a landline phone when outside the United States:

Sprint Worldwide Customer Support can be reached from a landline phone at **1-817-698-4199**. Access or connection fees may apply. The toll free numbers below can also be used to contact Sprint Worldwide Customer Support in the following countries:

Country	From Landline Phone
Caribbean (Anguilla, Barbados, Cayman Islands, and Dominica)	1-888-226-7212
France	0800-903200
Germany	0800-180-0951
Italy	800-787-986
Mexico	001-877-294-9003
Trinidad and Tobago	1-800-201-7545
United Kingdom	0808-234-6616

Note: This toll free service is available on ordinary landline phones and some public pay phones. This service does not cover any hotel access charges.

Connectivity

The following topics address your phone's connectivity options, including Wi-Fi, Bluetooth, USB file transfer and tethering, and more.

Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your phone's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi On and Connect to a Wireless Network

Use the Wireless & networks setting menu to enable your phone's Wi-Fi radio and connect to an available Wi-Fi network.

1. Tap ○ > **Settings** ⚙ > **Networks** tab.

2. Tap **Wi-Fi**.

   ❖ You will see the names and security settings of in-range Wi-Fi networks.

3. Tap the **Wi-Fi** switch ⓞᶠᶠ to turn Wi-Fi on.

   ▪ To disable Wi-Fi, tap the switch ⓞⁿ again.

4. Tap a Wi-Fi network to connect, enter the password (if it's not an open network), and then tap **CONNECT**.

   ❖ Your phone is connected to the Wi-Fi network. You will see (▽) in the status bar.

   ▪ The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.

   ▪ Entering a password is not required if an access point is not security protected.

Note: The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.

Note: Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

Wi-Fi Settings

Use the Wi-Fi settings menu to manually set your Wi-Fi connection options.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Wi-Fi**.

   ❖ You will see the names and security settings of in-range Wi-Fi networks.

3. Tap the **Wi-Fi** switch ⬤OFF to turn Wi-Fi on.

   ▪ To disable Wi-Fi, tap the switch ⬤ON again.

4. Tap ⋮ > **Advanced Wi-Fi**.

5. Configure your Wi-Fi settings.

   ❖ Your Wi-Fi settings changes are saved.

Disconnect Wi-Fi

You may wish to disconnect from a connected Wi-Fi network without turning Wi-Fi off.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Wi-Fi**.

3. Tap the name of the connected access point and then tap **FORGET**.

   ▪ After disconnecting from an access point, you may need to re-enter the password to reconnect.

Wi-Fi Direct

Use Wi-Fi Direct to connect directly to other Wi-Fi Direct devices simply via Wi-Fi, without an access point or the Internet.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Wi-Fi**.

   ❖ You will see the names and security settings of in-range Wi-Fi networks.

3. Tap the **Wi-Fi** switch ⬤OFF to turn Wi-Fi on.

4. Tap ⋮ > **Advanced Wi-Fi** > **Wi-Fi Direct**.

5. Tap a device with which to connect.

   ▪ If connected via Wi-Fi, you will see a confirmation. Follow the onscreen instructions.

6. Accept the connection on the other device.

   ▪ If a connection is not accepted after a certain period, the connection request is cancelled.

▪ To stop a connection, tap the device > **OK**.

Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

⚠ **Bluetooth Function Cautions**

Information may not appear correctly on connected devices depending on the transferred data.

Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

Function	Description
Audio output	Listen to music wirelessly.
Hands-free calls	Call hands-free, using Bluetooth-capable hands-free devices and headsets.
Data exchange	Exchange data with Bluetooth devices.

Enable the Bluetooth Feature

Use the settings menu to enable or disable your phone's Bluetooth capabilities.

● Wireless connection to all Bluetooth functions is not guaranteed for the phone.

● The phone may not connect properly depending on the other device.

● Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

To enable Bluetooth:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Bluetooth**.

3. Tap the **Bluetooth** switch (OFF) to turn Bluetooth on.

   ▪ To disable Bluetooth, tap the switch (ON) again.

Tip: You can also turn Bluetooth on or off with the toggle menu in the notification panel. Drag the status bar down to display the notification panel and then tap **Bluetooth** to turn Bluetooth on or off.

Note: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

Pair Bluetooth Devices

Search for and pair nearby Bluetooth devices. Registered Bluetooth devices can be connected simply.

■ Enable the Bluetooth function on the Bluetooth devices being paired beforehand.

To pair Bluetooth devices:

1. Tap $\bigcirc$ > **Settings** ⚙ > **Networks** tab.

2. Tap **Bluetooth**.

 ▪ Nearby devices appear in the "AVAILABLE DEVICES" list.

 ▪ If a target device is not detected, tap **SEARCH** to search again.

3. Tap a device from the "AVAILABLE DEVICES" list, and follow the onscreen instructions to pair with the device.

 ▪ Methods to accept a Bluetooth connection differ depending on the devices used.

Unpairing from a Paired Device

1. From the Bluetooth settings menu, tap **Settings** ⚙ next to the paired device you wish to unpair.

2. Tap **Unpair**.

 ❖ The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

Connect to a Paired Bluetooth Device

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It's the same procedure to set up stereo audio and hands-free devices.

1. Tap $\bigcirc$ > **Settings** ⚙ > **Networks** tab.

2. Tap **Bluetooth**.

 ▪ Paired Bluetooth devices appear in the "PAIRED DEVICES" list.

3. Tap a device from the "PAIRED DEVICES" list.

 ❖ Your phone connects to the paired device.

The pairing and connection status is displayed below the device's name in the Bluetooth devices section.

When the device is connected to your phone, the Bluetooth paired icon ∦ is displayed in the status bar. Depending on the type of device you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Send Information Using Bluetooth

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or computer.

Types of Data You Can Send via Bluetooth

You can send the following types of information, depending on the device you are sending to:

- Images and videos

- Calendar events

- Contacts

- Audio files

In the instructions below, Contacts data is being used as an example.

Sending Contacts Data via Bluetooth

1. Tap ⭕ > **Essentials** 📇 > **Contacts** 👤.

2. Tap ⋮ > **Share**.

3. Tap the contact(s) you want to send and then tap **SHARE** > **Bluetooth**.

4. Tap a paired device to receive the data.

   ❖ The contact information is sent.

      ▪ If you see a message to confirm, follow the onscreen instructions.

Receive Information via Bluetooth

Your phone is capable of receiving a wide variety of file types with Bluetooth, including pictures, music tracks, and documents such as PDFs.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.

2. Tap **ACCEPT**.

   ❖ The file is sent to your phone.

      ▪ When your phone receives a file, you will see a notification. To open the file immediately, drag the status bar down to display the notification panel, and then tap the notification.

      ▪ When you open a received file, what happens next depends on the file type:

- Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in the default music application.

- For a vCalendar file, select the where you want to save the event, and then tap **SAVE TO CALENDAR**. The vCalendar is added to your Calendar events.

- For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

Hotspot

Wi-Fi Hotspot allows you to turn your phone into a Wi-Fi hotspot. When this feature is turned on, you can share your phone's mobile data services via Wi-Fi with other Wi-Fi enabled devices. The feature works best when used in conjunction with 4G data services (although 3G service can also be used).

Important: Use of the Hotspot feature requires an additional subscription. Sign on to your account at sprint.com/mysprint or access your account via Sprint Zone (Tap ◯ > **Sprint Zone**) to learn more.

Note: Turning on Hotspot will disable your phone's connection to other Wi-Fi networks.

Set Up Wi-Fi Hotspot

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Tethering** > **Wi-Fi hotspot**.

3. Tap the **Wi-Fi hotspot** switch OFF to turn Wi-Fi hotspot on.

   ❖ Wi-Fi hotspot is enabled.

   - To disable Wi-Fi hotspot, tap the switch ON again.

Note: The best way to keep using the phone as a hotspot is to have it connected to a power supply.

Important: Write down the passkey (password) for this connection (shown onscreen).

Connect to Wi-Fi Hotspot

1. Enable Wi-Fi (wireless) functionality on your target device (laptop, media device, etc.).

2. Scan for Wi-Fi networks from the device and select your phone hotspot from the network list.

3. Select this phone and follow your onscreen instructions to enter the passkey (provided on the Wi-Fi Hotspot page).

4. Launch your Web browser to confirm you have an Internet connection.

Tethering

Use Tethering to share your device's Internet connection with a computer that connects to your device via USB tethering, Wi-Fi hotspot or by Bluetooth.

1. Tap ⭕ > **Settings** ⚙ > **Networks** tab > **Tethering**.

2. Select a tethering option: **USB tethering**, **Wi-Fi hotspot** or **Bluetooth tethering**.

   ▪ **USB tethering**: Allows other devices to connect to your phone via USB cable.

   ▪ **Wi-Fi hotspot**: Allows other devices to connect to your phone via Wi-Fi.

   ▪ **Bluetooth tethering**: Pair your phone with the other device via Bluetooth.

Tip: For additional support with tethering, tap **Help** from the tethering menu.

Transfer Files Between Your Phone and a Computer

You can use the supplied USB cable to connect your phone directly to your computer and transfer music, pictures, and other content files.

For example, if you have a music album stored on your computer that you want to listen to on your phone with any of the music apps, just attach your phone to the computer and copy the files to the music folder.

File Transfer Tips

● If you want to save data to a microSD card on your phone, make sure the microSD card is installed and active. See microSD Card.

● Avoid removing the microSD card while transferring data.

● Data exchange may use the methods outlined in the following table:

Method	Description
File transfer	Transfer files between your phone and PC such as pictures, videos, and music.
Photo transfer	Transfer image files between your phone and PC.

Transfer Files Between the Phone and a Computer

1. Connect your phone to your computer using the supplied USB/charging cable.

   ▪ Insert the larger end of the cable into the charger/accessory port at the bottom of the phone.

   ▪ Insert the USB end of the cable into an available USB port on your computer. You may need to remove the USB cable from the charging adapter to access it.

2. When 🔌 appears in the notifications area, drag the Status bar down to display the notification panel.

3. You will see either **USB PC connection** as File transfer or Photo transfer.

   ❖ The files on your phone can now be accessed via your computer.

      ▪ For most transfers, you'll want to use **File transfer**.

      ▪ To change the option, tap it in the notification panel to open the storage settings, and then tap the desired option from the USB PC connection window.

4. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.

5. If available, select a drive (**SD card** for microSD card or **Internal storage** for internal phone storage).

6. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.

7. When you are done, disconnect your phone from your computer.

   ❖ The transferred files are now saved to your phone or microSD card.

Content Sharing

Share your device's data to other devices via various methods.

Playing Content

You can play photos, videos or music saved on the device from a TV.

1. Connect the TV and device to the same Wi-Fi network.

2. Execute a file from the **Gallery** and tap **Play on other device**.

3. Select the TV.

Note: To use Chromecast, update Google Play to the latest version.

Sending or Receiving Files

You can send or receive files saved on your device to another LG device or tablet.

   ▪ Tap ◯ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **File sharing** > **SmartShare Beam** and swipe OFF to activate it.

Note: Make sure that your device is connected to the same wireless network as the file transfer target device.

Note: Make sure that **File sharing** is turned on in the notification panel of both the device and the target device.

Sending Files to Another Device

1. Select a file and tap ⌘ > **SmartShare Beam**. You can also share multiple files at once by tapping ⌘ from the file list, selecting the desired files, then tapping **SHARE** > **SmartShare Beam**.

   ▪ When the search permit confirmation window appears, tap **OK**.

2. Select a device from the list of nearby devices that support SmartShare Beam.

   ▪ The file is sent to the device.

Using Nearby Devices

You can play multimedia files saved on a connected device from your device.

1. From the **Gallery**, select ≡ > **Nearby devices**.

2. Select a device from the device list.

   ▪ If the desired device is not seen on the device list, check that DLNA is turned on, then tap **Search nearby devices**.

3. Play content saved on the selected device.

Apps and Entertainment

The following set of topics will explore the features that make your phone so much more than a phone, from the camera and productivity apps to music, entertainment, and more.

Camera and Video

You can use the camera or camcorder to take and share pictures and videos. Your phone comes with a 13 megapixel camera that lets you capture sharp pictures and videos and a 5 megapixel front camera.

Camera Overview

The camera's viewfinder screen lets you view your subject and access camera controls and options.

- **Camera mode** to select the camera mode from **AUTO**, **SQUARE**, **MANUAL (Camera)**, or **MANUAL (Camcorder)**.

- **Flash** to turn the flash **On, Off** or set it to **Auto**.

- **Swap camera** to swap between the rear camera lens and the front camera lens.

- **Film filter effect** to apply film effects to your pictures.

- **Mode** to select the mode from: **Auto**, **Panorama**, **360 Panorama**, **Food**, **Popout**, **Snap**, **Slo-mo**, **Time-lapse**.

- **Settings** to adjust the following camera and video settings. See Camera Settings.

Learn More About Your Phone's Camera

For an overview of your phone's camera and its features, you can access more information through the phone's settings menu.

1. Tap ⬭ > **Camera** .

    ❖ The camera viewfinder appears.

2. Tap > **Help**, and scroll through the topics to learn more.

Take Pictures and Record Videos

The following topics teach you how to take pictures and record videos with your phone's camera.

Note: If you have a microSD card installed, pictures and videos can be stored to the microSD card. If no card is installed, pictures and videos are saved to your phone's memory.

Capturing Pictures/Videos

- **File Format for Pictures**: File format for pictures is JPEG.

- **File Format for Videos**: File format for videos is MPEG4.

⚠ Camera Cautions

If the Lens Becomes Dirty: Fingerprints/smudges on the lens prevent the capturing of clear still images/videos. Wipe the lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight: Be careful not to expose the lens to direct sunlight for long periods. It may discolor the color filter and affect image colors.

⚠ Flash Warning

Do not shine the flash close to your eyes. Do not look directly at the flash when shining it. Do not shine the flash at other people's eyes as it may affect eyesight, etc.

Take Pictures

You can take high-resolution pictures using your phone's camera.

1. Tap ⬭ > **Camera** 📷.

2. Frame your subject on the screen.

Note: You can fix the current exposure level and focus position by touching and holding the screen in the AUTO mode. To turn the feature (AE/AF lock) off, tap a blank area on the screen.

3. Tap 📷. Your picture will be automatically saved to the Gallery.

Note: When the screen is turned off or locked, start the camera by pressing the **Volume Down (-)** key twice. To use this, make sure the feature is turned on in **Settings**.
Tap ⬭ > **Settings** ⚙ > **General** tab > **Shortcut keys** and turn on the switch.

Quick Share

After taking a picture or recording a video, you can immediately share it on the Camera.

1. Take a picture or record a video.

2. Tap the Quick Share icon that appears on the viewfinder to share via the displayed app.

   – or –

Swipe the Quick Share icon towards the center of the screen to choose another sharing app.

Quick Share Icon
Tap to use the previewed app to immediately share the file or drag towards the center of the screen to display additional options.

Menu Icon
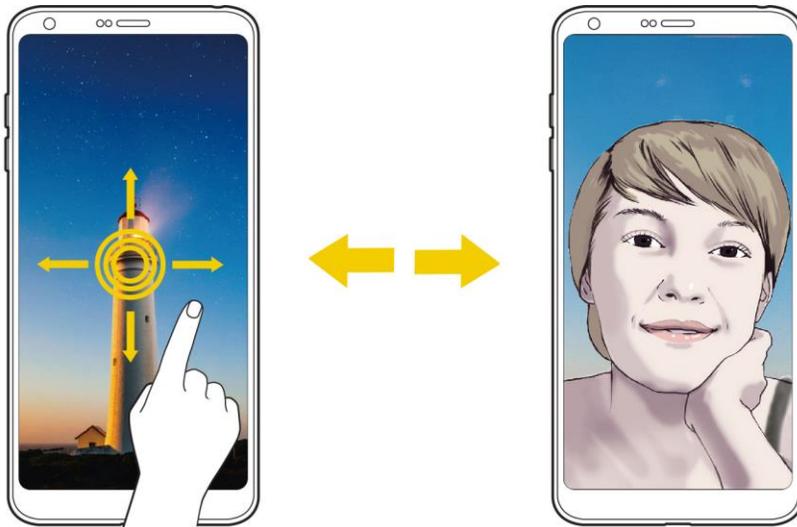Tap here to display all of the available sharing apps.

Tap here to close the quick share list.

Switching between Cameras

You can switch between the front and rear cameras to suit your environment.

On the camera screen, tap 📷 or swipe the screen in any direction to switch between the front and rear cameras.

**Note**: Use the front camera to take selfies. See Selfie Shot for details.

Selfie Shot

You can use the front camera to view your face on the screen and take selfies.

Gesture Shot

You can take selfies by using gestures.

- ■ Show your palm to the front camera and then clench your fist. You can also clench your fist and then open it towards the front camera.

  - ❖ In three seconds, a photo is taken.
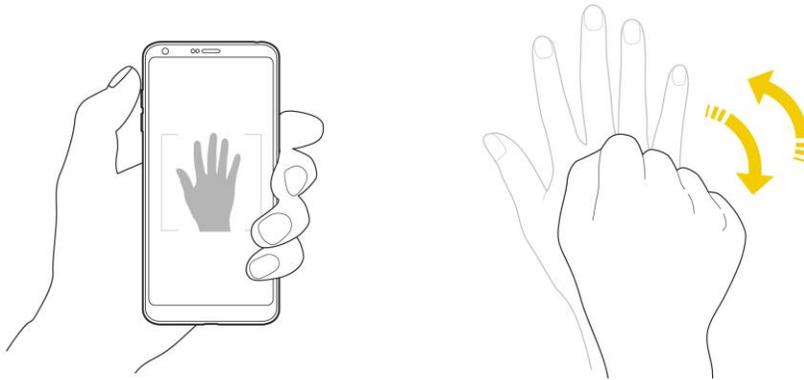
Note: To use this function, make sure that **Gesture shot** is selected under camera Settings.

Note: Make sure that your palm and fist are within the reference line so that the camera can detect them.

Interval Shot

You can take selfies at an interval.

- ■ While using the front camera, touch and hold 📷. You can also show your palm to the camera, then clench your fist twice quickly.

  - ❖ Four photos are taken at about two seconds interval after a timer delay of three seconds.
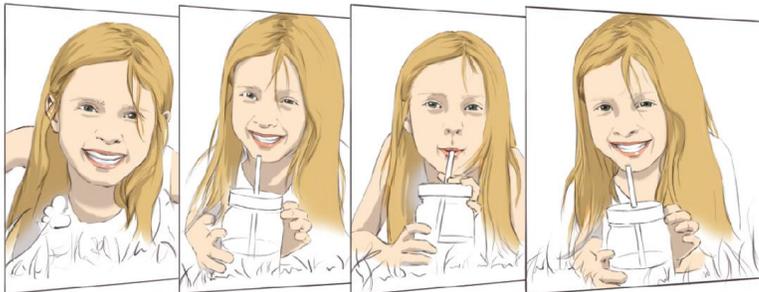
Auto Shot

You can use the face detection feature to take selfies easily and conveniently. You can set the device so that, when you look at the screen, the front camera detects your face and takes a selfie automatically.

■ The white colored guide frame appears when the front camera detects your face. If the subject within the guide frame stops moving, the guide frame color turns blue, then the camera takes a photo.

Note: To use this feature, switch to the front camera, then tap the **Settings** icon ⚙ > **Selfie shot** > **Auto shot**.

Gesture View

After taking a selfie with the front camera, you can preview the selfie immediately by placing the screen close to your face.
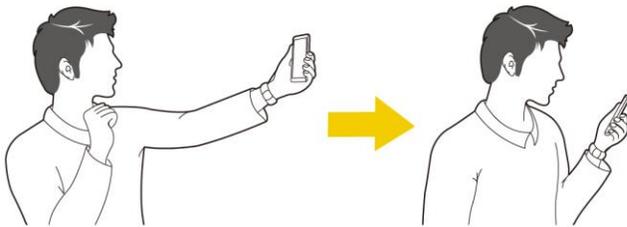
Note: Tap ⚙ > **Gesture view** to enable the Gesture view feature.

Note: Only one preview is available each time a photo is taken.

Note: If you rotate the device while in preview screen, the screen switches to camera mode.

Save as Flipped Image

Before taking a photo or recording a video with the front camera, tap ⚙ > **Save as flipped**. The image is flipped horizontally.

Record Videos

Record high-quality videos using your phone's video camera.

1. Tap ○ > **Camera** 📷.

2. Frame your subject on the screen.

3. Tap 🎥 to start recording the video.

4. The length of the recording is displayed on the screen.

Note: Tap 📷 to take pictures while recording video.

5. Tap ▌▌ to pause recording video. You can resume recording again tapping 🔴.

6. Tap ☐ to stop recording. Your video will be automatically saved to the Gallery.

Zoom In or Out

You can zoom in or out on the camera screen while taking a photo or recording a video.

■ On the camera screen, pinch or spread two fingers to zoom in or out, then use the displayed +/- slide bar.

Note: The zoom feature is not available when using the front camera.

Take Various Shots

In the Camera auto mode, the following shots are available.

Take Panoramic Photos

You can create a panoramic photo by moving the camera in one direction to photograph and stitch continuous shots of a wide view.

1. Tap ○ > **Camera** 📷.

2. Tap 🔲MODE > **Panorama**.

3. Tap 📷 and then slowly move the camera in one direction.

▪ Move the device by following the direction of the arrow in the guideline.

4. Tap ☐ to stop capturing the panoramic.

360 Panorama

You can create a 360° panorama photo by moving the camera in one direction.

1. In the **AUTO** mode, tap **MODE** [MODE] > the **360° Panorama** icon 🖝.

2. Tap the **Capture** button 📷 and then slowly move the camera in one direction.

   ▪ Move the device by following the direction of the arrow in the guideline.

3. Tap the **Stop** button ☐ to stop capturing the 360° panorama.

Food

The food's colors will be enhanced and brightened. You can also adjust the colors of your favorite food image.

1. In the **AUTO** mode, tap **MODE** [MODE] > the **Food** icon 🍴.

2. To take a photo, tap the **Capture** button 📷. To record a video, tap the **Record** button 🎥.

   ▪ Drag the color slide bar on the screen to adjust the white balance and select the best color.

▪ If the slide bar is invisible, tap the **White balance** icon ☀ to adjust the white balance.

Popout

You can take a photo or record a video by using both the standard and wide-angle cameras located at the back of the device to record the scenes as if they were put in a frame. The scenes shown in the small, front screen are shot by using the standard camera, and the scenes shown in the large, background screen are shot by using the wide-angle camera. Change the front screen to a different shape or apply various effects to take a unique photo or video.

1. In the **AUTO** mode, tap **MODE** [MODE] > the **Popout** icon 🔲.

2. Tap the **Layout** icon ⌄ and select the desired layout.

3. Select the desired effect:

    ▪ **Fisheye**: Apply a convex lens effect to the area captured by the wide-angle camera.

    ▪ **B&W**: Apply grayscale to the area captured by the wide-angle camera.

    ▪ **Vignette**: Darken the edges of the area captured by the wide-angle camera.

    ▪ **Lens blur**: Blur the area captured by the wide-angle camera.

4. Tap the **Capture** button 📷 to take a photo. To record a video, tap the **Record** button 📹.

Snap

You can record short videos clips and assemble them into a 60-second short film.

1. In the **AUTO** mode, tap **MODE** [MODE] > the **Snap** icon 🎬.

2. Tap the **Record** button .

   ▪ Tap the icon once to record a three-second video clip. Touch and hold the icon to create a longer video clip (maximum length: one minute).

Preview the selected clip.

Delete the selected clip.

Timeline

Save the video.

Play all of the clips.

Delete all of the clips.

3. Tap **SAVE**.

Slo-mo

You can create an entertaining video by changing the moving speeds of subjects in your video. This feature allows you to record a video at a faster rate of speed and then play it at the standard speed so that the video appears to be slowed down.

1. In the **AUTO** mode, tap **MODE** > the **Slo-mo** icon .

2. Tap the **Record** button and record a video.

3. Tap the **Stop** button to end the video recording.

Time-lapse

You can take a sequence of frames at set intervals to record changes that take place slowly over time, such as cloud movements, celestial motions, traffic, and more.

1. In the **AUTO** mode, tap **MODE** > the **Time-lapse** icon .

2. Tap the **Record** button and record a video.

3. Tap the **Stop** button to end the video recording.

Note: While recording a Time-lapse, voices are not recorded.
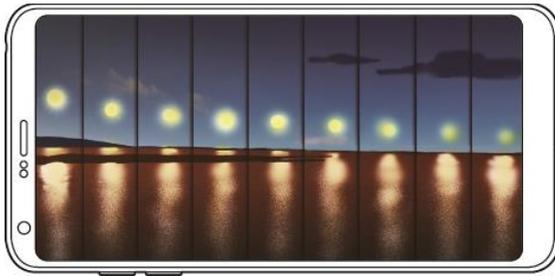
Burst Shot

You can take continuous shots to create the illusion of moving pictures.

In the **AUTO** mode, touch and hold the **Capture** button .

- ■ Continuous shots are taken at a fast speed while the **Capture** button is held down.

Take Specialty Shots

You can take various specialty shots using different camera modes.

Square Mode

You can take multiple photo or videos in the form of a collage by using the front and rear cameras. Photos and videos can be saved with different layouts.

1. Tap > **Camera** .

2. Tap > **SQUARE** .

3. Tap to choose a layout.

    - ▪ **Snap shot**: You can take a photo or record a video and preview it right away.

    - ▪ **Grid shot**: You can take up to 4 photos or 4 videos (max. of 3 seconds) organized in a square.

    - ▪ **Match shot**: You can take 2 photos or videos at the same time or separately.

    - ▪ **Guide shot**: You can take photos by following another photo's guide.

4. Tap or to take a photo or record a video.

5. Tap to save (if necessary).

Manual Camera Mode

You can create professional level photos using a variety of advanced features. Adjust the white balance, focus, brightness, ISO, shutter speed and other options.

1. Tap ◯ > **Camera** ⬤.

2. Tap AUTO > MANUAL.

3. Manually adjust the following camera settings, as necessary.

Adjust white balance. —————— Adjust exposure level.
Adjust focus. —————— Adjust shutter speed.
Adjust brightness. —————— Adjust ISO speed.

4. Tap ⚙ to customize a variety of camera options to suit your preferences.

   ▪ **Photo size**: Sets the desired value for the aspect ratio and size of your photos.

   ▪ **Timer**: Sets the timer to automatically take photos after a specified period of time.

   ▪ **Cheese shutter**: Enables photos to be taken with voice commands.

   ▪ **Tracking focus**: Enables the lens to remain focused on the subject you touch on the screen, even if the subject is moving. (Available when the Standard camera is in use.)

   ▪ **Tag locations**: Saves the image with GPS location data.

   ▪ **Guide**: Displays guides so that you can take photos or record videos based on the reference lines.

   ▪ **Save as RAW**: Stores the image as a RAW file format so that you can modify it. The DNG file is created while taking a photo, then saved as a non-compressed high resolution image.

   ▪ **Add signature**: Display a personalized signature on the photos.

   ▪ **Storage**: Select if you want to store the pictures and videos in the Internal storage or SD card. (Available when a memory card is inserted.)

   ▪ **Help**: Provides help information for each camera menu.

5. Tap 📷 to take a picture.

Manual Video Mode

You can record a video by manually customizing various options. Adjust values for the white balance, focus, brightness, ISO, shutter speed and more.

1. Tap ◯ > **Camera** .

2. Tap **AUTO** > .

3. Manually adjust the camera settings, as necessary.

4. Tap ⚙ to customize a variety of camera options to suit your preferences.

   - **Video resolution**: Sets the desired value for the aspect ratio and size of your videos.

   - **Frame rate**: Sets the frames per second value.

   - **Bit rate**: Sets the image quality for videos.

   - **Hi-Fi**: Records a video with Hi-Fi quality sound.

   - **Timer**: Set the timer to automatically take photos after a specified period of time.

   - **Steady recording**: Minimizes motion blur while recording a video.

   - **Tracking focus**: Enables the camera to remain focused on the subject you touch on the screen, even if the subject is moving. (Available when the standard camera lens is in use.)

   - **Tag locations**: Saves the image with GPS location data.

   - **Grid**: Displays guide grids so that you can take photos or record videos based on the horizontal and vertical reference lines.

   - **Storage**: Select if you want to store the pictures and videos in the Internal storage or SD card. (Available when a memory card is inserted.)

   - **Help**: Provides help information for each camera menu.

5. Tap to record a video.

View Pictures and Videos Using Gallery

Using the Gallery application, you can view pictures and watch videos that you've taken with your phone's camera, downloaded, or copied onto your storage card or phone memory.

For pictures that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friends.

View Pictures and Videos

You can access and view all your stored pictures and videos from your phone's Gallery.

1. Tap ◯ > **Gallery** .

    ❖ The album list opens.

2. Tap an album (such as Camera).

    ❖ The list of pictures and videos for the album opens.

    ▪ To select another album, tap **Back** ◁ to return to the Albums tab.

3. Tap an image to view the picture or video.

    ❖ The picture opens or the video begins playing.

    ▪ Tap a picture or video to view it full screen.

Play a Video

Select a video from an album in your Gallery. Playing it using the Videos app provides the following options.

Note: To adjust the sound volume, drag the right side of the video screen up or down.

Note: To adjust the screen brightness, drag the left side of the video screen up or down.

Pictures and Videos: Review Screen

After capturing a picture or video, from the camera screen, tap the thumbnail image at the corner of the screen to see the item in the review screen. From there, you can access options such as save, view, send, or delete the picture or video.

Pictures and Videos: Options while Viewing

● **Zoom In or Out on a Picture**: Tap the screen twice or pinch the screen to zoom in or out on a picture.

● **Viewing Videos**: Use the onscreen controls to play, pause, or stop the video playback.

After selecting an album from the Albums tab, you can browse through the pictures and videos of that album. Tap a picture or video to view it in full screen. By default, the pictures and videos in an album are displayed in grid view.

Note: When viewing pictures, you can touch and hold on a picture or video to open a selection menu and choose what to do with the picture or video.

Floating Button

To quickly move to the Home screen while viewing the Gallery in landscape orientation, touch and hold the **Back button** , move your finger upward to the **Home button** , and then release it.
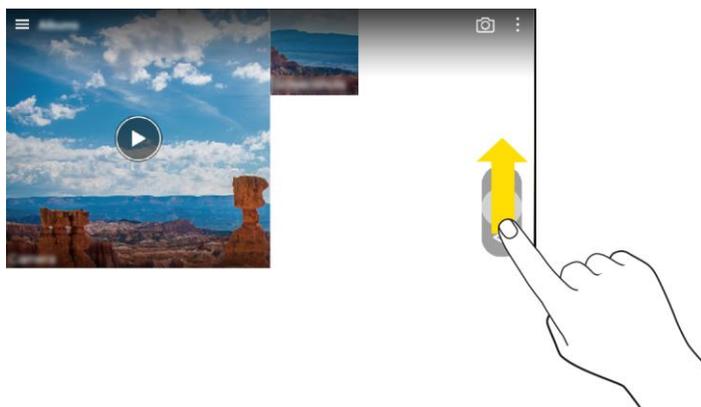
Note: You can move the floating button's position by dragging it horizontally along the bottom part of the screen.

Edit Pictures

In the Gallery application, you can edit a picture using Edit or rotate, or crop it and more by opening a selection menu.

Edit a Picture

1. While viewing a photo, tap the **Edit** icon .

2. Use a variety of effects and tools to edit the photo.

3. Tap **SAVE** to save changes.

   - The edited photo overwrites the original file.

   - To save the edited photo as another file, tap the **Menu** icon ⋮ > **Save copy**.

Write a Memo on the Picture

1. While viewing a photo, tap the **Memo** icon .

2. Write a memo on the photo and tap **SAVE**.

Related Content

You can edit and customize related content in the Gallery.

1. While viewing a picture preview, tap **Related** icon ⸚ .

2. When the icon related with the date you took the photo appears, touch the screen.

- You can view the photos related with the date you chose.

Note: Related contents can be related to up to four combinations of 'Memories, Date, Place, Camera mode'.

- Tap the **Content Save** icon ▶ to save the related content as a video.

- Tap the **Menu** icon ⋮ to access additional options.

Rotate and Save a Picture

1. Tap ◯ > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the picture you want to rotate.

4. Tap ⋮ > **Rotate**, then select either **Rotate left** or **Rotate right**.

   ❖ The picture is rotated and saved to the phone or SD card, depending on your settings.

Crop a Picture

1. Tap ◯ > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

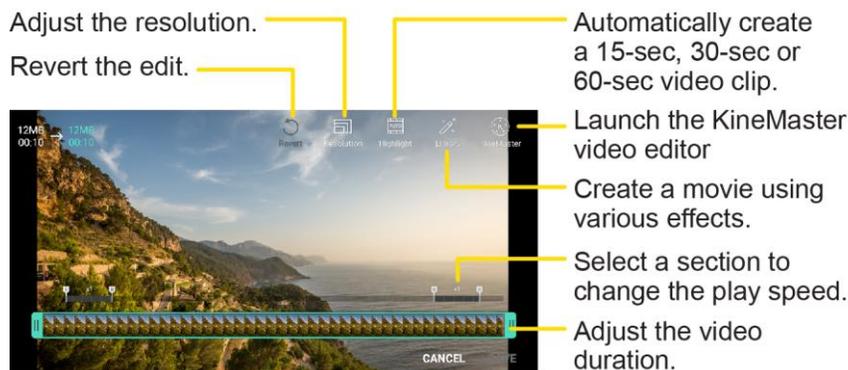3. Tap the picture you want to crop.

4. Tap ⋮ > **Crop**.

   ❖ A crop box appears on the picture.

5. To adjust the crop box size, touch and hold the edge of the box. When directional arrows appear, drag your finger inward to or outward to resize the crop box.

   ▪ To move the crop box to the part of the picture that you want to crop, drag the crop box to the desired size and position.

6. Tap **OK** to apply the changes to the picture.

   ❖ The cropped picture is saved in the album as a copy. The original picture remains unedited.

Edit Videos

You can open edit menus by touching ✐ .

1. While viewing a video, tap the **Edit** icon ✐ .

2. Use a variety of effects and edit tools to edit the video.

Adjust the resolution.
Revert the edit.
Automatically create a 15-sec, 30-sec or 60-sec video clip.
Launch the KineMaster video editor
Create a movie using various effects.
Select a section to change the play speed.
Adjust the video duration.

3. Tap **SAVE** to save changes.

Make a GIF File

You can easily make a GIF file using previously recorded video.

1. At the desired starting point while watching the video, tap the **Menu** icon ⋮ > **Create GIF**.

 - The GIF file is generated for the time selected from the current time.

 - For videos less than 5 seconds, GIF images are automatically generated for the remaining time.

Warning: The GIF making feature is provided for the user's creative activity. If you infringe other's copyright or defamation laws by using the GIF making feature, you may be liable for civil and criminal liability. Be sure to not duplicate or transfer the work of others without permission. LG Electronics cannot accept any liability for the user's action.

Delete Pictures and Videos

You can delete files by using one of the following options.

- Touch and hold a file from the file list, then tap **Delete**.

- Tap from the file list and delete the desired files.

- Deleted files are automatically moved to Trash and they can be restored to the Gallery within 7 days.

- On the Gallery, tap **Gallery Menu** icon ☰ > **Trash**. Tap the **Delete** icon ⌧ to completely delete the files. In this case, the files cannot be restore.

Share Pictures and Videos

The Gallery application lets you send pictures and videos using email or multimedia messages. You can share pictures on your social networks (such as Facebook, Flickr, and Twitter) and share videos on YouTube. You can also send them to another phone or your computer using Bluetooth.

Send Pictures or Videos by Email

You can send several pictures, videos, or both in an email or Gmail message. They are added as file attachments in your email.

1. Tap ◯ > **Gallery** .

 ❖ The album list opens.

2. Tap an album (such as Camera).

 ❖ The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share, then tap ⤳.

 - To select multiple items, tap ⤳ while viewing an album. Then tap all the items you want to include and tap **SHARE**.

4. On the Share via menu, tap **Email** or **Gmail**.

5. Follow the onscreen prompts to complete and send the message.

For more information about using Gmail, see Create and Send Gmail.

Send a Picture or Video by Multimedia Message

Multimedia Messaging (MMS) lets you send pictures and videos using your phone's messaging app. Although you can send several pictures or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. Tap ◯ > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share, then tap .

   ▪ To select multiple items, tap while viewing an album. Then tap all the items you want to include and tap **SHARE**.

4. On the Share via menu, tap **Messaging**.

5. Follow the onscreen prompts to complete and send the message.

For more information about sending multimedia messages, see Send a Multimedia Message (MMS).

Send Pictures or Videos Using Bluetooth

You can select several pictures, videos, or both and send them to someone's phone or your computer using Bluetooth. Make sure that Bluetooth is on.

1. Tap ◯ > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share, then tap .

   ▪ To select multiple items, tap while viewing an album. Then tap all the items you want to include and tap **SHARE**.

4. On the Share via menu, tap **Bluetooth**.

5. Follow the onscreen prompts to complete and send the files.

For more information, see Bluetooth.

Share Pictures or Videos via Additional Apps or Social Media

From Gallery, you can share your pictures and videos from a variety of apps and social media sites, such as Facebook, Google+, Instagram, Flickr, and more. Available apps will vary depending on what you have installed on your phone.

1. Tap ◯ > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share, then tap .

   ▪ To select multiple items, tap while viewing an album. Then tap all the items you want to include and tap **SHARE**.

4. On the Share via menu, tap the app you want to use.

5. Follow the prompts to complete and post or share your pictures or videos.

   ❖ The upload is completed.

   ▪ For confirmation, check the status bar for the upload information.

Share Videos on YouTube

You can share your videos by uploading them to YouTube™. Before you do this, you must create a YouTube account and sign in to that account on your phone.

1. Tap ◯ > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the picture or video you want to share, then tap .

   ▪ To select multiple items, tap while viewing an album. Then tap all the items you want to include and tap **SHARE**.

4. On the Share via menu, tap **YouTube**.

5. Enter the prompted information, such as title and description, and select a privacy option.

6. Tap **Upload** .

   ❖ The upload is completed.

Camera Settings

You can adjust your camera's settings using the icons on the main camera screen and the full camera settings menu.

Switch Cameras

Your phone lets you use different types of cameras depending on your settings and downloads.

1. Tap ◯ > **Camera** .

   ❖ The camera viewfinder appears.

2. Tap .

   ❖ The camera switches.

Set Camera Functions

You can configure your camera's settings to fit any situation and event.

1. Tap ◯ > **Camera** .

   ❖ The camera viewfinder appears.

2. Tap .

   ❖ The camera settings menu opens.

Note: Available options vary depending on the selected camera (front or rear camera) and the selected camera mode.

Productivity

The following topics detail many of your phone's tools and features such as the maps and navigation, calculator, clock, Capture+, QuickMemo+, and more.

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your calendar stays in sync with Microsoft Exchange calendar or Google calendar.

In order to sync with your Google calendar, you must sign in to a Google Account on your phone. See Google Account.

Calendar Operations

- **Change Calendar View**: From the Calendar, tap **Day, Week, Month, Year** or **Agenda** to change the current view.

- **View Next/Previous Month (Month View)**: From the Calendar, flick the screen left or right.

- **View Next/Previous Week (Week View)**: From the Calendar, flick the screen left or right.

- **View Next/Previous Day (Day View)**: From the Calendar, flick the screen left or right.

Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. Tap ◯ > **Calendar** 📅 .

   ❖ The Calendar app opens.

2. Tap ⊕ .

   ❖ The add event window opens.

3. Enter an event name, location, start date/time, end date/time, etc., and then tap **SAVE**.

   ❖ The event is added to your calendar.

Selecting a Calendar

- If you have more than one calendar, select a calendar in which to add events:

  ▪ Select your Google Account to create a Google Calendar event. If you have several Google Calendars on the Web, select one in which to add your event.

- You can create multiple Google Calendars only in Google Calendar on the Web. After creating them in Google Calendar on the Web, you'll be able to see them in the Calendar application on your phone. For more information about creating and managing multiple Google Calendars, visit the Google website: calendar.google.com.

  - If you have synchronized your phone with an Microsoft Exchange account on your computer, you can also select these calendars.

View Calendar Events

You can display the Calendar in daily, weekly, monthly, or agenda view. To change the Calendar view, tap the current view in the top left corner and then tap **Year**, **Month**, **Week**, **Day**, **Agenda**, or **Tasks**.

1. Tap ⬤ > **Calendar** 📅 .

   ❖ The Calendar app opens.

2. Tap a date and then tap an event.

   ❖ The event details appear.

   - In event details, tap ✏ to edit the event.

   - In event details, tap 🗑 and follow the prompts.

Sync Calendars

You can select which calendars you'd like to sync on your phone, along with what types of information you want to sync.

1. Tap ⬤ > **Calendar** 📅 .

   ❖ The Calendar app opens.

2. Tap ⋮ > **Calendars to sync**.

3. Select the desired options by switching on or off from the items.

   ❖ The sync settings have been updated.

4. Tap **SAVE**.

   ❖ The selected calendars sync.

Synchronize an Microsoft Exchange Calendar

If you have set up a Microsoft Exchange account on your phone, you can also synchronize Microsoft Exchange calendar events on your phone. Calendar events on your Microsoft Exchange will also show in Calendar if you chose to synchronize with the Microsoft Exchange Server.

1. Tap ⬤ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **Microsoft Exchange**.

- To confirm your sync settings, tap the account name and make sure the **Calendar** switch is on. Tap ◁ to return to the sync menu.

2. Tap ⋮ > **Sync now**.

Note: If Microsoft Exchange ActiveSync doesn't appear under the Accounts heading in the Settings menu, you do not have an Exchange ActiveSync account configured on the phone. For information about adding an account, see Add Exchange ActiveSync Accounts.

Navigation Apps

Your phone offers a number of location-based navigation programs to help you figure out where you are and get you where you're going.

Enable Location Services on Your Phone

Before using any location-based services, you must enable your phone's location feature. For information about setting your phone's location options, see Location.

Google Maps

Use the Google Maps app to determine your location, find directions, browse local businesses and attractions, rate and review places, and more.

View Maps of Specified Places

Use Google Maps to locate and map a specific address or destination.

1. Tap ◯ > **Google** 🔲 > **Maps** 📍 to view videos stored in the storage.

   ❖ Google Maps opens.

   - If prompted, follow the onscreen instructions to accept terms of use.

2. Tap the search bar.

3. Enter an address, city, facility name, etc., and then tap a candidate in the results list or tap the Search icon in the keyboard.

   ❖ A map of the specified location opens.

Scout

Scout™ by Telenav is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

Install the Scout App on Your Phone

Before you use Scout on your phone, you may need to download and install the app from the Google Play Store app.

1. Tap ◯ > **Play Store** ▶.

2. Tap the Search icon and search for "scout."

3. Tap **Scout GPS Navigation & Meet Up** from the results list.

4. Tap **INSTALL**, and then tap **ACCEPT**.

   ❖ The app will be downloaded and installed on your phone.

5. When the download has completed, tap **OPEN**.

   ▪ To open the app from the home screen, tap ◯ > **Scout** 🟨.

Use Scout as Your Personal Navigator

1. Tap ◯ > **Scout** 🟨.

   ❖ The Scout app will open.

      ▪ If prompted, accept the terms of use before continuing.

2. Follow the on-screen instructions to access, launch, and use.

Google Search

Search information saved on the phone and in phone applications as well as on the Internet.

Use Google Search

Type search terms in the Google Search bar to find information on your phone and around the globe.

1. From the home screen, tap the Google search bar or tap ◯ > **Google** 🟥 > **Google** 🟦.

   ❖ The Search window opens.

      ▪ If confirmation appears, follow onscreen instructions.

2. Type your search keywords and tap 🔍.

   ❖ Search results appear.

      ▪ To search by voice, tap in the search bar and speak your search terms.

Google Search Options

● **Changing Search Information**: In the search window, tap ☰ > **Settings** > **In Apps** and select where you want to search.

● **Using Google Now**: Google Now automatically searches for information based on search keywords used, your current location, etc., and presents search results in the search screen. Google Now also informs users of scheduled events.

- To use all of Google Now's functions, ensure that Google Location Reporting and Location History are turned on in your location settings. Tap ◯ > **Settings** ⚙ > **General** tab > **Location** > **Google Location History** and select your options.
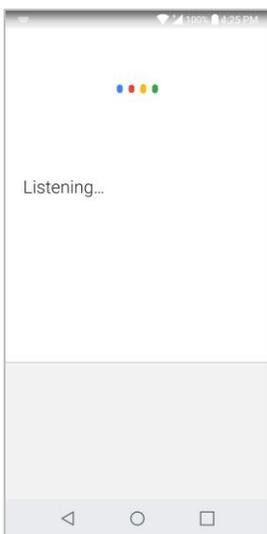
Use Google Voice Search

Use your voice to search instead of typing, with Google Voice Search.

1. Tap ◯ > **Google** 🔲 > **Google** Ⓖ.

2. Tap 🎤 in the search bar.
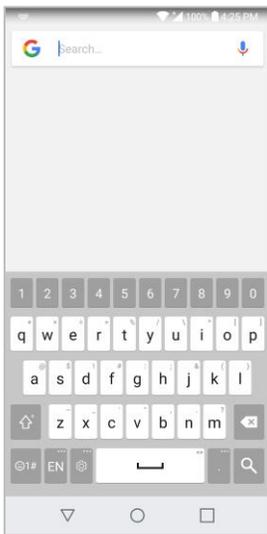
- ❖ The Voice Search window opens.

3. Say your search terms.

- ❖ Search results appear.

Calculator

Your phone's convenient built-in calculator lets you perform basic and advanced mathematical equations.

1. Tap ◯ > **Essentials** > **Calculator** .

2. Use the keypad to make a calculation.

   - To use scientific calculator, drag the green colored slide bar located on the right side of the screen to the left.

   - To restart a calculation, touch and hold the **DEL** button.

Clock

Your phone has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your phone as a desk clock.

Check the Time

You can check the phone any time on your phone. The current time displays in the upper right corner of the status bar. Many widgets and lock screens also display the time and provide options for how time is displayed.

Set Alarms

Set multiple alarms using your phone's Clock app.

1. Tap ◯ > **Essentials** > **Clock** .

2. Tap an existing alarm to change its time and other attributes or tap **Add alarm** to add a new one.

3. Set the time of the alarm. You can change the time by scrolling the hour and minute hands or tap the hour, minutes, and AM/PM fields to enter the time with the keyboard.

4. Tap **Repeat** to select the days when you want the alarm to sound. (If you don't set a repeat, the alarm will only sound on the assigned day.)

5. Tap **Alarm sound** to select a ringtone for the alarm. The ringtone plays briefly when you select it.

6. Slide the button on the **Alarm volume** slider to the right to increase the alarm volume and to the left to decrease it.

7. Tap **Alarm with vibration** to have the phone vibrate, in addition to playing the ringtone.

8. Tap **Snooze duration** to open a dialog box to set the amount of time to wait before sounding the alarm again if it is not dismissed. You can set the alarm to ring repeatedly from 5 minutes up to 1 hour.

9. Tap **Alarm note** to enter a name for the alarm.

10. Tap **Puzzle lock** to enable this option if desired, which requires you to wake up enough to solve a simple puzzle to dismiss the alarm.

11. When you're finished, tap **SAVE**.

Additional Clock Features

Your phone's clock app provides additional useful features including world clock, stopwatch, and timer functions. All features are available from the clock app display.

■ Tap ◯ > **Essentials** ⬚ > **Clock** 🕐.

World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. Tap ◯ > **Essentials** ⬚ > **Clock** 🕐 > **World clock** tab.

2. Tap ⊕ to add a city.

3. Enter the city name in the search field and tap Done on the keyboard.

   – or –

   Scroll through the cities list and tap the city.

4. You can add as many cities as you want. Repeat steps 2 and 3.

Timer

The timer provides a countdown timer.

1. Tap ◯ > **Essentials** ⬚ > **Clock** 🕐 > **Timer** tab.

2. Tap the **h/min/sec** sections to set the timer.

3. Tap **Start** to start.

   - Tap **Stop** to stop the timer and start over.

   - Tap **Resume** to resume the timer after it's stopped.

   - Tap **Pause** to pause the timer.

Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. Tap ◯ > **Essentials** ⬚ > **Clock** 🕐 > **Stopwatch** tab.

2. Tap **Start** to start stopwatch time.

3. Tap **Pause** to pause the stopwatch.

- While measuring time, tap **Lap** to record lap times.

4. Tap **Resume** to resume the stopwatch after it's stopped.

– or –

Tap **Reset** to reset the stopwatch and start over.

Capture+

The Capture+ feature allows you to create memos and capture screen shots. You can use Capture+ to easily and efficiently create memos during a call, with a saved picture or from most phone screens.

1. While viewing the screen you want to capture and create a memo on, slide the status bar down and tap ⤢.
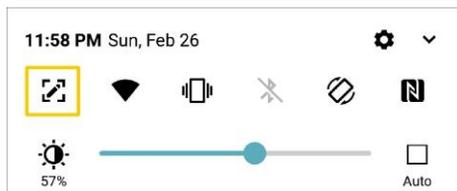
2. Create a memo using the following options:

- ✓: Tap to save the current memo.

- ↩: Tap to undo the most recent action.

- ↪: Tap to redo the most recently undone action.

- T : Tap to add typed text to the memo.

- 🖊: Tap to add freehand notations to the memo.

- ◇: Tap to use the eraser on the drawing you've added to the memo.

- ✎: Tap to crop the memo.

- ⋮ : Tap to share the memo or change the background paper style.

Note: Please use a fingertip while using the Capture+ feature. Do not use your fingernail.

3. Tap ✓ to save the current memo.

4. Tap **QuickMemo+** or **Gallery** to select where to save the note.

Discard the current Capture+:

■ Tap ◁ until you exit Capture+.

View the Saved Memo

Your memo can be saved in the QuickMemo+ application or in the Gallery application.

To view the memo saved in QuickMemo+:

■ Tap ◯ > **QuickMemo+** and select the memo.

To view the memo saved in your Gallery:

■ Tap ◯ > **Gallery** and select the **Capture+** album.

QuickMemo+

Use your phone's QuickMemo+ app to save text, memos, lists, and more.

1. Tap ◯ > **Essentials** > **QuickMemo+** .

   ❖ The memopad list appears.

2. Tap and enter your memo title and text.

3. Tap ✓.

   ❖ The memo is saved.

File Manager

View files stored on your phone.

1. Tap ◯ > **Management** > **File Manager** .

   ❖ File Manager launches.

   ▪ Follow onscreen instructions for first-time use and permissions.

2. Tap the file type and then tap the file you want to open.

   ❖ The app opens and displays the file.

LG Mobile Switch

You can back up, restore and move the data saved on your device.

1. Tap ◯ > **Management** > **LG Mobile Switch**

2. Select **USB cable**, **Wireless**, or **SD card**.

3. Follow the on-screen instructions for transfer.

Warning: Resetting your device may delete backup files saved in internal storage. Make sure to copy and store the important backup files to your PC.

HD Audio Recorder

The HD Audio Recorder app records audible files. Use them to simply remind you about something you don't want to forget (like a grocery list), record sound effects that you can attach to a message, or even record your voice over background audio (such as music or a speech).

You can preset recording options or manually configure specific audio settings so that you can record audio optimized for the selected mode.

1. Tap ⬭ > **Essentials** ☐ > **HD Audio Recorder** ▭.

2. Tap ☰ to select the recording mode.

  - **Normal**: You can record audio without extra settings.

  - **Concert**: You can record audio in a concert or other music events.

  - **Custom**: You can configure the desired settings to record audio.

Note: When you connect an earphone to the device, the **Select mic** icon ⬙ appears. Tap the **Select mic** icon ⬙ and then select the microphone to use.

3. Tap ⋮ > **Settings** to customize the file type, bit depth, sampling rate and other settings.

4. Tap ⬤ to record audio.

5. Tap ⬛ to save the recorded file.

Studio Mode

With Studio mode, you can play an audio file or music and record your voice at the same time, create a chord by recording your voice multiple times, and record your comments over the presenter's or speaker's original audio file.

Note: Background music can only be played through earphones. Make sure to plug in earphones before using this feature.

1. Tap ⬭ > **Essentials** ☐ > **HD Audio Recorder** ▭.

2. Tap ☰ > **Custom**.

3. Tap ♩+ and select an audio file to use as background music.

4. Tap ⬙ to select the microphone to use between **Phone** and **Earphones**.

5. To adjust the following values, move each slide of the following:

- **GAIN**: You can adjust the sensitivity of the sound recorded by the microphone. The higher the GAIN value is set, the more sensitively the sound is recorded.

- **LCF**: You can filter any low-pitched noises such as the low hum of the air conditioner. The higher the LCF (Low Cut Filter) value is set, the better high-frequency noises are filtered.

- **LMT**: It can prevent clipping of the recorded sound. The higher the LMT (Limiter) value is set, the more low frequency sounds that will not get clipped.

6. Tap ⬤ to record audio.

7. Tap ⬛ to save the recorded file.

❖ You can monitor sound quality with the connected earpiece while recording an audio. While recording an audio in Studio mode, the sound monitoring is not supported. You can hear only the background music.

Entertainment and Activities

The following topics provide an overview of your phone's entertainment apps, from music players and YouTube, to health apps, games, and more.

Music

You can play audio files that are stored in your phone's storage. Copy audio files from your computer onto your phone before you open the Music application. The Music Player application supports audio files in numerous formats.

Music Player

You can play music and set as ringtone.

1. Tap ◯ > **Essentials** ⊞ > **Music** ♫.

2. You can select music tracks from the following tabs:

   - **Songs**: To browse through your downloaded music library.

   - **Albums**: To display your music library sorted by album.

   - **Artists**: To display your music library sorted by artist.

   - **Genres**: To display your music library sorted by genre.

3. Tap ☰ to see the additional options.

   - **Favorites**: To display your music library sorted by favorites.

   - **Playlists**: To select a customized playlist you've created.

   - **Folders**: To browse for music files using folders.

   - **Nearby devices**: To browse music files on other DLNA-compatible media servers.

   - **Cloud**: To browse music files saved on the cloud.

4. Once you've displayed a list of songs, you can browse through your available titles.

   - To listen to a song or playlist, tap it to begin playing.

Play a Song

1. Tap ◯ > **Essentials** ⊞ > **Music** ♫ > **Songs** tab.

2. Select the song you want to play.

Create a Playlist

1. Tap ◯ > **Essentials** ⬚ > **Music** 🎵.

2. Tap ⠿ > **Add to playlist**.

3. Select the songs you want to add to the playlist and tap **ADD**.

4. Tap **New playlist** and enter a name.

5. Tap **SAVE** to save the playlist.

Assign a Song as a Ringtone

1. Tap ◯ > **Essentials** ⬚ > **Music** 🎵 > **Songs** tab.

2. Touch and hold a song you'd like to use as your new ringtone. A context menu is displayed.

3. Tap **Set as ringtone** and select **Phone ringtone** to set it as the default ringtone or **Caller ringtones** to set it as a ringtone for a specific contact.

4. Confirm the song has been successfully assigned by navigating to your phone's ringtone menu.

Tip: To modify Ringtones, open the Contact entry and check the Ringtone field or tap ◯ > **Settings** ⚙ > **Sound** tab > **Ringtone**.

Sprint Music Plus

With Sprint Music Plus and the Music Store, Ringtone Store, and Ringback Tone Store, you can purchase, download, and play music, ringtones, and ringback tones for your phone.

Install the Sprint Music Plus App on Your Phone

Before you use Sprint Music Plus on your phone, you must download and install the app from the Google Play store app.

1. Tap ◯ > **Play Store** ▶.

2. Tap the Search icon and search for "sprint music plus."

3. Tap **Sprint Music Plus** from the results list.

4. Tap **INSTALL**.

   ❖ The app will be downloaded and installed on your phone.

5. When the download has completed, tap **OPEN**.

   ▪ To open the app from the home screen, tap ◯ > **Sprint Music Plus** 🎵.

Access Sprint Music Plus

1. Tap ⭕ > **Sprint Music Plus** 🎵.

   ❖ The app opens.

      ▪ The first time you use the app, tap **Accept** to agree to the Premium Services Terms of Use.

2. Tap a store option from the main page (**Ringbacks Store**, **Music Store**, or **Ringtones Store**), or tap 🎵 > **Music** (under **Library**) to access your music.

      ▪ Tap the onscreen navigation tools to skip ahead or rewind. Tap ⋮ at any time to see additional options.

      ▪ For more information, tap **Menu** ⋮ > **Settings** > **About** or **Help**.

Note: If you have loaded music on to your phone from your computer (see Transfer Files between Your Phone and a Computer), you will need to sync your music to listen to it through Sprint Music Plus. From the Sprint Music Plus app, tap ⋮ > **Settings** > **Synchronize your music library**. Once synced, you will see your music in the library.

Purchase and Download Music from the Sprint Music Plus Store

From the Sprint Music Plus Store, you can shop for songs to purchase and download to your phone.

1. Tap ⭕ > **Sprint Music Plus** 🎵 > **Music Store**.

   ❖ The app will open and display the Music Store.

2. Enter a song or artist in the search field or browse through options in the tabs in the center of the screen.

3. Tap a song to select it.

   ❖ The song information screen is displayed.

4. Follow the onscreen instructions to preview or purchase the song. Tap 🎵 at any time to display the Sprint Music Plus menu.

Tip: For ringtones or ringback tones, tap **Ringtone Store** or **Ringback Tone Store** from the Sprint Music Plus main menu.

Back Up Your Downloaded Music Files

Sprint recommends that you back up your downloaded music files to your computer. Although the downloaded files can only be played on your phone and on your account, backing them up to your computer lets you access the files in case your phone is misplaced.

1. Connect your phone to your PC using a USB cable.

2. Open the Notifications Panel and tap the USB connection.

3. Select **File transfer** and use your computer to navigate to phone's Music folder.

4. Select and copy the music files to a folder on your computer's hard drive.

YouTube

View videos uploaded to YouTube and upload your own videos to your YouTube account.

View YouTube Videos

You can use the YouTube app to view videos on YouTube even if you aren't signed in to a YouTube account.

1. Tap ◯ > **Google** > **YouTube** .

   ❖ The YouTube app launches.

      ▪ If you're prompted to provide confirmation to use the site, follow the onscreen instructions to continue.

2. Search through the YouTube channels and tap a video you want to see.

   ❖ The video plays on your phone screen.

      ▪ Tap the screen to pause or resume play while watching.

Post a Video to YouTube

You can post videos to your YouTube account from your phone. Before posting, you must set up a YouTube account and sign in to it on your phone.

1. Tap ◯ > **Google** > **YouTube** .

   ❖ The YouTube app launches.

2. Tap > .

3. Select a video to upload.

   ❖ Enter a title, description, and tags, and select a privacy setting.

4. Tap .

   ❖ The video is uploaded to your YouTube channel.

Sprint Zone

Access your Sprint account, get phone information and help, find recommended apps, and more.

1. Tap ◯ > **Sprint Zone** .

2. Tap an option on the main screen or tap **Menu** ≡ and select from a full list of options.
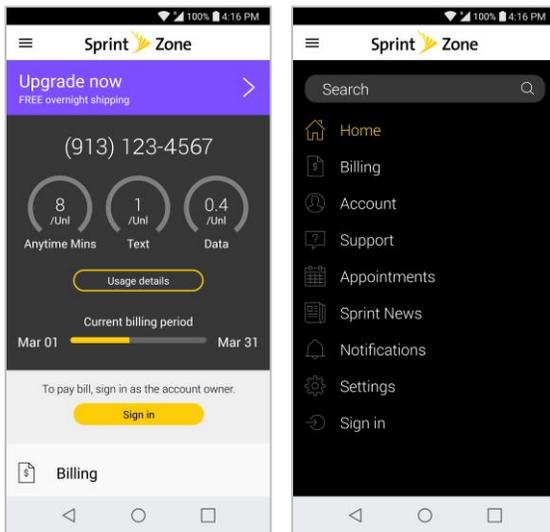
Note: Sprint Zone categories and options are subject to change. Check back frequently for new content and updates.

NASCAR MOBILE

Now you have the ability to get every bit of NASCAR coverage, news, and stats right on your phone.

Install the NASCAR MOBILE App on Your Phone

Before you use the NASCAR MOBILE app on your phone, you must download and install the app from Google Play.

1. Tap ○ > **Play Store** .

2. Tap the Search icon and search for "nascar mobile."

3. Tap **NASCAR MOBILE** from the results list.

4. Tap **INSTALL**, and then tap **ACCEPT**.

    ❖ The app will be downloaded and installed on your phone.

5. When the download has completed, tap **OPEN**.

    ▪ To open the app from the home screen, tap ○ > **NASCAR** .

Use the NASCAR MOBILE App

1. Tap ○ > **NASCAR** .

    ❖ The NASCAR Mobile app opens.

2. Follow the prompts to customize your app and begin following your favorite racers.

LG Health

You can set a daily exercise goal and check the amount of physical exercise to monitor your health and fitness information.

Getting started with LG Health

You can configure LG Health when launching the app for the first time or after resetting it.

1. Tap ◯ > **Essentials** > **LG Health** .

2. Follow the on-screen instructions to complete the setup.

Using LG Health

You can easily view main information on LG Health and manage the amount of physical exercise and health information.

1. Tap ◯ > **Essentials** > **LG Health** .

2. The following options are available.

- ☰ View the record of your physical exercise on a particular date.

- ⌖ Record the route and amount of your physical exercise for each type of exercising performed.

- ⋮ Set various LG Health settings, including your profile and goals.

Note: Health-related information provided by LG Health is designed for user convenience and cannot be used for purposes of disease prevention, treatment, diagnosis or other medical issues.

Note: LG Health may vary or may not be available, depending on the country and the mobile service provider. LG Health functions that are available and apps that can be added to LG Health may vary, depending on the country. This is due to differing laws and regulations.

Settings

The following set of topics will cover your phone's settings menus and options. For an overview of the settings menu, see Basic Settings.

Networks Settings

This group of settings lets you control your phone's Wi-Fi settings, Bluetooth, Tethering, VPN, Mobile networks, and more.

Basic Settings

Your phone′s settings menu provides access to all your phone settings, from connections, display, and sounds, to accounts, applications, and more.

Access Settings

1. Tap ◯ > **Settings** ⚙.

   ❖ The settings menu opens.

2. Select categories and then select your settings options.

Tip: You can also access settings from the notification panel. Pull down the status bar and tap **Settings** ⚙.

Access Networks Settings

1. Tap ◯ > **Settings** ⚙.

2. Tap **Networks** tab.

3. Set your networks options.

   ❖ Your networks settings are saved and applied.

Networks Settings Overview

The network settings menu allows you to configure the following options:

Category	Description
Airplane mode	Turn on or off wireless connections.
Wi-Fi Calling	Set up Wi-Fi Calling and enable/disable it.
Wi-Fi	Enable and set Wi-Fi options.
Bluetooth	Enable Bluetooth connections.
Mobile data	Check your phone's mobile data.

Call	Set various call settings.
Share & connect	Share data and media with other devices.
Tethering	Share your mobile device's Internet connection.
More	Adjust additional network settings.

Airplane Mode

Airplane Mode (flight mode) allows you to use many of your phone's features, such as games, and music, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online data.

Activate Airplane Mode

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap the **Airplane mode** switch ⬤ to turn the function on. While in Airplane Mode, your phone's status bar will display ✈.

Deactivate Airplane Mode

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Airplane mode** switch ⬤ to turn the function off.

Wi-Fi Calling

You can make and receive calls over a connected Wi-Fi network to help improve voice and data coverage. For details on Wi-Fi Calling feature, see Wi-Fi Calling.

Wi-Fi Settings

Your phone lets you take advantage of Wi-Fi hotspots for high-speed data access using available computer networks. For details on your phone's Wi-Fi features and settings, see Wi-Fi Settings.

Bluetooth Settings

Your phone's Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone's Bluetooth settings, see Bluetooth.

Mobile Data Settings

You can check the current data usage, set to enable/disable mobile data, or set the mobile data limit.

Turn Mobile Data On or Off

1. Tap ⃝ > **Settings** ⚙ > **Networks** tab > **Mobile data**.

2. Tap the **Mobile data** switch ⬭OFF to turn it on.

    – or –

    Tap the **Mobile data** switch ⬭ON to turn it off.

Call Settings

Your phone's Call settings menu lets you configure options. For details on your phone's Call settings, see Call Settings Menu.

Share & Connect Settings

Your phone lets you use the wireless technology that enables data transmission between devices.

NFC

Use the device as a credit card. You can also share data with other devices by bringing your device and another data-compatible device together (typically within 20 mm of each other) at the NFC touch point.

1. Tap ⃝ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **NFC**.

2. Tap ⬭OFF to activate it.

    ▪ Tap **Tag reading** switch ⬭OFF to set the device to alert you when reading a tag via NFC.

3. Touch the back of your device with another device that supports NFC to allow sharing data.

Note: The NFC antenna is located in the center of the back side. See Parts and Functions.

Android Beam

When Android Beam is turned on, you can share files including music, videos, images, contacts and open a web page or launch an app from another device.

1. Tap ⃝ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **Android Beam**.

2. Tap ⬭OFF to activate it.

3. Touch the back of your device with another device.

File Sharing

Send and receive files with computers and LG devices.

■ Tap ⃝ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **File sharing**.

Media Server

Share media content with nearby DLNA-compatible devices.

1. Tap ⭕ > **Settings** ⚙ > **Networks** tab > **Share & connect**.

2. Tap **Media server** > **Content sharing** to allow nearby devices to access your content.

Screen Sharing

Allows you to project your device's content on a compatible device, such as a TV that supports the Miracast function.

1. Tap ⭕ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **Screen sharing**.

2. Tap ⬤OFF to activate it.

3. Select a device from the list of nearby devices.

   ▪ If the desired device does not appear, tap **SEARCH** to refresh the list.

4. After connecting to the device, the device displays the screen of your device.

Note: Screen sharing turns off automatically if user escapes Screen sharing settings without any device connected.

MirrorLink

Allows you to share apps between your device and the vehicle. To obtain more information about apps, please visit http://www.mirrorlink.com/apps.

Note: Available only in cars that support MirrorLink.

Note: Download the MirrorLink app from the Google Play Store app.

1. Tap ⭕ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **MirrorLink**.

2. Connect the device to a vehicle via USB and tap the **Use MorrorLink** switch ⬤OFF.

   ▪ If your device is connected to a device that supports automatic MirrorLink connection, **Use MirrorLink** is automatically activated on your device.

Note: For your driving safety, access to some features will be restricted during a MirrorLink session.

LG AirDrive

Connect to your PC to manage your phone. Download LG Bridge from the LG Electronics website on your PC before use. When you sign in to the same LG Account on your phone and PC, you can use the LG AirDrive function.

1. Log in to the same LG account on a mobile device and a PC.

2. Tap ◯ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **LG AirDrive**.

3. Run the LG Bridge application on your PC and select **LG AirDrive**.

Printing

The Printing menu allows you to manage your Google Cloud Print settings and print jobs.

■ Tap ◯ > **Settings** ⚙ > **Networks** tab > **Share & connect** > **Printing**.

Tethering Settings

Your phone's Tethering settings menu lets you configure to share your phone's Internet connection with other devices. For details on your Tethering, see Tethering.

More

This menu allows you to personalize additional wireless feature settings.

Mobile Networks

This menu allows you to configure various mobile network settings.

■ Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.

Mobile Data

Enable and disable data access over the mobile network.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.

2. Tap the **Mobile data** switch ⬭.

4G Settings

View your 4G network provider and IP address.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.

2. Tap the **4G settings** to check **Network operator** and **IP address**.

Network Mode

Choose your preferred network mode.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Network mode**.

2. Choose from the following options:

▪ Tap **Automatic** to turn on the Automatic radio band.

- Tap **LTE/CDMA** to turn on the LTE/CDMA radio band.

- Tap **CDMA** to turn on the CDMA radio band.

- Tap **GSM/UMTS** to turn on the GSM/UMTS radio band.

Access Point Names

Manage APN information.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More**.

2. Tap **Mobile networks** > **Access Point Names**.

Roaming Settings

With your phone and global roaming service, you can make phone calls and use wireless data services around the globe on compatible CDMA and GSM/UMTS networks.

Roaming Icon

Your display screen always lets you know when you're off the Nationwide Sprint Network.

Anytime you are roaming, the phone displays the roaming icon (▨).

Roam on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint Network. However, you may not be able to access certain features, such as data services, depending on the available network.

Note: If you're on a call when you leave the Nationwide Sprint Network, your call will be dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the network.

Check for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint Network, you may not receive a notification of new voicemail messages on your phone. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

1. Dial your 10-digit wireless phone number.

2. When you hear your voicemail greeting, tap 1 # .

3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint Network, voicemail notification will resume as normal.

Roaming Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.

Choose from two different settings on your dual-band phone to control your roaming experience.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Roaming**.

2. Tap **Use roaming** to enable roaming on your device.

3. Tap each Domestic roaming option and International roaming option to place a checkmark and connect to voice and data service while roaming.

Note: With Data roaming off, you can still transmit data with a Wi-Fi connection. See Wi-Fi Settings.

Roaming Alerts

Roaming alerts make it easy to manage your roaming by providing a warning when your device is roaming on another carrier's network.

To turn Call alerts on or off:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Roaming** > ⋮ > **Set roaming alerts**.

2. Tap each roaming alert option to activate or deactivate this function. When active, an extra key press is required for dialing when in a roaming area.

Note: Call alerts are turned on by default on your phone. Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call alerts on:

1. Tap ◯ > **Phone** 📞.

2. Enter 1 + area code + the seven-digit number and tap 📞.

To answer incoming roaming calls with Call alerts on:

1. Swipe 📞 in any direction. A message will be displayed notifying you that roaming charges will apply.

2. Tap **CALL**.

Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain digital systems. You can set your phone to alert you when you are roaming off the Nationwide Sprint Network and try to use data services such as messaging.

Note: Data roaming alerts are not turned on by default on your phone.

To set your Data roaming notification:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Roaming** > ⋮ > **Set roaming alerts**.

2. Tap the **Domestic data roaming**, **International data roaming** buttons or both to activate the function.

To use data services when Data roaming alerts are active:

■ When a pop-up notification appears informing you that data roam charges may apply, tap **Connect** or **Always Connect** to connect.

Virtual Private Networks (VPN)

From your phone, you can add, set up, and manage virtual private networks (VPNs) that allow you to connect and access resources inside a secured local network, such as your corporate network.

Prepare Your Phone for VPN Connection

Depending on the type of VPN you are using at work, you may be required to enter your login credentials or install security certificates before you can connect to your company's local network. You can get this information from your network administrator. Before you can initiate a VPN connection, your phone must first establish a Wi-Fi or data connection.

Set Up Secure Credential Storage

If your network administrator instructs you to download and install security certificates, follow the instructions below.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Fingerprints & security**.

2. Tap **Certificate management** > **Install from storage** for desired certificates.

You can then download and install the certificates needed to access your local network. Your network administrator can tell you how to do this.

Add a VPN Connection

Use the Wireless & networks settings menu to add a VPN connection to your phone.

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **VPN**.

2. Tap **Basic VPN** > **Add Basic VPN** or **LG VPN** > **Add LG VPN**.

Note: A screen lock is required to configure a VPN.

3. Configure the settings according to the security details you have obtained from your network administrator.

4. When finished, tap **SAVE**.

❖ The VPN is then added to the VPNs section of the VPN settings screen.

Connect to or Disconnect From a VPN

Once you have set up a VPN connection, use the Wireless networks settings menu to connect to or disconnect from the VPN.

Connect to a VPN

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More** > **VPN**.

2. In the VPNs section, tap the VPN that you want to connect to.

3. When prompted, enter your login credentials, and then tap **CONNECT**. When you are connected, the VPN connected icon 🔑 appears in the notification area of the status bar.

4. Open the web browser to access resources such as intranet sites on your corporate network.

Disconnect From a VPN

1. Drag the status bar down to open the Notification panel.

2. Tap the VPN connection, and then tap **Disconnect VPN** to disconnect.

Sound Settings

In the Sound settings menu, you can configure call and notification ringtones, audio volume, as well as some related settings.

Access Sound Settings

1. Tap ◯ > **Settings** ⚙.

2. Tap **Sound** tab.

3. Set your sound options.

   ❖ Your sound settings are saved and applied.

Sound Settings Overview

The sound settings menu allows you to configure the following options:

Category	Description
Sound profile	Set your phone's sound profile.
Volume	Adjust your phone's volume settings to suit your needs and your environment.
Ringtone	Set ringtones to alert you of incoming calls.
Ringtone ID	Set incoming calls with ringtones composed automatically from their phone number.
Vibration strength	Set the vibration strength for calls, notifications, and touch feedback.
Sound with vibration	Set the phone to vibrate accompanying the ringtone.
Vibrate type	Set a vibrate type.
Do not disturb	Set a schedule when to prevent interruptions from notifications.
Lock screen	Choose if you want to show or hide notifications on the lock screen.
Apps	Prevent apps from displaying notifications or set apps to show notifications with priority.
More	Adjust additional sound settings such as Notification sound, Vibrate on tap, and Sound effects.

Sound Profile

Set your phone's sound profile.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Sound profile**.

3. Tap one of the three options:

   - Sound

   - Vibrate only

   - Silent

Volume

Adjust your phone's volume settings to suit your needs and your environment.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Volume**.

3. Adjust each volume level.

   - **Ringtone**: Changes the volume of your call ringtones (if applicable).

   - **Notification sound**: Allows you to set this volume level. This is the volume of the ringtone when you receive a notification.

   - **Touch feedback & system**: Changes the volume for feedback taps and system notifications.

   - **Music, video, games & other media**: Changes the volume of your music, videos, and other media.

4. Tap **OK**.

Tip: You can adjust the ringer volume on the home screen or Applications screen, or almost any screen by using the Volume keys on the back of your phone. In other applications such as Music, YouTube, spoken directions, and other audio, the Volume keys control the volume of the application.

Ringtone

The phone ringtones alert you of incoming calls.

To select a ringtone for voice calls:

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Ringtone**.

3. Tap a ringtone to select it and to hear it. If you want to set the ringtone, tap **OK**. If not, select another ringtone or tap **CANCEL**.

To use a song as a ringtone:

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Ringtone**.

3. Tap ＋ and tap a song.

For details about using the Music Player application, see Music Player.

Ringtone ID

Allows you to set incoming calls with ringtones composed automatically from their phone number.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Ringtone ID**.

3. To activate this feature, tap the **Ringtone ID** switch `OFF`.

4. Tap **Compose ringtones for** to select if you want to create ringtones for everyone, your contacts, or your favorites.

Vibration Strength

Allows you to set the vibration strength for calls, notifications, and touch feedback.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Vibration strength**.

3. Use the each slider to set the vibration strength.

4. Tap **OK**.

Sound with Vibration

Allows you to set the phone to vibrate accompanying the ringtone.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap the **Sound with vibration** switch to turn on the feature.

Vibrate Type

Allows you to set a vibrate type for incoming calls, incoming messages and email, alarms, and calendar events.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Vibrate type**.

3. Set each vibrate type to the desired option.

4. Tap **OK**.

Do Not Disturb

Allows you to set a schedule when to prevent interruptions from notifications. You can set to allow certain features to interrupt when Priority only is set.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Do not disturb**.

3. Set the desired options as needed.

Lock Screen

Allows you to choose if you want to show or hide notifications on the lock screen.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Lock screen**.

3. Tap the desired option.

Apps

Allows you to prevent apps from displaying notifications or set apps to show notifications with priority when Do not disturb is set to Priority only.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **Apps**.

3. Tap the desired apps.

4. Choose **Block** to show no notifications from the app or choose **Priority** to show notifications with priority on top of others and when Do not disturb set to Priority only.

More

This menu allows you to adjust additional sound settings.

Notification Sound

When you receive a notification such as the arrival of new messages, calendar events, or alarms, the phone sounds a ringtone.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **More** > **Notification sound**.

3. Tap a sound to select it and to hear it. If you want to set the sound, tap **OK**. If not, select another sound or tap **CANCEL**.

Vibrate on Tap

Vibrate when tapping the Home touch buttons and during other UI interactions.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **More** > **Vibrate on tap**.

3. Tap the switch to turn on the feature.

Sound Effects

This menu lets you select whether you hear tones when touching numbers on the dialpad, selecting on-screen options, and more.

1. Tap ◯ > **Settings** ⚙ > **Sound** tab.

2. Tap **More** > **Sound effects**.

3. Tap the switch next to a desired option to enable or disable the feature.

Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.

Access Display Settings

1. Tap ◯ > **Settings** ⚙.

2. Tap **Display** tab.

3. Set your display options.

   ❖ Your display settings are saved and applied.

Display Settings Overview

The display settings menu allows you to configure the following options:

Category	Description
Home screen	Configure your phone's home screen settings.
Lock screen	Configure your phone's lock screen settings.
Theme	Choose the desired theme.
Home touch buttons	Configure options for your home touch buttons.
Font type	Choose the desired font type.
Font size	Choose the desired font size.
Bold text	Choose whether the phone displays bold text.
App scaling	Adjust the screen size of downloaded apps.
Display size	Set the size for the items and text viewed on screens without zoom capability.
Comfort view	Set to reduce the amount of blue light on screen to reduce eye strain.
Brightness	Adjust your screen's contrast (brightness) to suit your surroundings.
Always-on display	Turn on to always display information, such as the date, time and notifications, even when the screen is turned off.

Auto-rotate screen	Choose whether the phone automatically switches the orientation of the screen as you turn it sideways or even upside down.
Screen timeout	Select how long the display screen remains backlit after you touch the screen or press a key before the screen darkens.
More	Adjust additional display settings such as KnockON and Screen saver.

Home Screen

Configure your phone's home screen settings.

Select Home

Choose the desired Home theme.

1. Tap ◯ > **Settings** > **Display** tab.

2. Tap **Home screen** > **Select Home**.

3. Tap **Home** (standard Android layout), **EasyHome** (simplified version for users less familiar with Android navigation), or **Home & app drawer** (provides separate layout for the Home screen and apps list).

Wallpaper

Choose the desired wallpaper for the home screen.

1. Tap ◯ > **Settings** > **Display** tab.

2. Tap **Home screen** > **Wallpaper**.

3. Choose a location and select the desired wallpaper.

4. Tap **OK**, **SET WALLPAPER** or **APPLY** to set it as the wallpaper.

Screen Swipe Effect

Choose the desired type of effect to display when you swipe from one home screen canvas to the next.

1. Tap ◯ > **Settings** > **Display** tab.

2. Tap **Home screen** > **Screen swipe effect**.

3. Tap the desired effect and then tap **OK**.

Icon shape

Choose the desired icon shape on the Home screen.

1. Tap ⭕ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Icon shape**.

3. Select between **Original** and **Rounded square** and then tap **OK**.

Sort Apps By

Sort apps by name or download date or download date on the home screen.

1. Tap ⭕ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Sort apps by**.

3. Tap the option you want to sort apps by.

Grid

Set the layout of the home screen.

1. Tap ⭕ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Grid**.

3. Tap the desired grid type and then tap **OK**.

Hide Apps

Choose if you want to show or hide apps on the home screen.

1. Tap ⭕ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Hide apps**.

3. Tap the app(s) that you want to hide and **DONE**.

Continuous Loop

Turn this on to loop back to the first screen after the last screen when swiping across the Home screen.

1. Tap ⭕ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Continuous loop**.

3. Tap the switch (OFF) to turn this on.

Smart Bulletin

Enable this option to display an additional Home screen panel.

1. Tap ⭕ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Smart Bulletin**.

3. Tap the **Smart Bulletin** switch to turn this on.

4. Tap each app's switch to specify the settings.

Search

Turn this on to bring the Search feature simply by swiping down on the Home screen.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **Home screen** > **Search**.

3. Tap the switch to turn this on.

Lock Screen

The Lock screen menu lets you configure screen lock options.

Select Screen Lock

You can increase your phone's security by setting up a Knock Code, pattern, PIN, or Password. When these features are enabled, draw the correct unlock pattern, enter the PIN, or enter the password on the screen to unlock and regain access to the phone.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Select screen lock**.

3. Select the desired screen lock option from the following options:

- **None**: No screen lock set.

- **Swipe**: Swipe any part of the screen to unlock the screen.

- **Knock Code**: The Knock Code feature allows you to create your own unlock code using a combination of knocks on the screen. You can access the home screen directly when the screen is off by tapping the same sequence on the screen. You can also select which notifications to show on the lock screen.

- **Pattern**: Opens a set of screens that guide you through drawing a screen unlock pattern.

- **PIN**: Enter a numeric PIN to unlock screen.

- **Password**: Enter a password to unlock screen.

- **Fingerprints**: Use your fingerprint to unlock the screen or content.

From then on, any time you wish to turn the phone on or unlock the screen, you must draw your unlock pattern or enter the PIN or password to unlock the screen.

Smart Lock

Allows you to set when to automatically unlock the phone.

1. Tap ⃝ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Smart Lock**.

Wallpaper

Select the wallpaper to display for your lock screen.

1. Tap ⃝ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Wallpaper**.

3. Choose a location and select the desired wallpaper.

4. Tap **SET WALLPAPER** to set it as the wallpaper.

Clock

Select the position of the clock on the lock screen.

1. Tap ⃝ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Clock**.

3. Select the position of the clock on the lock screen.

Shortcuts

Allows you to choose the shortcuts available on the lock screen.

1. Tap ⃝ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Shortcuts**.

3. Tap a shortcut and select the desired app. You can also select 🗑 to delete the shortcuts.

Screen Swipe Effect

Choose the desired screen swipe effect when you swipe the screen.

1. Tap ⚪ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Screen swipe effect**.

3. Tap **Square**, **Particle**, **Soda**, **Basic circle**, or **Vector circle**.

Weather Animation

Show weather animation effect on the lock screen.

1. Tap ⚪ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen**.

3. Tap the **Weather animation** switch to show a weather animation on the lock screen when it rains or snows in your current location.

Contact Info for Lost Phone

Select whether to display the owner information on the lock screen and customize the owner information.

1. Tap ⚪ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen**.

3. Tap **Contact info for lost phone**.

4. Enter the desired information in the field provided and tap **SAVE**.

Lock Timer

Choose the amount of time before the screen automatically locks after the screen has timed-out.

1. Tap ⚪ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen** > **Lock timer**.

3. Tap the desired time.

Power Key Instantly Locks

Allows you to instantly lock the screen when you press the **Power/Lock key**.

1. Tap ⚪ > **Settings** ⚙ > **Display** tab.

2. Tap **Lock screen**.

3. Tap **Power key instantly locks** to turn on the feature.

Theme

Choose the desired theme.

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap **Theme**.

Home Touch Buttons

Configure options for your home touch buttons.

To select the combination of your home touch buttons:

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap **Home touch buttons** > **Button combination**.

3. Drag the icons to rearrange the Home touch buttons.

To select the color of your home touch buttons:

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap **Home touch buttons** > **Color**.

3. Tap the desired color theme from the list.

Font Type

Choose the desired font type.

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap **Font type**.

3. Tap a desired font type.

Font Size

Choose the desired font size.

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap **Font size**.

3. Tap a desired font size.

Bold Text

Choose whether the phone displays bold text.

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap the **Bold text** switch (OFF) to set the bold text.

App Scaling

Adjust the screen size of downloaded apps.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **App scaling**.

3. Tap an app on the list.

4. Select between **Compatibility (16:9)**, **Standard (16.7:9)**, and **Full screen (18:9)**, then tap **OK**.

Display Size

Set the size for the items and text viewed on screens without zoom capability.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **Display size**.

3. Use the slider to set the display size.

Comfort View

Set to reduce the amount of blue light on screen to reduce eye strain.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **Comfort view**.

3. Tap the switch to use comfort view and select the blue light filter.

Brightness

Adjust your screen's contrast (brightness) to suit your surroundings.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Scroll down to **Brightness** and use the slider to set the brightness level.

Tip: For the best battery performance, use the dimmer levels. You can also set **Auto** to adjust brightness depending on the surrounding lighting.

Always-on Display

You can display the date, time, signature or other information on the screen even when the main screen is turned off. Always-on display is a useful feature when you need to check the time quickly.

1. Tap ○ > **Settings** ⚙ > **Display** tab.

2. Tap **Always-on display**.

3. Tap the **Always-on display** switch ⬤OFF to turn the feature on.

4. Tap **Content** to choose between **Digital clock**, **Analog clock and Signature**, then tap **SAVE**.

   ▪ After choosing **Signature**, enter your signature and choose the font.

Note: Make sure to check that your signature does not exceed the input field.

5. Tap **Night time** to set a time to turn off the Always-on display function.

6. Turn this switch on and enter the time to turn off the Always-on display function, then tap **SAVE**.

   ▪ Turn the **Brighter Display** switch ⬤OFF on for brighter display.

Note: The battery may drain faster when you use Always-on display. Turn off this feature to use the battery longer.

Auto-Rotate Screen

Choose whether the phone automatically switches the orientation of the screen as you turn it sideways or even upside down.

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap the **Auto-rotate screen** switch ⬤OFF to automatically rotate the screen.

   – or –

   To disable the auto-rotate feature, tap the **Auto-rotate screen** switch ⬤ON again.

Note: Some applications on your phone do not support the Auto-rotate feature.

Screen Timeout

Select how long the display screen remains backlit after you touch the screen or press a key before the screen darkens.

1. Tap ◯ > **Settings** ⚙ > **Display** tab.

2. Tap **Screen timeout**.

3. Select **15 sec, 30 sec, 1 min, 2 min, 5 min, 10 min**, **15 min**, or **Keep screen turned on**.

Note: Long backlight settings reduce the battery's talk and standby times. For the best battery performance, use the shortest convenient timeout.

More Settings

The More settings menu allows you to adjust additional display settings.

KnockON

Turn on or off the screen by tapping the screen twice.

Screen Saver

Screensaver will be on when the phone is sleeping while docked and/or charging.

General Settings

The following topics detail your phone's general settings, including Language & keyboard, Location, Accounts & sync, and more.

Access General Settings

1. Tap ◯ > **Settings** ⚙.

2. Tap **General** tab.

3. Set your general options.

   ❖ Your general settings are saved and applied.

General Settings Overview

You can set the following options in the General settings menu:

Category	Description
Language & keyboard	Set the language and keyboard type.
Location	Enable location service.
Accounts & sync	Manage and sync your accounts.
Cloud	Register a cloud account and view content saved on your cloud from the device.
Accessibility	Configure any accessibility plug-ins you have installed on your phone.
Shortcut keys	Select whether to enable shortcut keys feature using the **Volume keys**.
Google services	Use Google Settings to manage your Google apps and account settings.
Fingerprints & security	Use the Fingerprints & security settings to help secure your phone and its data.
Smart settings	Set to change your device settings according to the usage pattern and location.
Date & time	Set your preferences for how the date and time is displayed. You can also select a time zone.

Storage	Monitor the used and available internal memory and SD card (if available). You can also mount/unmount the SD card and erase its contents.
Battery & power saving	Show any battery information and configure options.
Memory	Monitor the memory used on average and the memory used by apps in the device.
Smart cleaning	Clean up temporary files or apps that are no longer used to free up storage space.
System updates	From time to time, updates may become available for your phone. You can download and apply updates through the Settings menu.
Apps	View details about the applications installed on your phone, manage their data, force them to stop, and set whether you want to permit installation of applications that you obtain from websites and email.
Tap & pay	Make payments with your device instead of a credit card.
Backup & reset	Back-up your data, automatically restore data, and erase all the data on your phone.
About phone	Displays information such as the network, battery, hardware, and software.
Regulatory & Safety	View regulatory marks and related information on your device.

Language & Keyboard

Your phone's Language & keyboard settings let you select a language for the devices screens and menus, as well as manage a personal user dictionary. The keyboard settings let you select a preferred input method, control keyboard settings, and more.

Language

You can choose to display your device's on-screen menus in multiple languages.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Language & keyboard** > **Language**.

2. Select a language from the list.

Spelling Correction

Allows spelling correction when using the on-screen keyboard.

Keyboard & Input Methods

Shows the current keyboard type and the available input methods. Tap the options to configure each keyboard's settings.

Text-to-Speech Output

Tap to set the preferred engine or general settings for text-to-speech output.

Pointer Speed

Adjust the pointer speed.

Reverse Buttons

Reverse the mouse buttons to use the primary button on the right side.

Location

The Location settings menu allows you to enable location service. Your phone determines your approximate location using GPS, Wi-Fi and mobile networks.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Location**.

    - **Mode** : Set the location mode as **High accuracy (GPS and networks)**, **Battery saving (Networks only)**, or **Device sensors only (GPS only)**.

    - **RECENT LOCATION REQUEST**: View apps that recently requested location information.

    - **Low power location estimation**: Estimate the device location by using low power consumption.

    - **Google Location History**: Permit Google services to collect your location information.

Accounts & Sync

Use the Accounts & sync settings menu to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules and whether all applications can synchronize user data automatically. Gmail, Calendar, and other applications may also have their own settings to control how they synchronize data; see the sections on those applications for details.

1. Tap ◯ > **Settings** ⚙ > **General** tab.

2. Tap **Accounts & sync**.

    - Tap **ADD ACCOUNT** to add new account.

    - Tap **Auto-sync data** to automatically sync your account data.

Cloud

You can register a cloud account and view content saved on your cloud from the device.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Cloud**.

2. Tap **ADD ACCOUNT** and follow the on-screen instructions to complete the setup.

Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

Note: Requires additional plug-ins to become selectable.

Vision

The Vision setting allows you to configure the visual options.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accessibility** > **Vision**.

2. Set the following options:

   - **TalkBack**: Tap the **TalkBack** switch [OFF] to turn it on. Tap **Settings** at the bottom of the screen to adjust the TalkBack settings. When TalkBack is turned on, the touchscreen settings require the user to first tap an item they wish to select, and then double tap the item again in order to access this feature.

   - **Voice notifications**: Use automatic spoken alerts for incoming calls and messages.

   - **Font size**: Tap to set the size of the text.

   - **Bold text**: Tap to set bold text.

   - **Display size**: Set the items on the screen to a size that is easy for you to see. Some items may change position.

   - **Touch zoom**: Zoom in or out by triple tapping the screen.

   - **Window zoom**: Zoom in or out within a window and invert the color.

   - **Large mouse pointer**: Magnify the mouse pointer.

   - **High contrast screen**: Turn the background color into black for a high contrast screen.

   - **Screen color inversion**: Tap to invert the colors of the screen and content.

   - **Screen color adjustment**: Set the color contrast for better screen viewing.

   - **Grayscale**: Tap to set a grayscale screen.

   - **End calls with the Power key**: Tap so that you can end voice calls by pressing the **Power/Lock key**. When this option is enabled, pressing the **Power/Lock key** during a call does not lock the screen.

Hearing

The Hearing setting allows you to configure hearing options.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accessibility** > **Hearing**.

2. Set your preferred options.

- **Captions**: Customize caption settings for those with hearing impairments.

- **Flash alerts**: The flash will blink for incoming calls and notifications.

- **Mute all sounds**: Activate to turn off all sounds.

- **Audio channel**: Tap to change the sound to **Mono** or **Stereo**.

- **Sound balance**: To manually adjust the sound direction.

Motor & Cognition

The Motor & cognition setting allows you to configure physical and motor options.

1. Tap ⃝ > **Settings** ⚙ > **General** tab > **Accessibility** > **Motor & cognition**.

2. Set your preferred options.

   - **Touch assistant**: Provide a touch board with easy use for general buttons or gestures to access in short. Tap the Touch assistant icon ⊕ to access the **Power Key**, **Home Button**, **Volume Down keys**, **Volume Up key**, and the **Next** button (**Screen capture, Accessibility, Pinch**).

   - **Touch input**: Enter text by touching and holding the screen or modify it by simply touching the screen.

   - **Physical keyboard**: Customize the keyboard settings.

   - **Auto mouse click**: Automatically click the mouse pointer where it stops.

   - **Touch and hold for calls**: Answer or decline calls by touching and holding the call button instead of dragging it.

   - **Screen timeout**: Turn off the screen automatically when the device is left idle for a specified period of time.

   - **Touch control areas**: Limit the touch area so that only a particular portion of the screen can be controlled by touch input.

General

The General settings allows you to configure general system options.

1. Tap ⃝ > **Settings** ⚙ > **General** tab > **Accessibility**.

2. Set your preferred options.

   - **Accessibility features shortcut**: Sets quick, easy access to selected features when you triple-tap the **Home Key** ⃝.

   - **Persistent notification**: Tap the switch ⓞⒻⒻ to turn it on. Alerts sound repeatedly when there are unread notifications for certain apps.

- **Auto-rotate screen**: Tap to allow the device to rotate the screen depending on the device orientation (portrait or landscape).

Services

The Services setting allows you to configure the service option.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Accessibility**.

2. Tap **Switch Access** to control your device using configurable key combinations.

3. Tap **Lookout** and turn the switch on to activate it.

   ❖ Lookout provides malware scanning, safe browsing, privacy advisor, missing device locator, and data backup.

Shortcut Keys

Shortcut keys provide quick access to apps using the **Volume keys**. If you want to disable a shortcut key feature, tap the switch to turn on/off.

You can quickly open **Capture+** or **Camera** by pressing the **Volume keys** twice when the screen is off or locked.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Shortcut keys**.

2. Tap the switch ⬤OFF to enable/disable the feature.

   - **Capture+**: Press the **Volume Up key** twice.

   - **Camera**: Press the **Volume Down key** twice.

Google Services

Use Google Services to manage your Google apps and account settings.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Google services**.

Fingerprints & Security

Use the Fingerprints & security settings to help secure your phone and its data.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Fingerprints & security**.

Fingerprints

Use your fingerprint to unlock the screen or content.

Content Lock

Select lock types to lock files in the QuickMemo+ app.

Encrypt SD Card

Encrypt SD card storage and keep data unavailable for other devices.

Secure Start-up

When you power on your device, you will be required to enter your screen lock.

Make Passwords Visible

Enable to briefly show each character of passwords as you enter them so that you can see what you enter.

Phone Administrators

Allows you to view or deactivate device administrators.

Unknown Sources

Allows installation of non-Play Store applications.

Credential Protection

Displays the storage type for credentials.

Certificate Management

Allows you to manage the certificate.

Trust Agents

View or deactivate Trust agents.

Screen Pin

This feature allows you to lock your device so that the current user can only access the pinned app. This is useful for users with children.

Usage Access

Allows you to set access to App usage.

Smart Settings

You can automatically change your device settings according to the usage pattern and location.

Note: To use Smart settings, make sure to set the residential address. See Location for details.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Smart settings**.

2. Tap each situation you want to activate and set as desired.

Date & Time

Set your preferences for how the date and time is displayed. You can also select a time zone.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Date & time**.

Storage

The Storage menu lets you monitor the used and available internal memory and SD card (if available). You can also mount/unmount the SD card and erase its contents.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Storage**.

Battery & Power Saving

The Battery menu lets you show any battery information and configure options.

1. Tap ◯ > **Settings** ⚙ > **General** tab.

2. Tap **Battery** & **power saving**.

   - Tap **Battery usage** to display the apps that use the most battery power.

   - Tap **Battery percentage on status bar** to display the battery percentage indicator on the status bar.

   - Tap **Battery saver** to set the Battery saver feature on or off and select which functions are changed when the feature is activated.

   - Tap **Game battery saver** to adjust the video quality to reduce the battery consumption when playing games.

Memory

You can monitor the memory used on average and the memory used by apps in the device.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Memory**.

Smart Cleaning

You can clean up temporary files or apps that are no longer used to free up storage space.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Smart cleaning**.

2. Select a category, then select an item to delete.

3. Tap **DELETE** to delete the selected item.

System Updates

From time to time, updates may become available for your phone. You can download and apply updates through the Settings menu.

- Tap ◯ > **Settings** ⚙ > **General** tab > **System updates**.

Apps

The Apps settings menu lets you view details about the applications installed on your phone, manage their data, force them to stop, and set whether you want to permit installation of applications that you obtain from websites and email.

To view details about your applications:

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Apps**.

2. Tap the desired app to view its information.

To force applications to stop:

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Apps**.

2. Find the application to force stop and tap the application.

3. Tap **Force stop**.

4. Read the disclaimer and tap **OK**.

To uninstall a downloaded application:

1. Tap ◯ > **Settings** ⚙ > **General** tab > **Apps**.

2. Find the application you want to uninstall and tap it.

3. Tap **Uninstall**.

4. Read the disclaimer and tap **OK**.

Tap & Pay

You can make payments with your device instead of a credit card. This menu is available when NFC is on.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Tap & pay**.

Backup & Reset

The privacy settings on your device allow you to back-up your data, automatically restore data, and erase all the data on your phone.

- Tap ◯ > **Settings** ⚙ > **General** tab > **Backup & reset**.

LG Mobile Switch

You can transfer data such as messages, images, and Home screens from an old device to a new device. See LG Mobile Switch for details.

Backup & Restore

Backs up your data to internal storage or SD card. You can also restore your data from a previous backup.

Back Up My Data

Allows you to back up app data, Wi-Fi passwords, and other settings to Google servers.

Backup Account

Allows you to choose an account to back up data.

Automatic Restore

When reinstalling an app, enabling this option restores backed up settings and data.

Network Settings Reset

Reset all network settings.

Factory Data Reset

Reset your device to factory defaults, erasing all data from your device.

This action permanently erases ALL data from the device, including Google or other account settings, system and application data and settings, downloaded applications, as well as your music, photos, videos, and other files. Any data found on an external SD card is not affected.

Note: When you sign in to a Google Account on your device, Factory Reset Protection is automatically activated. This protects your device in the event it is lost or stolen. For more information, see Factory Reset Protection.

If you reset your device to factory default settings with the Factory Reset Protection (FRP) feature turned on, you must enter the user name and password for a registered Google Account used on this device to regain access to the device. You will not be able to access the device without the correct credentials.

Warning: If you reset your Google Account password, you must wait 24 hours after changing your password to perform a factory data reset on your device.

Before resetting your device:

1. Verify that the information you want to keep has transferred to your storage area.

2. Log in to your Google Account and confirm your user name and password.

Tip: Before performing a factory data reset on your phone, you may want to unmount an installed SD memory card to avoid losing any data you may have stored on it. From the Home screen, tap ◯ > **Settings** ⚙ > **Storage** > △ to unmount the SD card.

To reset your device:

1. Tap ◯ > **Settings** ⚙ > **General** tab.

2. Tap **Backup and reset**.

   ❖ The Backup and reset menu opens.

3. Tap **Factory data reset**.

4. Read the factory data reset information page and tap **RESET PHONE**.

5. Follow the prompts to perform the reset.

   ❖ Your phone will power down and reset itself, which may take up to 10 minutes.

6. When the phone restarts, follow the prompts to complete setup. See Complete the Setup Screens to start over.

Note: Unless you removed all Google Accounts from the phone before performing the Factory data reset, you will need to sign in to the Google Account that was previously assigned to the phone to complete setup.

About Phone

The About Phone menu displays information such as the network, battery, hardware, and software.

1. Tap ◯ > **Settings** ⚙ > **General** tab > **About phone**.

2. Tap the desired menu.

About Phone Overview

The following About Phone items may be reviewed or set:

About Phone Item	Description
Phone name	Change the name of your device.
Update center	Check updates for apps provided by LG Electronics.
Network	Check network information such as the signal power, IP address and etc.
Status	Check your phone's status such as your phone number, MEID/IMEI and etc.

Battery	Check your battery status, level and usage.
Hardware info	Check your hardware information such as the model number, hardware version and etc.
Software info	Check your software information such as the Android version, software version and etc.
Legal info	Review various types of important legal information for LG software, open source licenses, Google and etc.
Patent information	Check patent information for this model.

Getting Help

The following set of topics will cover phone specifications and how to contact Sprint and manage your wireless service.

For Assistance

The following topics address areas of support for your phone, including troubleshooting, account information, and customer service contact information.

Troubleshooting

Check the questions and answers below for troubleshooting solutions for common phone issues.

Check Here First

Issue: Phone freezes/operation is unstable.

Answer: Turn the phone on again. If you are unable to turn the phone off, reboot your phone. Simply press and hold the **Volume Down** and **Power** keys for about 10 seconds. Data that was being edited is erased after your phone is powered on again.

Issue: Operation is unstable after a new application was installed.

Answer: The newly installed application may be the cause. Uninstall the application in Safe mode. See Uninstall an App. To turn the phone on in Safe mode:

- Press and hold the **Power/Lock key** > touch and hold **Power off**, read the disclaimer for safe mode, and then tap **TURN ON**.

    • After turning the phone on in Safe mode, "Safe Mode" appears at lower left.

    • After restarting in Safe mode, your phone can be powered on as usual.

    • Before turning the phone on in Safe mode, it is recommended that you back up important data.

    • By powering the phone on in Safe mode, added widgets may be deleted.

Issue: Cannot use phone, mail, or Internet.

Answer 1: Check whether you are where signal is weak or out of service area.

Answer 2: Power the phone on again.

Answer 3: Is the phone in Airplane mode? To check that Airplane mode is canceled:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab.

2. Tap **Airplane mode** switch (ON) to turn the function off.

Answer 4: Is data communication disabled? To check that data communication is enabled:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **Mobile data**.

2. Tap the **Mobile data** switch OFF to turn it on.

Answer 5: Is a disabled access point set? To reset to initial settings:

1. Tap ◯ > **Settings** ⚙ > **Networks** tab > **More**.

2. Tap **Mobile networks** > **Access Point Names**.

3. Tap ⋮ > **Reset to default**.

Issue: Battery level goes down quickly.

> **Answer**: Are you where signal is weak or have been out of service area for a long period? Calling where signal is weak or being out of service area uses a lot of battery.

Issue: Cannot install applications.

> **Answer**: Applications cannot be installed with only a little free space on the phone or SD card. To check free space, see Storage. Applications not supported by your phone cannot be installed.

Issue: Cannot unlock screen.

> **Answer**: Power the phone on again. If you are unable to turn the phone off, reboot your phone. Simply press and hold the **Volume Down** and **Power** keys for about 10 seconds. Data that was being edited is erased after the phone is powered on again.

Sprint Account Information and Help

Find out about account passwords and information about managing your account and finding help.

Sprint Account Passwords

You will need to create passwords to protect access to your personal account information, your voicemail account, and your data services account. As a Sprint customer, you enjoy unlimited access to all your information.

Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to sprint.com/mysprint. (Click **Register** and follow the prompts to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at sprint.com/mysprint.

Voicemail Passcode

You'll create your voicemail passcode when you set up your voicemail. See Voicemail Setup for more information on your voicemail passcode.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize purchases.

For more information, or to change your passwords, sign on to sprint.com/mysprint.

Manage Your Account

Manage your Sprint account from your computer, your Sprint phone, or any other phone.

Online: sprint.com/mysprint

- Access your account information.

- Check your minutes used (depending on your Sprint service plan).

- View and pay your bill.

- Enroll in Sprint online billing and automatic payment.

- Purchase accessories.

- Shop for the latest Sprint phones.

- View available Sprint service plans and options.

- Learn more about data services and other Sprint products.

From Your Sprint Phone

1. Tap ◯ > **Phone** 📞 > **Dial** tab.

2. Do any of the following:

   - Tap ✱ 2 📞 to access a summary of your Sprint service plan or get answers to other questions.

   - Tap ✱ 3 📞 to access the "Pay My Bill" section of Sprint Zone to make a payment.

   - Tap ✱ 4 📞 to check minute usage and account balance.

Sprint Support Services

Sprint 411 and Sprint Operator Services let you easily access information and calling assistance from your Sprint phone.

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

- Tap ◯ > **Phone** 📞 > **Dial** tab, and then tap 4 1 1 📞.

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

■ Tap ⬭ > **Phone** 📞 > **Dial** tab, and then tap 0₊ 📞.

For more information or to see the latest in products and services, visit us online at sprint.com/mysprint.

Anti-Theft Guide

You can set up your device to prevent other people from using it if it's been reset to factory settings without your permission. For example, if your device is lost, stolen, or wiped, only someone with your Google Account or screen lock information can use the device.

All you need to make sure your device is protected is:

- **Set a screen lock**: If your device is lost or stolen but you have a screen lock set, the device can′t be erased using the Settings menu unless your screen is unlocked.

- **Add your Google Account on your device**: If your device is wiped but you have your Google Account on it, the device can′t finish the setup process until your Google Account information is entered again.

After your device is protected, you'll need to either unlock your screen or enter your Google Account password if you need to do a factory reset. This ensures that you or someone you trust is doing the reset.

Note: Do not forget your Google Account and password you had added to your device prior to performing a factory reset. If you can't provide the account information during the setup process, you won't be able to use the device at all after performing the factory reset.

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